# Transforming Halifax

# Connecting Immigrants with Planning Policy and Urban Design

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### Agenda

- Introduction
- Context
- Transforming Halifax:
  - Connecting Immigrants with Planning Policy and Urban Design
- Discussion

### Cities & Environment Unit

#### Our work focuses on:

- Creating community plans
- Generating new ideas, approaches and tools for community design
- Inspiring communities to become great places to live





### Local & Provincial Policy

Nova Scotia's Immigration Strategy (2005)

- 3,600 annual immigrant arrivals within four years of strategy implementation
- Increase retention from 40% to 70% (for 2006-2011 census period)

Halifax Regional Municipality (HRM)

Immigration Action Plan (2007)

- Improve communication with immigrants living in HRM
- Reconsider organizational structures

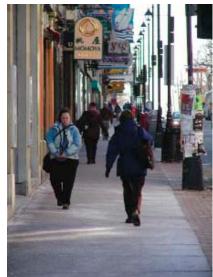
### Local & Provincial Policy

### HRM Regional Municipal Planning Strategy (2006)

- Immigration as an important source of economic and cultural development
- Calls for policy development on attraction, retention and integration

### HRM by Design (2009)

- Downtown Halifax Urban Design Plan
- Attract more people to live and work downtown



### Local & Provincial Policy

### HRM Community Engagement Strategy (2008)

- 10 Community Engagement Principles
- Continuum of Community Engagement:
  - Information Sharing
  - Consultation
  - Active Participation

### Greater Halifax Partnership (2005)

- Business Case & Strategic Action Plan
  - Leadership and Infrastructure
  - Integration and Retention
  - Attraction



### Research Question

How might immigrants be engaged in planning processes in HRM, and what impacts might immigrant involvement have on Halifax's neighbourhoods?

### Transforming Halifax

- Objectives
- Method
- Products
- Preliminary Findings
- Recommendations

### Objectives

- Understand how immigrants have transformed cities
- Engage immigrants in a learning exchange activity
- Discover how immigrants would transform the city to create a more welcoming community

### Method

#### Phase 1: Literature Review & Case Studies

Review literature (completed)
Compile lessons learned and best practices (completed)

#### Phase 2: Engaging Immigrants in the Planning Process

Develop Learning Exchange engagement model

Host Learning Exchanges with 8 focus groups (ongoing)

(ongoing)

#### Phase 3: Designing City Spaces

Engage focus groups in community design process (next step)

### Learning Exchanges (Phase 2)

- Bring together immigrants to discuss their experiences living in HRM
- Provide information to immigrants about planning processes in Halifax and how they can help shape urban design and planning policy

### Learning Exchanges: Format

#### Session 1:

- Present overview of planning
- Draw memory maps (discuss important services and places)
- Discuss expectations and realities (explore neighbourhood likes and dislikes)





### Learning Exchanges: Format

#### Session 2:

- Present examples of engagement methods
- Activity:
  - Share experiences participating in planning processes (country of origin or in Canada)
  - Preferred methods of engagement
  - Explore barriers and bridges to participation

Introduction

### **Products**

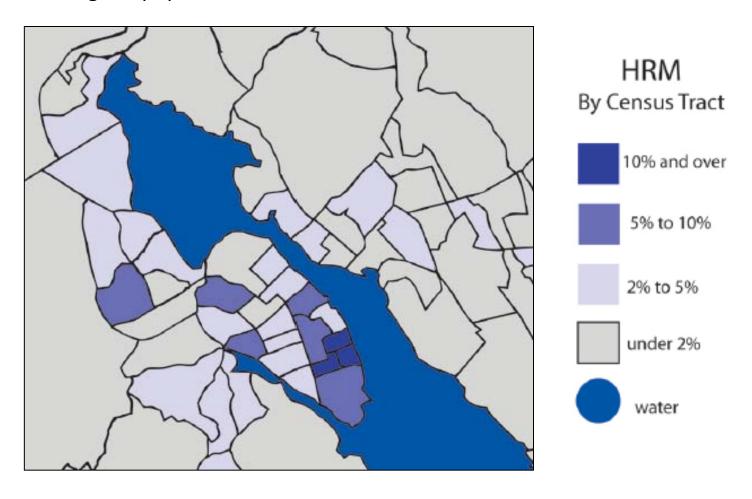
- Summary of case studies, best practices and lessons learned
- Immigrant Engagement Manual (designed for HRM staff)
- Design guidelines generated from design work with focus groups
- Exhibition in collaboration with Pier 21 immigration museum

#### Demographics & Distribution

- No large groupings evident at the census tract level
- Dissemination areas are more telling

Introduction

Percentage of population who are non Canadian Citizens



Top 3 Immigrant Source Countries in HRM: USA

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Top 3 Immigrant Source Countries in HRM: United Kingdom

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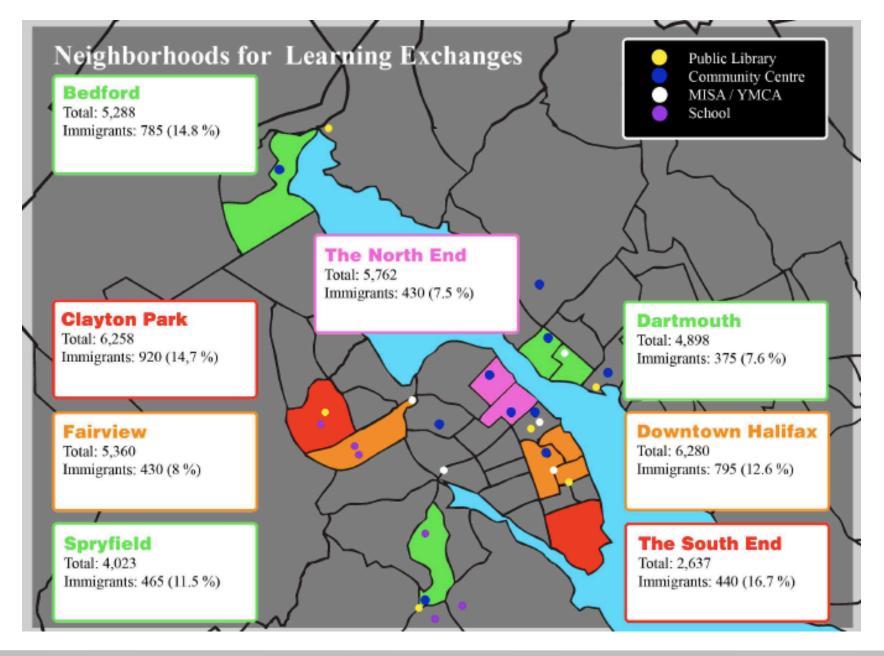
Top 3 Immigrant Source Countries in HRM: China

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#### Immigrant Population by Dissemination Area





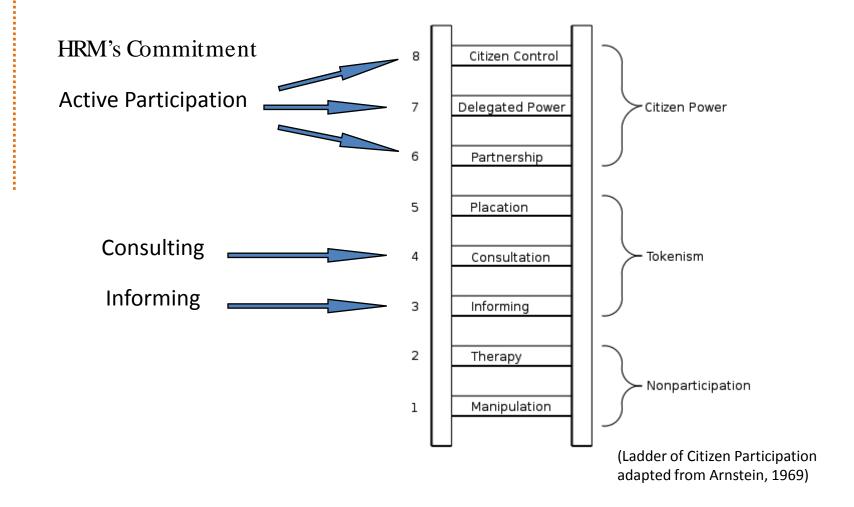
Introduction

Context

Transforming Halifax

Discussion

# Continuum of Community Engagement



### **Bridges and Barriers**

#### General Challenges

- Language barriers
- Lack of access to social networks
- Lack of access to knowledge
- Lack of understanding and tolerance of immigrant issues
- Lack of confidence that immigrants will be listened to
- Those with lower incomes and lower education levels are often not represented
- Many immigrants may be less concerned with their immediate neighbourhood

### **Bridges and Barriers**

#### Cultural Challenges

- Citizen activism is different in different cultures
- Immigrant perceptions of and faith in government authorities may be different than those of Canadian-born citizens
- Cultural practices of confronting authorities and peers in public may differ from typical Canadian practice

Introduction

### **Bridges and Barriers**

#### Key Lessons

- Overcome language barriers
- Build relationships
- Use a culturally effective outreach strategy
- Choose time & locations carefully
- Make process & materials appropriate for immigrants
- Begin with immigrant concerns and priorities
- Build leadership capacity of newcomers
- Think in the long term

### **Preliminary Recommendations**

### Objectives

- Develop partnerships between the city and organizations that immigrants trust
- Go to those with whom you want engage
- Ensure dates and times do not conflict with religious cultural holidays
- Adjust notification process to include newcomers
- Adjust the style and format of activities to overcome language barriers

### **Preliminary Recommendations**

### Objectives

- Know who lives in the community, where they are from and what languages they speak
- Ensure staff is culturally diverse and multi-lingual
- Use leaders who understand cultural norms to communicate

Introduction

### **Preliminary Findings**

### What makes a welcoming community?

- Access to the city
  - Recreation and public spaces
  - Transportation
  - Amenities and services
  - Social networks
  - Employment
  - Housing

### Preliminary Findings

### Access to Transportation

"Some newcomer who start in this country, they don't have a car, they don't have a license, they don't know addresses."

"There are many people who don't have cars. "

"The bus is the main problem where I live."

### Questions & Discussion

Thank You

Introduction