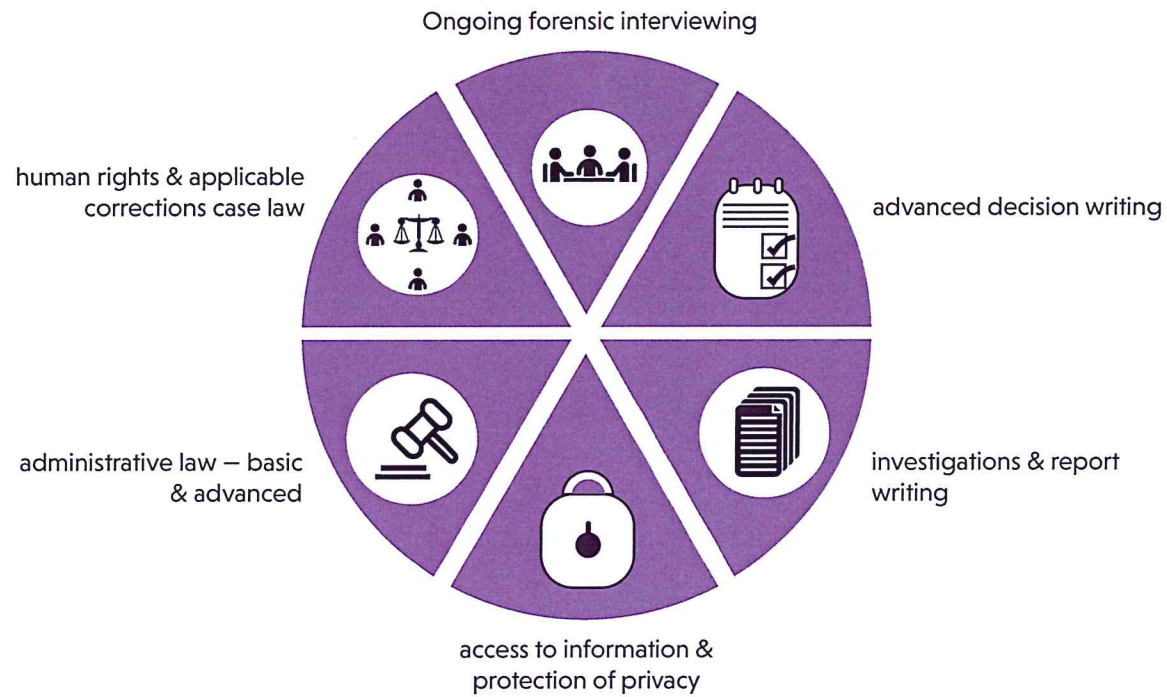


TRAINING

ISO is committed to achieving investigative excellence and invests in the continuous development of its investigators' knowledge and competencies. ISO investigators come to the position with essential qualifications and also receive training in:



INSPECTIONS AND SPECIAL INVESTIGATIONS

The Director of ISO may investigate any matter with respect to the administration of the Corrections Act at the request of the Assistant Deputy Minister (ADM) of Community Justice and Public Safety (CJPS) or on the Director's own motion. Additionally, ISO carries out periodic inspections of the corrections centre and makes findings and recommendations to the Deputy Minister of Justice.

2014 – ISO completed one inspection and one Assistant Deputy Minister requested investigation.

2015 – ISO completed one Director's own motion special investigation and two special investigations at the request of the Assistant Deputy Minister.

2016 – There were no special investigations in 2016, however, in December of 2016, ISO commenced an inspection focused on Separate Confinement and Use of Force at Whitehorse Correctional Centre; results of this inspection will be released in 2017.

ISO

INVESTIGATIONS & STANDARDS OFFICE

Annual Report

Box 2703 (J-10), Whitehorse, YT Y1A 2C6
Phone: (867) 456-6597 | 1-800-661-0408 ext 6597
Fax: (867) 393-6393 | ISO@gov.yk.ca

Yukon
Justice

2015
&
2016

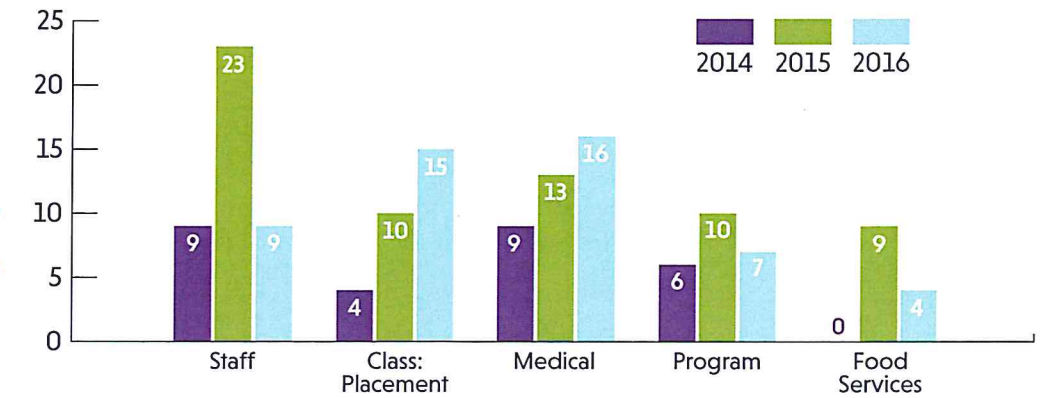
MANDATE & MISSION

The Investigations and Standards Office (ISO or the Office) was established in January 2010. The Office's mandate is to provide independent oversight of the Corrections

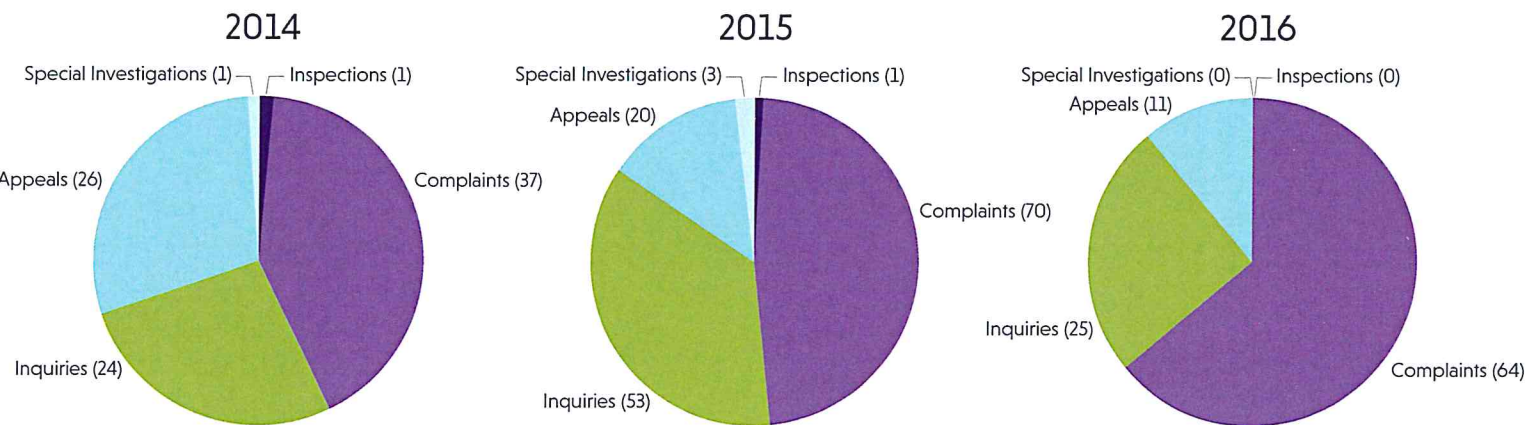
branch of the Yukon Department of Justice through investigations, appeals of inmate discipline and inspections.

ISO has unfettered access to the correctional centre, inmates, documents, and staff. The Office includes the Director, Senior Investigator, three Investigators and an Administrative Assistant.

COMPLAINT TRENDS BY TOP FIVE TYPES

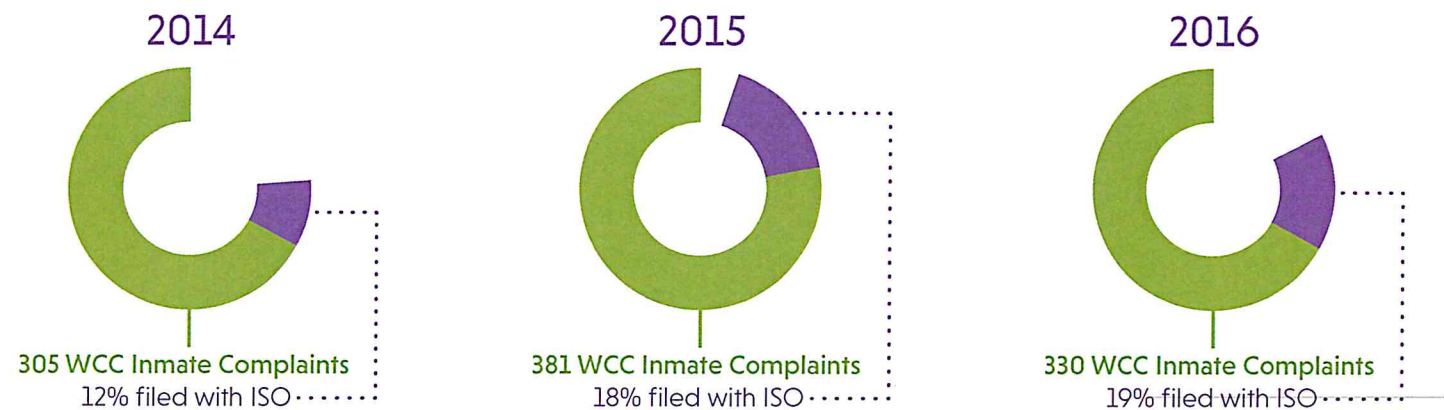


CASELOAD In 2016, ISO received 64 complaints and 25 inquiries. ISO heard 11 appeals from inmate disciplinary hearings.



COMPLAINTS

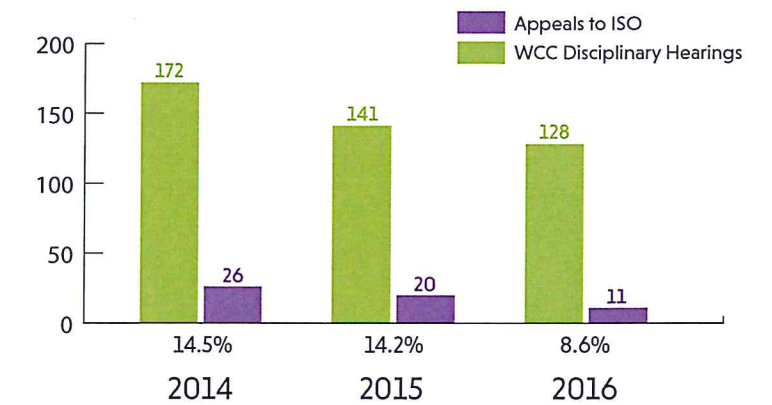
In 2016, Whitehorse Correctional Centre received 330 inmate complaints. The graphic below represents the total number of complaints received by WCC and the percentage of those complaints where the inmate was not satisfied with the response and filed a complaint with ISO.



APPEALS OF INMATE DISCIPLINE

When an inmate is charged with an alleged breach of a rule of the correctional centre, an administrative hearing is held which is presided over by an independent adjudicator. After hearing testimony and reviewing evidence, the adjudicator renders a decision supporting or not supporting the charge, and, in the former case, decides on a sentence. An inmate or the person in charge may, within seven days of a decision being made, request in writing that the Director of ISO review the decision and the penalty or corrective measure imposed.

ISO heard 11 appeals of disciplinary hearings in 2016. ISO has noted an overall decrease in the number of formal disciplinary charges of inmates under the *Corrections Act*; this is born out in the data on the right where the number of disciplinary hearings held over the last three years was down.



ISO DECISIONS ON APPEAL

	2014	2015	2016
Confirmed decision & disposition	18	9	7
Confirm decision & substitute alternate disposition	4	2	3
Rescind the decision & disposition	2	4	0
Direct a new hearing be convened	1	5	1