

# Pricing



## Neighbourhood Mail™

## IMPORTANT UPDATES

DESCRIPTION OF CHANGE		LOCATION
<b>Amendment v1.0</b>	<b>Posted on November 18, 2016</b>	<b>Effective on January 16, 2017</b>
Updated to reflect 2017 prices.		<a href="#">Section 1 "Prices"</a>

Please note that when there is an amendment or a revision to the document, the version number will be modified as follows:

- an amendment increases the first digit in the version (e.g., version, 3.0)
- a revision increases the second digit in the version (e.g., version 1.1, 1.2)
- the version number restarts at 1.0 every January of a given year.

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# PRICING

The “Pricing” module provides detailed information on pricing for service options such as Standard and Oversize. This module also includes pricing information related to incentives and adjustments and surcharges.

## 1 PRICES

In order to take advantage of Neighbourhood Mail prices, the customer must meet all applicable requirements, including specifications, and mail preparation requirements for Neighbourhood Mail, as outlined in this Agreement.

	Price per Item	
Weight	Standard	Oversize
Up to 50 g	16.0¢	17.3¢
Over 50 g up to 100 g	18.1¢	19.7¢
Over 100 g	27.4¢ + 0.24¢ per g over 100 g	28.6¢ + 0.24¢ per g over 100 g

  

Options	Standard	Oversize
Transportation	1.0¢	1.0¢
Specified Delivery Start Date	1.0¢	No charge

Qualifying customers may have access to lower prices by signing an Agreement. For further details contact the Commercial Service Network. All prices are subject to applicable rebates, discounts, fees, surcharges, adjustments and taxes.

For information on Neighbourhood Mail, visit [canadapost.ca/cpnmguides](http://canadapost.ca/cpnmguides).

### 1.1 Incentives

Qualifying customers may be offered discounts and/or rebates from time to time as part of promotional campaigns or in exchange for providing Canada Post with a testimonial.

## 2 ADJUSTMENTS AND SURCHARGES

As per the *Terms and Conditions* Section 5 “Criteria for Qualification” items presented for mailing to Canada Post may be verified to determine compliance with applicable terms and conditions. Items determined to have anomalies that may result in additional handling or expense to Canada Post or that may affect our quality of service may, at the discretion of Canada Post, be:

- returned at the customer's expense, to be reworked by the customer, where possible
- processed and charged at the next or most appropriate Product or Service category, where available
- subjected to a surcharge; or
- refused for mailing.

## 2.1 Adjustments

Adjustments will apply in situations where inaccuracies are noted on an *Order (Statement of Mailing)* or during processing such as\*:

- errors in volume, weight, or service type selected
- failure to use the Electronic Shipping Tools (EST) software when mandatory for the declared service.

\* This list is not meant to be exhaustive.

## 2.2 Order (Statement of Mailing) Level Surcharges

INVOICE DESCRIPTION	DESCRIPTION DETAILS
Non-transmitted <i>Order</i> surcharge.	\$45.00 for Non-transmitted <i>Orders (Statements Of Mailing)</i> prior to deposit of mailing.

**NOTE:** The classification and amount of surcharges can be subject to change at any time immediately upon notice to the customer. This list is not meant to be exhaustive.