





Access to Information Act

Annual Report 2011-2012















This publication is available upon request in alternative formats.

©Her Majesty the Queen in Right of Canada, (2012). Catalogue No. : CH1-1/1-2012E-PDF ISSN: 1926-3732

Access to Information Act

ANNUAL REPORT (April 1, 2011 to March 31, 2012)

TABLE OF CONTENTS

| 1.0 | Intro | oduction | 1 |
|------|---------|--|----|
| 2.0 | Man | date of Canadian Heritage | 2 |
| 3.0 | The | Access to Information and Privacy Secretariat | 3 |
| 4.0 | Adm | ninistration of Requests under the Access to Information Act | 4 |
| | 4.1 | Access Requests | 4 |
| | 4.2 | Applicant Sources | 5 |
| | 4.3 | Extensions | 5 |
| | 4.4 | Completed Requests | 6 |
| | 4.5 | Exemptions / Exclusions | 7 |
| | 4.6 | Complaints and Investigations | 7 |
| | 4.7 | Federal Court Cases | 8 |
| | 4.8 | Consultations | 8 |
| | 4.9 | Fees and Costs | 8 |
| 5.0 | Educ | cation and Training Activities | 9 |
| 6.0 | Repo | orting | 10 |
| Appo | endices | | |
| 1.0 | Dele | gation Order | |
| 2.0 | | stical Report on the Access to Information Act | |



Access to Information Act

ANNUAL REPORT (April 1, 2011 to March 31, 2012)

1.0 Introduction

Canadian Heritage is pleased to present to Parliament its annual report on the administration of the *Access to Information Act* for fiscal year April 1, 2011 to March 31, 2012. Section 72 of the *Act* requires that the head of every federal government institution submit an annual report to Parliament on the administration of the *Act* during the fiscal year.

The purpose of the *Access to Information Act* is to provide a right of access to information in records under the control of a government institution. It maintains that government information should be available to the public; that necessary exceptions to the right of access should be limited and specific; and that decisions on the disclosure of government information should be reviewed independently of government.

Canadian Heritage is fully committed to both the spirit and the intent of the *Access to Information Act* to ensure openness and transparency within the Department. The information contained in this report provides an overview of the activities of the Department in implementing the *Act*.

2.0 Mandate of Canadian Heritage

The Department of Canadian Heritage and Canada's major national cultural institutions play a vital role in the cultural, civic and economic life of Canadians. We work together to support culture, the arts, heritage, official languages, citizenship and participation, in addition to Aboriginal, youth, and sport initiatives.

The Department of Canadian Heritage is responsible for programs and policies that help all Canadians participate in their shared cultural and civic life. The Department's legislative mandate is set out in the *Department of Canadian Heritage Act* and other statutes for which the Minister of Canadian Heritage and Official Languages is responsible and presents a wide-ranging list of responsibilities for the Minister under the heading of "Canadian identity and values, cultural development, and heritage."

The Department oversees numerous statutes, namely the *Broadcasting Act*, the *Copyright Act* and the *Investment Canada Act* (the latter two acts shared with Industry Canada), the *Official Languages Act* (Part VII), the *Museums Act*, the *Cultural Property Export and Import Act*, the *Status of the Artist Act*, and the *Physical Activity and Sport Act* (shared with Health Canada).

The Department of Canadian Heritage is specifically responsible for formulating and implementing cultural policies related to copyright, foreign investment and broadcasting, as well as policies related to arts, culture, heritage, official languages, sport, state ceremonial and protocol, and Canadian symbols. The Department's main program activities are delivered through funding of community and third-party organizations to promote the benefits of culture, identity, and sport for Canadians.

The Minister of Canadian Heritage and Official Languages is responsible for the Department and is assisted by the Minister of State for Sport. The Canadian Heritage Portfolio consist of the Department, including two special operating agencies, the Canadian Conservation Institute and the Canadian Heritage Information Network, as well as four departmental agencies, ten Crown corporations and one administrative tribunal. The Canadian Heritage Portfolio also includes four organizations active in human resources which report to Parliament through the Minister.

3.0 The Access to Information and Privacy Secretariat

The Access to Information and Privacy (ATIP) Secretariat is responsible for administering the *Access to Information Act* within Canadian Heritage. Its mandate is to act on behalf of the Minister of Canadian Heritage in ensuring compliance with legislation, regulations and government policy and to create departmental directives, including standards, in all matters relating to the *Act*. The powers, duties and functions of the administration of the *Access to Information Act* have been fully delegated by the Minister to the Director of the Access to Information and Privacy Secretariat.

During the reporting period, the Secretariat consisted of the following positions: Director, Deputy Director, six analysts, one project manager and two administrative support staff. In the departmental organizational structure, the ATIP Secretariat reports to the Corporate Secretary for Canadian Heritage.

The activities of the Access to Information and Privacy Secretariat include:

- receiving and processing requests in accordance with the *Act*;
- promoting awareness of the *Act* within the Department;
- preparing the annual report to Parliament, the annual statistical report and maintaining the Department's *Info Source* chapter;
- monitoring departmental compliance with the Act; and
- providing professional advice and guidance to senior management and all departmental staff on the *Act*.

The ATIP Secretariat is continuously looking for new ways to streamline the processing of requests. This reporting period, the *Access to Information Act* delegation order (Appendix 1.0) has been amended. This new delegation order designates the Deputy Director to exercise certain powers and functions. As a result, the affected administrative processes have been made more efficient.

4.0 Administration of Requests under the Access to Information Act

4.1 Access Requests

The ATIP Secretariat received a total of 262 requests during the reporting period of April 1, 2011 to March 31, 2012. Ninety five requests were carried over from the previous reporting period for a total of 357 active requests. See Appendix 2.0 for the Statistical Report on the *Access to Information Act*.

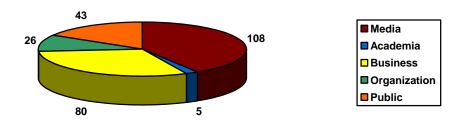
The requests for information received by Canadian Heritage cover a wide range of topics, however, as in previous years, certain subjects tend to predominate. For this reporting period, the most frequently requested information related to the Royal Visits and the Diamond Jubilee of Her Majesty Queen Elizabeth II. Information pertaining to international sport was often requested. Other information sought pertained to museum funding and planning of major events.

Requests were also made for information related to the grants and contributions process, including the criteria for determining funding and evaluations of requests for funding. As is common across most government departments, Canadian Heritage received requests for briefing notes to the Minister and Question Period card information. A number of routine requests were also received including requests for call ups for temporary help services, contract proposals evaluations and deliverables.

As required by the Treasury Board Secretariat this reporting period, institutions were required to post lists of completed access to information requests on their website. The goal is to enable the public to make informal requests for records that were previously released. Starting July 2011, Canadian Heritage complied with this requirement. The impact of this public posting on daily activities was greater than anticipated. In the nine months of this reporting period that postings were made, the ATIP Secretariat received 38 informal requests.

4.2 Applicant Sources

Of the requests that were received this reporting period, the majority of Canadian Heritage's client base under the *Access to Information Act* consists of the media and businesses. The remaining requests were from the public, other organizations, and academia. In comparison with the last reporting period, statistics show a 54% increase of requests from businesses and a decrease of 27% from the public.

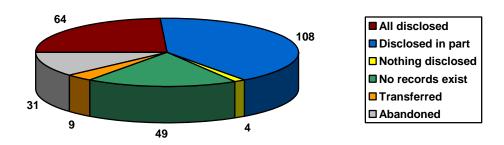


4.3 Extensions

Requests can be extended beyond the 30-day statutory time frame in three circumstances. This reporting period, extensions were taken in 117 cases. In 10 cases, the department required a 30-day time extension to allow for document searching or consultation with other federal institutions. In 107 cases, an extension of over 30 days was required, including 11 for searching, 61 for consultation and 35 for consultation with third parties. Instances where extensions were taken have declined in all circumstances and, as a result, have decreased by 9% overall in comparison with the last reporting period.

4.4 Completed Requests

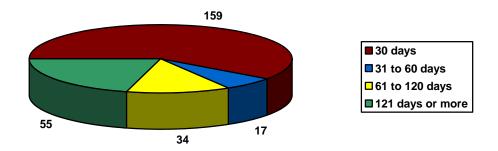
Two hundred and sixty-five requests were completed by the end of March 2012. The majority of requests completed resulted in either a full disclosure of information (64 requests) or partial disclosure of information (108 requests). Information was exempted or excluded entirely in four requests. The department had no records for 49 requests. Forty requests were either transferred to other federal institutions or were abandoned by the applicants.



Of the 203 requests received and closed this reporting period, 99% were completed within the statutory timeframe. While trying to ensure that new requests were completed on time, the ATIP Secretariat continued to make a concerted effort to complete outstanding files. Of the files that were in a deemed refusal status on April 1, 2011, 22 were completed within the reporting period.

The 265 completed requests were processed in the following timeframes:

- 159 requests completed within 30 days (60%)
- 17 requests completed within 31 to 60 days (6.4%)
- 34 requests completed within 61 to 120 days (12.8%)
- 55 requests completed within 121 or more days (20.8%)



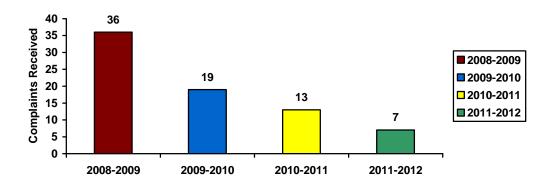
4.5 Exemptions / Exclusions

The Access to Information Act does not apply to certain materials. The legislation allows for these materials to be excluded from the processing of a request. This reporting period, exclusions were applied in 36 requests. Section 69(1) (confidences of the Queen's Privy Council for Canada) was applied in 30 requests and section 68(a) (published material) was applied in 10 requests.

Additionally, the *Access to Information Act* sets out specific exceptions to the right of access. These exceptions are known as exemptions. Each exemption is intended to protect information relating to a particular public or private interest and form the only basis for refusing access to government information under the *Access to Information Act*. Of the 265 requests completed, exemptions to withhold information were invoked in 110 requests. The exemptions most commonly applied by the Department were: section 19(1), (records containing personal information), applied in 87 requests; section 21(1) (information relating to the internal decision-making processes of government) invoked in 64 requests; and section 20(1) (records containing third-party business information) which was invoked in 34 requests.

4.6 Complaints and Investigations

Seven complaints regarding the processing of access to information requests were filed with the Office of the Information Commissioner of Canada against Canadian Heritage in the fiscal year. The complaint rate has decreased by 80% in the last four years, from 36 complaints received in 2008-2009 to 7 in 2011-2012. The reasons for the 7 complaints are: length of extensions (2), no records existed (1) and application of exemptions (4).



The Office of the Information Commissioner also completed their investigation into eight complaints on Canadian Heritage. Their findings concluded that three complaints were not well founded, three complaints were discontinued as they were either withdrawn or abandoned by the applicant and two complaints were deemed to be well founded and resolved. The two well founded complaints involved exempted information.

4.7 Federal Court Cases

An application, filed with the Federal Court (T-1249-08) by Reader's Digest Magazines Limited, which was made in regard to the decision of Canadian Heritage to disclose particular records containing third party information belonging to Reader's Digest Magazines Limited, is ongoing.

4.8 Consultations

To assist other institutions in processing their requests, the ATIP Secretariat reviews and provides recommendations on the disclosure of records that concern Canadian Heritage. During the reporting period, the ATIP Secretariat received a total of 141 consultation requests from other federal institutions and other governments. More than half of the consultations received were from 3 departments; the Privy Council Office (52 requests), Treasury Board Secretariat (14 requests) and Canadian Security Intelligence Service (11 requests).

The remaining consultations were from other federal departments and agencies, and provincial governments.

4.9 Fees and Costs

Under the legislation, fees for application and reproduction of a record can be charged. During the reporting period, total fees collected were \$1,865. Of this amount, \$1,275 was for application fees, and \$590 for search. The policy at Canadian Heritage is to waive reproduction and search fees that are under \$25. It is also our policy to waive the fees for overdue requests.

A continuing trend, that became evident in the 2010-2011 fiscal year, was that more applicants were requesting to receive copies of the requested records on compact disks rather than receive them as photocopies. Reproduction fees can be charged for photocopies but no fees are charged for compact disks as they are not stipulated in the legislation. Of the 265 requests completed this reporting period, no reproduction fees were collected.

The ATIP Secretariat incurred \$721,496 in salary costs and \$73,089 in administrative costs to administer the *Access to Information Act*. During the fiscal year, the Secretariat succeeded in staffing the vacant positions as a result of employee turnover.

5.0 Education and Training Activities

To increase the knowledge and understanding of the *Access to Information Act* across the department, training and awareness sessions were delivered to departmental employees. These sessions provided basic information on the purpose and provisions of the *Access to Information Act*, as well as the roles and responsibilities of departmental employees and the ATIP Secretariat.

The ATIP Secretariat had concentrated on marketing awareness services through existing departmental initiatives. This reporting period, Access to Information was included in the Departmental Learning Priorities. This identifies Access to Information as a consideration in the development of employee and manager learning plans. Information sessions continued to be provided to new departmental staff and managers through the Canadian Heritage orientation program. This program provides an introduction to the key aspects of the Department including who and what we are and how we get things done. For sessions requested by branches, information was tailored to meet the specific needs of the branch concerned.

It is a challenge to find innovative ways to promote awareness. This reporting period, the ATIP Secretariat succeeded in connecting with 35 employees with a Halloween open house. Departmental employees were invited to "trick or treat" at the ATIP Secretariat. Employees were provided information on services while walking through a hallway decorated with ghosts, then leaving with a treat containing more information. Additionally, two kiosks were organized in collaboration with our colleagues in Information Management.

This reporting period, the ATIP Secretariat delivered 30 awareness sessions on the *Access to Information Act* to 444 departmental employees in the National Capital Region and regional offices. With these numbers, the ATIP Secretariat achieved its goal of a 20% employee participation rate for the 2011-2012 fiscal year.

The internal website for the ATIP Secretariat was regularly revised with new tools and information. The website describes the ATIP Secretariat's roles and responsibilities and provides information on the *Access to Information Act* and related departmental policies and procedures.

6.0 Reporting

The Access to Information and Privacy Secretariat met its reporting obligations for the reporting period, by providing timely input to the Management Accountability Framework (MAF), the Departmental Performance Report (DPR), annual reports, and *Info Source*. The statistical report on the *Access to Information Act* was provided to the Treasury Board Secretariat. Additionally, the Department's annual reports on the administration of the *Access to Information Act* have been made available on the Internet site. Internally, situation and update reports were provided to the program areas on a regular basis.

This reporting period, the Office of the Information Commissioner (OIC) published a Special Report to Parliament entitled *Open Outlook, Open Access, 2009-2010 Report Cards*, the second in a series of three reports on the performance of institutions in responding to access to information requests. This report stated that Canadian Heritage implemented all the recommendations made by the OIC in the 2008-2009 Report Card. The final report of the series entitled *Measuring Up: Improvements and ongoing concerns in access to information 2008-2009 to 2010-2011* was published in May 2012.

Data in text format

Access to Information Act Annual Report 2011-2012 (description for graphs)

| | | 4.2 App | olican | t Sou | ırces | | | | |
|--|-----------|--|----------------------------|--|--|-------------------|--|--|---|
| Med | ia | Academia | Bus | iness | Organiz | Organization Pu | | blic | |
| 108 | 5 | | 80 | | 26 | | 43 | | |
| | | 4.4a C | omple | ted I | Requests | | | | |
| | - 1 | Disclosed i part | | _ | No records exist | Trans | ferred | Aband | loned |
| 64 | | 108 | 4 | | 49 | 9 | | 31 | |
| | 4 | .4b Con | plete | d Re | quests | | | | |
| 30 | days | 31 to 60 | 0 days | 611 | to 120 days | 12 | 1 or m | ore | |
| 159 | | 17 | 34 55 | | | | | | |
| 4. | .6 Cc | omplain | ts and | Inv | estigatio | ns | | | |
| Reporting Period 2008-2009 2009-2010 2010-2011 2011-2012 | | | | | | | | | |
| | 36 | | 19 | | 13 | 7 | | | |
| | Al disclo | All disclosed 64 4 30 days 159 4.6 Coreriod 200 | Media Academia 108 5 | Media Academia Busing 108 5 80 4.4a Comple All disclosed in part Not disc 64 108 4 4.4b Complete 30 days 31 to 60 days 159 17 4.6 Complaints and deriod 2008-2009 2009-2 | Media Academia Business 108 5 80 4.4a Completed I All disclosed Disclosed in part Nothing disclosed 64 108 4 4.4b Completed Resolution 4 2 30 days 31 to 60 days 61 to 6 | 108 5 80 26 | Media Academia Business Organization 108 5 80 26 4.4a Completed Requests All disclosed Disclosed in part Nothing disclosed No records exist 64 108 4 49 9 4.4b Completed Requests 8 30 days 31 to 60 days 61 to 120 days 12 159 17 34 55 4.6 Complaints and Investigations 2008-2009 2009-2010 2010-2011 2 | Media Academia Business Organization Pu 108 5 80 26 43 4.4a Completed Requests All disclosed Disclosed in part Nothing disclosed No records exist 64 108 4 49 9 4.4b Completed Requests 8 30 days 31 to 60 days 61 to 120 days 121 or m 159 17 34 55 4.6 Complaints and Investigations 2008-2009 2009-2010 2010-2011 2011-20 | Media Academia Business Organization Public 108 5 80 26 43 4.4a Completed Requests All disclosed Disclosed in part Nothing disclosed No records exist Transferred Abandary 64 108 4 49 9 31 4.4b Completed Requests 4 120 days 121 or more 159 17 34 55 4.6 Complaints and Investigations 2008-2009 2009-2010 2010-2011 2011-2012 |

Ministère du Patrimoine canadien Department of Canadian Heritage

Arrêté sur la délégation en vertu de la Loi sur l'accès à l'information et de la Loi sur la protection des renseignements personnels Access to Information Act and Privacy Act Delegation Order

En ma qualité de responsable du ministère du Patrimoine canadien et conformément à l'article 73 de la *Loi sur l'accès à l'information* et de la *Loi sur la protection des renseignements personnels*, je délègue aux titulaires des postes mentionnés à l'annexe ciaprès, ainsi qu'aux personnes occupant à titre intérimaire lesdits postes certaines de mes attributions.

Le présent arrêté remplace et annule tout arrêté sur la délégation en vertu de la Loi sur l'accès à l'information et de la Loi sur la protection des renseignements personnels antérieur. Pursuant to Section 73 of the Access to Information Act and the Privacy Act, I, as head of the Department of Canadian Heritage, hereby designate the persons holding the positions set out in the schedule hereto, or persons occupying on an acting basis those positions, to exercise my powers and functions under these Acts specified opposite each position.

This Delegation Order supersedes all previous Access to Information Act and Privacy Act Delegation Orders.

Ministre du Patrimoine canadien et des Langues officielles L'honorable James Moore

The Honourable James Moore Minister of Canadian Heritage and Official Languages

Date

Original Document Signed and Dated Document original signé et daté

Annex 1.0

Powers and functions delegated pursuant to Section 73 of the Access to Information Act and the Access to Information Regulations

| Delegation | | | Position | | | | | |
|------------|---|---|----------|--------|---------|--|--|--|
| Ü | | | | ATIP/D | ATIP/DD | | | |
| Section | on Description | | 2 | 3 | 4 | | | |
| Access to | Information Act | | | | | | | |
| 4(2.1) | Responsibility of government institutions | X | X | X | | | | |
| 7(a) | Notice where access requested | X | X | X | | | | |
| 7(b) | Giving access to record | X | X | Х | | | | |
| 8(1) | Transfer of request to another | X | X | Х | X | | | |
| | government institution | | | | | | | |
| 9 | Extension of time limits | X | X | X | X | | | |
| 11(2), | Additional fees | X | X | Х | X | | | |
| (3), (4), | | | | | | | | |
| (5), (6) | | | | | | | | |
| 12(2)(b) | Language of access | X | X | Х | | | | |
| 12(3)(b) | Access in an alternative format | X | X | Х | | | | |
| 13 | Exemption - Information obtained in | X | X | Х | | | | |
| | confidence | | | | | | | |
| 14 | Exemption - Federal-provincial affairs | X | X | X | | | | |
| 15 | Exemption - International affairs and | X | X | X | | | | |
| | defence | | | | | | | |
| 16 | Exemption - Law enforcement and | X | X | Х | | | | |
| | investigation | | | | | | | |
| 16.5 | Exemption - Public Servants Disclosure | X | X | X | | | | |
| | Protection Act | | | | | | | |
| 17 | Exemption - Safety of individuals | X | X | X | | | | |
| 18 | Exemption - Economic interests of | X | X | X | | | | |
| | Canada | | | | | | | |
| 18.1 | Exemption - Economic interests of the | X | X | X | | | | |
| | Canada Post Corporation, Export | | | | | | | |
| | Development Canada, the Public Sector | | | | | | | |
| | Pension Investment Board and VIA Rail | | | | | | | |
| | Canada Inc. | | | | | | | |
| 19 | Exemption - Personal information | X | X | X | | | | |
| 20 | Exemption - Third party information | X | X | X | | | | |
| 21 | Exemption - Operations of Government | X | X | X | | | | |
| 22 | Exemption - Testing procedures, tests | X | X | X | | | | |
| | and audits | | | | | | | |
| 22.1 | Exemption - Audit working papers and | X | X | X | | | | |
| | draft audit reports | | | | | | | |
| 23 | Exemption - Solicitor-client privilege | X | X | X | | | | |
| 24 | Exemption - Statutory prohibitions | X | X | X | | | | |

| Delegation | | | Position | | | | | |
|-------------|---|----|----------|---------|---|--|--|--|
| | DM | CS | ATIP/D | ATIP/DD | | | | |
| Section | Description | 1 | 2 | 3 | 4 | | | |
| Access to 1 | Information Act | | | | | | | |
| 25 | Severability | X | X | X | | | | |
| 26 | Exemption - Information to be published | X | X | X | | | | |
| 27(1), (4) | Third-party notification | X | X | X | X | | | |
| 28(1)(b), | Third-party notification | X | X | X | X | | | |
| (2), (4) | | | | | | | | |
| 29(1) | Where the Information Commissioner | X | X | X | | | | |
| | recommends disclosure | | | | | | | |
| 33 | Advising Information Commissioner of | X | X | X | | | | |
| | third-party involvement | | | | | | | |
| 35(2)(b) | Right to make representations | X | X | X | | | | |
| 37(4) | Access to be given to complainant | X | X | X | | | | |
| 43(1) | Notice to third-party (application to | X | X | X | | | | |
| | Federal Court for review) | | | | | | | |
| 44(2) | Notice to applicant (application to | X | X | X | | | | |
| | Federal Court by third-party) | | | | | | | |
| 52(2)(b), | Special rules for hearings | X | X | X | | | | |
| (3) | | | | | | | | |
| 71(1) | Facilities for inspection of manuals | X | X | X | | | | |
| 72 | Annual report to Parliament | X | X | X | | | | |

| Delegatio | n | Position | 1 | | |
|-----------|----------------------------------|----------|----|--------|---------|
| | | DM | CS | ATIP/D | ATIP/DD |
| Section | Description | 1 | 2 | 3 | 4 |
| Access to | Information Regulations | | | | |
| 6(1) | Transfer of request | X | X | X | X |
| 7(2) | Search and preparation fees | X | X | X | X |
| 7(3) | Production and programming fees | X | X | X | X |
| 8 | Providing access to record(s) | X | X | X | |
| 8.1 | Limitations in respect of format | X | X | X | |

Legend:

DM Deputy Minister CS

ATIP/D

Corporate Secretary
Director, Access to Information and Privacy Secretariat
Deputy Director, Access to Information and Privacy Secretariat ATIP/DD

Annex 2.0

Statistical Report on the Access to Information Act

Name of institution: Canadian Heritage

Reporting period: 4/1/2011 to 3/31/2012

PART 1 – Requests under the Access to Information Act

1.1 Number of Requests

| | Number of Requests |
|--|--------------------|
| Received during reporting period | 262 |
| Outstanding from previous reporting period | 95 |
| Total | 357 |
| Closed during reporting period | 265 |
| Carried over to next reporting period | 92 |

1.2 Sources of requests

| Source | Number of Requests |
|---------------------------|--------------------|
| Media | 108 |
| Academia | 5 |
| Business (Private Sector) | 80 |
| Organization | 26 |
| Public | 43 |
| Total | 262 |

PART 2 - Requests closed during the reporting period

2.1 Disposition and completion time

| | Completion Time | | | | | | | |
|-------------------------|-----------------|------------------|------------------|-------------------|--------------------|--------------------|-----------------------|-------|
| Disposition of requests | 1 to 15 days | 16 to 30 days | 31 to 60 days | 61 to 120 days | 121 to 180 days | 181 to 365 days | More than 365 days | Total |
| All disclosed | 11 | 46 | 3 | 1 | 0 | 0 | 3 | 64 |
| Disclosed in part | 2 | 19 | 13 | 33 | 15 | 11 | 15 | 108 |
| All exempted | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 2 |
| All excluded | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 2 |
| No records exist | 31 | 18 | 0 | 0 | 0 | 0 | 0 | 49 |
| Request transferred | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 9 |
| Request abandoned | 13 | 8 | 0 | 0 | 2 | 2 | 6 | 31 |
| Treated informally | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 66 | 93 | 17 | 34 | 17 | 13 | 25 | 265 |



2.2 Exemptions

| | Number of | | Number of | | Number | | Number of |
|---------------|--------------|------------|-----------------|--------------------|---------------|------------------|----------------|
| Section | requests | Section | requests | Section | requests | Section | requests |
| 13(1)(a) | 7 | 16(2)(a) | 15 | 18(a) | 1 | 20.1 | 0 |
| 13(1)(b) | 4 | 16(2)(b) | 0 | 18(b) | 3 | 20.2 | 0 |
| 13(1)(c) | 16 | 16(2)(c) | 0 | 18(c) | 0 | 20.4 | 0 |
| 13(1)(d) | 4 | 16(3) | 0 | 18(d) | 3 | 21(1)(a) | 58 |
| 13(1)(e) | 0 | 16.1(1)(a) | 0 | 18.1(1)(a) | 0 | 21(1)(b) | 49 |
| 14(a) | 9 | 16.1(1)(b) | 0 | 18.1(1)(b) | 0 | 21(1)(c) | 15 |
| 14(b) | 0 | 16.1(1)(c) | 0 | 18.1(1)(c) | 0 | 21(1)(d) | 4 |
| 15(1) - I.A.* | 12 | 16.1(1)(d) | 0 | 18.1(1)(d) | 0 | 22 | 2 |
| 15(1) - Def.* | 0 | 16.2(1) | 0 | 19(1) | 87 | 22.1(1) | 0 |
| 15(1) - S.A.* | 0 | 16.3 | 0 | 20(1)(a) | 1 | 23 | 15 |
| 16(1)(a)(i) | 0 | 16.4(1)(a) | 0 | 20(1)(b) | 34 | 24(1) | 4 |
| 16(1)(a)(ii) | 0 | 16.4(1)(b) | 0 | 20(1)(b.1) | 0 | 26 | 0 |
| 16(1)(a)(iii) | 0 | 16.5 | 0 | 20(1)(c) | 5 | | |
| 16(1)(b) | 0 | 17 | 0 | 20(1)(d) | 5 | | |
| 16(1)(c) | 1 | | • | | • | - | |
| 16(1)(d) | 0 | * I.A.: | International A | Affairs Def.: Defe | ence of Canad | la S.A.: Subvers | ive Activities |

2.3 Exclusions

| Section | Number of requests | Section | Number of requests | Section | Number of requests |
|---------|--------------------|----------|--------------------|-----------------|--------------------|
| 68(a) | 10 | 69(1)(a) | 5 | 69(1)(g) re (a) | 10 |
| 68(b) | 0 | 69(1)(b) | 0 | 69(1)(g) re (b) | 0 |
| 68(c) | 0 | 69(1)(c) | 1 | 69(1)(g) re (c) | 20 |
| 68.1 | 0 | 69(1)(d) | 5 | 69(1)(g) re (d) | 0 |
| 68.2(a) | 0 | 69(1)(e) | 14 | 69(1)(g) re (e) | 16 |
| 68.2(b) | 0 | 69(1)(f) | 1 | 69(1)(g) re (f) | 1 |
| | • | | • | 69.1(1) | 0 |

2.4 Format of information released

| Disposition | Paper | Electronic | Other formats |
|-------------------|-------|------------|---------------|
| All disclosed | 58 | 6 | 0 |
| Disclosed in part | 49 | 59 | 0 |
| Total | 107 | 65 | 0 |

2.5 Complexity

2.5.1 Relevant pages processed and disclosed

| | Number of pages | Number of pages | |
|-------------------------|-----------------|-----------------|--------------------|
| Disposition of requests | processed | disclosed | Number of requests |
| All disclosed | 2779 | 2513 | 64 |
| Disclosed in part | 40889 | 30580 | 108 |
| All exempted | 1181 | 0 | 2 |
| All excluded | 9 | 0 | 2 |
| Request abandoned | 2938 | 0 | 31 |

2.5.2 Relevant pages processed and disclosed by size of requests

| Disposition | | nan 100 ocessed | 101-500 d pages processed | | 501-1000 pages processed | | 1001-5000 pages processed | | More than 5000 pages processed | |
|-------------------|--------------------|--------------------|------------------------------|--------------------|-----------------------------|--------------------|---------------------------|--------------------|--------------------------------|--------------------|
| элороолиол | Number of requests | Pages disclosed | Number of requests | Pages disclosed | Number of requests | Pages disclosed | Number of requests | Pages disclosed | Number of requests | Pages disclosed |
| All disclosed | 58 | 1064 | 5 | 759 | 1 | 690 | 0 | 0 | 0 | 0 |
| Disclosed in part | 40 | 897 | 48 | 10826 | 9 | 5652 | 11 | 13205 | 0 | 0 |
| All exempted | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| All excluded | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Abandoned | 26 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 0 | 0 |
| Total | 127 | 1961 | 56 | 11585 | 11 | 6342 | 13 | 13205 | 0 | 0 |

2.5.3 Other complexities

| Disposition | Consultation required | Assessment of fees | Legal advice sought | Other | Total |
|-------------------|-----------------------|--------------------|---------------------|-------|-------|
| All disclosed | 3 | 1 | 0 | 7 | 11 |
| Disclosed in part | 95 | 21 | 0 | 14 | 130 |
| All exempted | 0 | 0 | 0 | 0 | 0 |
| All excluded | 0 | 0 | 0 | 0 | 0 |
| Abandoned | 9 | 15 | 0 | 4 | 28 |
| Total | 107 | 37 | 0 | 25 | 169 |

2.6 Deemed refusals

2.6.1 Reasons for not meeting statutory deadline

| Number of requests slees I neet | | Principal Reason | | | | | |
|---|----------|-----------------------|-----------------------|-------|--|--|--|
| Number of requests closed past the statutory deadline | Workload | External consultation | Internal consultation | Other | | | |
| 28 | 17 | 7 | 0 | 4 | | | |

2.6.2 Number of days past deadline

| Number of days past deadline | Number of requests past deadline where no extension was taken | Number of requests past deadline where an extension was taken | Total |
|------------------------------|---|---|-------|
| 1 to 15 days | 1 | 0 | 1 |
| 16 to 30 days | 1 | 0 | 1 |
| 31 to 60 days | 0 | 1 | 1 |
| 61 to 120 days | 0 | 0 | 0 |
| 121 to 180 days | 0 | 0 | 0 |
| 181 to 365 days | 0 | 4 | 4 |
| More than 365 days | 8 | 13 | 21 |
| Total | 10 | 18 | 28 |

2.7 Requests for translation

| Translation Requests | Accepted | Refused | Total |
|----------------------|----------|---------|-------|
| English to French | 0 | 0 | 0 |
| French to English | 0 | 0 | 0 |
| Total | 0 | 0 | 0 |

PART 3 – Extensions

3.1 Reasons for extensions and disposition of requests

| Disposition of requests where an | 9(1)(a) Interference with | 9(1 Consu |)(b) ıltation | 9(1)(c) |
|----------------------------------|------------------------------|---------------------|-------------------------|--------------------|
| extension was taken | operations | Section 69 | Other | Third party notice |
| All disclosed | 0 | 0 | 0 | 3 |
| Disclosed in part | 12 | 22 | 34 | 29 |
| All exempted | 1 | 0 | 0 | 0 |
| All excluded | 0 | 0 | 0 | 0 |
| No records exist | 0 | 0 | 0 | 0 |
| Request abandoned | 4 | 3 | 6 | 3 |
| Total | 17 | 25 | 40 | 35 |

3.2 Length of extensions

| | 9(1)(a) Interference with | | | 9(1)(c) | |
|----------------------|------------------------------|------------|-------|--------------------|--|
| Length of extensions | operations | Section 69 | Other | Third party notice | |
| 30 days or less | 6 | 0 | 4 | 0 | |
| 31 to 60 days | 5 | 0 | 15 | 35 | |
| 61 to 120 days | 6 | 9 | 15 | 0 | |
| 121 to 180 days | 0 | 12 | 6 | 0 | |
| 181 to 365 days | 0 | 4 | 0 | 0 | |
| 365 days or more | 0 | 0 | 0 | 0 | |
| Total | 17 | 25 | 40 | 35 | |

PART 4 – Fees

| | Fee C | ollected | Fee Waived or Refunded | | |
|--------------------|--------------------|----------|------------------------|---------|--|
| Fee Type | Number of requests | Amount | Number of requests | Amount | |
| Application | 255 | \$1,275 | 10 | \$50 | |
| Search | 6 | \$590 | 7 | \$427 | |
| Production | 0 | \$0 | 0 | \$0 | |
| Programming | 0 | \$0 | 0 | \$0 | |
| Preparation | 0 | \$0 | 0 | \$0 | |
| Alternative format | 0 | \$0 | 0 | \$0 | |
| Reproduction | 0 | \$0 | 87 | \$1,218 | |
| Total | 261 | \$1,865 | 104 | \$1,695 | |

PART 5 – Consultations received from other institutions and organizations

5.1 Consultations received from other government institutions and organizations

| Consultations | Other government institutions | Number of pages to review | Other organizations | Number of pages to review |
|--|-------------------------------------|---------------------------|---------------------|---------------------------|
| Received during reporting period | 139 | 3423 | 2 | 550 |
| Outstanding from the previous reporting period | 1 | 23 | 0 | 0 |
| Total | 140 | 3446 | 2 | 550 |
| Closed during the reporting period | 139 | 3444 | 2 | 550 |
| Pending at the end of the reporting period | 1 | 2 | 0 | 0 |

5.2 Recommendations and completion time for consultations received from other government institutions

| | Nu | Number of days required to complete consultation requests | | | | | | ests |
|---------------------------|-----------------|---|------------------|----------------------|-----------------------|-----------------------|---------------------|-------|
| Recommendation | 1 to 15 days | 16 to 30 days | 31 to 60 days | 61 to 120 days | 121 to 180 days | 181 to 365 days | than 365 days | Total |
| Disclose entirely | 66 | 31 | 1 | 0 | 0 | 0 | 0 | 98 |
| Disclose in part | 14 | 6 | 3 | 1 | 0 | 0 | 0 | 24 |
| Exempt entirely | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 6 |
| Exclude entirely | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Consult other institution | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 10 |
| Other | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Total | 96 | 38 | 4 | 1 | 0 | 0 | 0 | 139 |

5.3 Recommendations and completion time for consultations received from other organizations

| | Number of days required to complete consultation requests | | | | | | ests | |
|---------------------------|---|------------------|------------------|----------------------|-----------------------|-----------------------|---------------------|-------|
| Recommendation | 1 to 15 days | 16 to 30 days | 31 to 60 days | 61 to 120 days | 121 to 180 days | 181 to 365 days | than 365 days | Total |
| Disclose entirely | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Disclose in part | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Exempt entirely | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Exclude entirely | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Consult other institution | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |

PART 6 – Completion time of consultations on Cabinet confidences

| Number of days | Number of responses received | Number of responses received past deadline |
|----------------|------------------------------|--|
| 1 to 15 | 3 | 0 |
| 16 to 30 | 9 | 3 |
| 31 to 60 | 2 | 2 |
| 61 to 120 | 11 | 9 |
| 121 to 180 | 5 | 5 |
| 181 to 365 | 1 | 1 |
| More than 365 | 1 | 1 |
| Total | 32 | 21 |

PART 7 – Resources related to the Access to Information Act

7.1 Costs

| Expenditures | | Amount | |
|---------------------------------|----------|-----------|--|
| Salaries | | \$721,496 | |
| Overtime | | \$0 | |
| Goods and Services | | \$73,089 | |
| Professional services contracts | \$13,849 | | |
| Other | \$59,240 | | |
| Total | | \$794,585 | |

7.2 Human Resources

| Resources | Dedicated full-time to ATI activities | Dedicated part-time to ATI activities | Total |
|----------------------------------|---------------------------------------|---------------------------------------|-------|
| Full-time employees | 0.00 | 9.15 | 9.15 |
| Part-time and casual employees | 0.00 | 0.00 | 0.00 |
| Regional staff | 0.00 | 0.00 | 0.00 |
| Consultants and agency personnel | 0.17 | 0.00 | 0.17 |
| Students | 0.00 | 0.00 | 0.00 |
| Total | 0.17 | 9.15 | 9.32 |