# Business Account Service Fees

Effective July 1, 2018

# What's inside...

**CIBC Business Accounts** 

Small Business Overdraft

CIBC Discretionary Business Overdraft

**General Terms and Conditions** 



# CIBC Business Banking Solutions at Your Fingertips

Looking for **fast, convenient** and **straightforward** answers about your CIBC account? You'll find them in this guide. Inside, there is information about business banking accounts and fees.

We hope you find this guide helpful. A CIBC business advisor can give you advice on which financial solutions make sense for your business. Please contact a CIBC business advisor if you have any questions.

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# How to Open a CIBC Business Account

Opening a CIBC Business Account is a quick and easy process. The outlined information will help you prepare for your appointment.

# Step 1 - Getting Started

Contact us to schedule an appointment and complete an application (available at **cibc.com**) in advance of your appointment.

# Step 2 - Preparing for Your Appointment

To process your account application quickly, all principals and signing officers of your business should attend the meeting.

# Please Bring the Following:

- Your completed account application
- Two pieces of original identification (including one with a photo) for each principal and signing officer
- Documentation specific to your business type, as shown below:

Business Structure	Required Documents
Sole Proprietor	Original business name registration if you are using a business name (except where registration is not available per provincial law)
Partnership	Original partnership registration (if a registration is required by provincial law)
Corporation	Original documentation confirming the status of your business including:  Trade Name Registration  Articles or Certificate of Incorporation  Certificate of Existence  Certificate of Corporate Status  Annual Report for past fiscal year  Most recent Notice of Assessment  Current business licence or vendor permits  Current health or safety certificates  Current liquor licence
Unincorporated Association	Association's original constitution and bylaws

Additional documentation may be required at the time your application is reviewed by a CIBC business advisor. For your convenience, more detailed information on the documentation required to open an account can be found at cibc.com/business.

# **CIBC Business Operating Accounts**

A CIBC Business Operating Account is the foundation of your banking activities and allows you to take advantage of our broad range of financial services. Our account options offer everyday banking benefits and exceptional value for businesses with low to high transaction volumes. A CIBC business advisor will work with you to select the right account to help you improve your bottom line, facilitate cash flow and help your business achieve its goals.

### These accounts offer:

- The ability to bank when and where you want at a CIBC Banking Centre, by phone, at an ATM, or by using our online and mobile banking services.
- Unlimited account balance or account activity inquiries
- eStatements<sup>15</sup> available at no additional charge through online channels

## CIBC Unlimited Business Operating Account®\*

Offers businesses with a high number of monthly transactions the ability to simplify banking and enhance cash flow for one low monthly fee. With unlimited transactions such as withdrawals, deposit transactions, transfers\*, bill payments and a cash, coin and cheque deposit package3. , this account offers a consistent monthly fee even when your banking activity increases.

Fee Summary	
Monthly account fee <sup>4</sup>	\$50.00
Transactions included <sup>2, 6</sup>	Unlimited
Each additional transaction	\$0.00

<sup>■</sup> Up to \$15,000 cash, \$1,000 coin and 100 cheques deposited per month.

# CIBC Advanced Business Operating Account™\*

Offers superior value for businesses that maintain a consistent account balance and perform a high volume of transactions. This account features no monthly account fee when a minimum daily balance is maintained, a comprehensive transaction package including *Interac* e-Transfers, withdrawals and deposits, plus a cash, coin and cheque deposit package<sup>3,0</sup> to support your growing business.

<sup>\*</sup>Available to qualified business clients only. Additional fees apply for full-service<sup>17</sup> transfers between accounts and *Interoc* e-Transfers®. See \*Additional Services and Charges.\*

Fee Summary	
Monthly account fee <sup>4</sup>	\$0.00  If a minimum daily balance of \$35,000 is maintained throughout the month**  Or \$35.00
Transactions included <sup>2,6</sup>	100/month Includes up to 100 free <i>Interac</i> e-Transfers
Each additional transaction	\$1.00 self-service <sup>16</sup> \$1.25 full-service <sup>17</sup>

<sup>□</sup> Up to \$5,000 cash, \$500 coin and 50 cheques deposited per month.

# CIBC Everyday Business Operating Account®\*

Offers exceptional value to businesses with a consistent number of monthly transactions. With everyday banking benefits such as 30 transactions<sup>2</sup> each month, a cash, coin and cheque deposit package<sup>3, \( \Delta\)</sup>, and the flexibility to reduce fees when you use only self-service<sup>16</sup> channels to perform transactions in a month, this account not only helps you manage your cash flow, but also your bottom line.

Fee Summary	
Monthly account fee <sup>4</sup>	\$20.00 self-service access \$25.00‡ full-service access
Transactions included <sup>2, 6</sup>	30/month
Each additional transaction	\$1.00 self-service <sup>16</sup> \$1.25 full-service <sup>17</sup>

<sup>&</sup>lt;sup>△</sup> Up to \$3,000 cash, \$300 coin and 25 cheques deposited per month.

<sup>\*\* &</sup>quot;Minimum balance" condition is met when a minimum daily balance of \$35,000 is maintained in your Advanced Business Operating Account at the end of each calendar day in the billing month. If you maintained the minimum daily balance, your statement will reflect the monthly account fee as a charge and a rebate of \$35.00.

<sup>&</sup>lt;sup>‡</sup>Full-service<sup>17</sup> access fee applies if any full-service transactions<sup>2</sup> are performed in a month

# CIBC Basic Business Operating Account®\*

Offers businesses with a low number of monthly transactions<sup>2</sup> the flexibility to minimize monthly banking fees by paying only for what is used. This account provides the ability to perform all of your day-to-day banking, anytime and anywhere at CIBC for a low monthly account fee.

Fee Summary	
Monthly account fee <sup>4</sup>	\$6.00
Transactions included <sup>2, 6</sup>	0
Each additional transaction	\$1.00 self-service <sup>16</sup> \$1.25 full-service <sup>17</sup>

## CIBC Not-for-Profit Operating Account\*

The CIBC Not-for-Profit Operating Account offers a costeffective solution to meet the needs of local not-for-profit or community-based organizations. This account includes a low monthly account fee and 10 transactions<sup>2</sup> so you can put your organization's money to its best use.

Fee Summary	
Monthly account fee <sup>4</sup>	\$4.00
Transactions included <sup>2, 6</sup>	10/month
Each additional transaction	\$1.00 self-service <sup>16</sup> \$1.25 full-service <sup>17</sup>

# CIBC Business Operating Account for Commercial/Large Corporate Clients\*

The CIBC Business Operating Account for Commercial/Large Corporate Clients is a Canadian dollar account designed to meet all your business banking needs from day-to-day transactions to more complex cash management services.

Fee Summary	
Minimum monthly account fee	\$6.00
Includes one free transaction <sup>2</sup> for every \$2,000 held in the account throughout the calendar month <sup>5</sup>	
Each additional transaction <sup>2</sup>	\$1.00 self-service <sup>16</sup> \$1.25 full-service <sup>17</sup>

Minimum monthly account fee is waived if you have no transactions<sup>2</sup> during the calendar month

**Note:** Monthly account fee equals the Minimum monthly account fee, or the total of transaction fees for the month less any free transactions, whichever is greater.

<sup>\*</sup>Available to qualified business clients only. Additional fees apply for full-service<sup>17</sup> transfers between accounts and Interac e-Transfers®. See "Additional Services and Charges."

# CIBC Business Savings Account

## CIBC Business Investment Growth Account®\*

The CIBC Business Investment Growth Account\* offers the opportunity to earn a competitive rate of return on surplus funds while maintaining full liquidity. It is the perfect complement to your business operating account and provides you with easy access to your funds when you need them.

## This account offers:

- Daily interest, which is calculated on each day's end-of-day final balance
- Competitive tiered interest rates
- eStatements<sup>15</sup> available at no additional charge through online channels

Fee Summary	
Monthly account fee	No Charge
Each credit transaction <sup>2</sup>	\$1.00 self-service <sup>16</sup> \$1.25 full-service <sup>17</sup>
Each debit transaction <sup>2</sup>	\$5.00

## Interest

For CIBC Business Investment Growth Accounts, interest is credited to your account effective as of the last business day of the calendar month, and will be reflected in your account records and available to you two business days after the end of the calendar month. Interest rates quoted are annual and subject to change without prior notice, and are on display at any CIBC Banking Centre.

# **Foreign Currency Operating Accounts**

For foreign currency accounts, including U.S. Dollar Current Accounts, service charges stated are in addition to any applicable exchange charges. Foreign currency deposits, including U.S. dollar deposits, are NOT insured under the Canada Deposit Insurance Corporation Act.

## CIBC U.S. Dollar Current Account\*

The CIBC U.S. Dollar Current Account is an operating account that is designed for businesses that have U.S. Dollar banking transactions. It allows your business to save on foreign exchange charges, as your transactions are conducted in U.S. funds.

With the optional Cross-Border Cheque Clearing<sup>7</sup> service, cheques issued to payees in the U.S. will be accepted and easily negotiated. See "Additional Services and Charges" for more details.

## This account offers:

- · Cheques and withdrawals
- Over-the-counter deposits at any CIBC location accepting business deposits
- Access to CIBC ATMs, CIBC Telephone Banking, Online Banking or a CIBC Banking Centre for U.S. dollar balance and account activity inquiries
- Ability to transfer between CIBC accounts in person at your CIBC Banking Centre
- eStatements<sup>15</sup> available at no additional charge through online channels

Fee Summary	
All of the following fees for U.S. accounts ar	e in U.S. dollars:
Monthly account fee⁴	\$6.00
Each transaction <sup>2</sup>	\$1.00 self-service <sup>16</sup> \$1.25 full-service <sup>17</sup>

Note: See page 16 for details on U.S. dollar float calculations.

# Other Foreign Currency Operating Accounts\*

Fee Summary	
Monthly account fee for transactions <sup>2</sup> , including cheques, withdrawals or deposits	\$10.00 CDN

Note: Charged in foreign currency equivalent using an exchange rate set by CIBC.

# Additional Services and Charges

All of the following fees apply to all business accounts and, unless otherwise indicated, are applied in Canadian dollars except for U.S. dollar accounts where fees are charged in U.S. dollars.

**Note:** Foreign currency accounts (other than U.S. accounts) are charged the foreign currency equivalent of the Canadian dollar amounts listed below using an exchange rate set by CIBC on a date determined by CIBC, which may be different from the date you performed the transaction.

# **Everyday Transactions**

Record-Keeping	
eStatements <sup>15</sup> delivered through:	
CIBC Online Banking	No Charge
CIBC SmartBanking <sup>™</sup> for Business	No Charge
CIBC Cash Management Online® (CMO)	Included with CMO monthly maintentance fee

<sup>\*</sup> Available to qualified business clients only. Additional fees apply for full-service<sup>17</sup> transfers between accounts and *Interac* e-Transfers®. See "Additional Services and Charges."

Printed statements <sup>1</sup>	\$3.50 each
Printed statements provided in excess of one per month or non-month end statements	\$5.00 each*
Monthly statement reprint	\$5.00 each*
Interim statement	\$4.50 each*

\* In addition to Printed statement fee

## **Balance Inquiries**

For each request at a CIBC Banking Centre, by telephone<sup>8</sup> or by mail \$2.75

By CIBC ATM, CIBC Telephone or Online Banking

No Charge

## Bill Payments

Bill payment at a CIBC Banking Centre No Charge<sup>‡</sup>

In addition to transaction fee, if applicable. CIBC Convenience Card® required.

Items Deposited‡	
Each cheque deposited	\$0.22
Cash deposited – bills (per \$1,000)	\$2.25 self-service <sup>16</sup> \$2.50 full-service <sup>17</sup>
Coin deposited (per \$100)	\$2.50

<sup>‡</sup> In addition to transaction fee, if applicable. Items deposited via regular Wallet Depository Service as well as ABM-Wallet Combo Depository Service are charged at full-service rates.

# Deposit Error Adjustment

Each deposit made with inaccurate or incomplete information, through a CIBC ATM, Wallet Depository Service or Armoured Car Direct Pickup

\$5.00

## Transfers Between Your Accounts

Fee for transfers between your accounts, in addition to any applicable withdrawal and/or deposit charges that may apply.

\$0.00 self-service<sup>16</sup> \$5.00 full-service<sup>17</sup>

## Withdrawals at Non-CIBC ATMs9

In Canada \$2.00 each \(^\struct\)
In the U.S. \$3.00 each \(^\struct\)
Outside Canada and the U.S. \$5.00 \(^\text{each}\)
(Plus \(^\text{or Visa}^\text{Network}\)

\$\sqrt{55.00} \(^\text{each}\)
plus a 2.5% administration fee

- In addition to transaction fee, if applicable. Some ATMs may levy surcharges.
- You are charged the same foreign exchange conversion rate CIBC is required to pay, plus an administration fee of 2.5% of the converted amount in addition to any transaction fees applicable to the withdrawal and the fees noted above. Conversion to Canadian dollars may occur on a date other than the date of your transaction; therefore the conversion rate may be different from the rate in effect at the time of your transaction. Some ATMs may levy surcharges.

# **Cheque Transactions**

Cheque Certification	
When requested by a payor (cheque issuer)	\$15.00
When requested by a payee (cheque recipient)	\$20.00

## **Cheques for Business Accounts**

Cheques vary in price depending on style and quantity (Talk to a CIBC business advisor for details)

# Cheques Written in Currencies Other than the Account Currency‡

When a cheque is written in any currency different from that of the account

\$20.00\*

- \* For cheques written on U.S. accounts, the fee will be \$20.00 U.S. For cheques written on foreign currency accounts (other than U.S. accounts), the fee will be converted to and charged in the same currency as the account using an exchange rate set by CIBC on a date determined by CIBC.
- <sup>‡</sup> In addition to transaction fee, if applicable.

## Cross-Border Cheque Clearing7

Monthly service fee

\$39.00/month per account

## Non-MICR Encoded Cheques<sup>‡</sup>

(when you write a cheque that is not MICR encoded; e.g., counter cheque)

Service charge when you do not use a cheque that has been MICR encoded for your Canadian dollar account

\$5.00

Service charge when you use a cheque that is not MICR encoded for your U.S. dollar account

0.05% of the cheque amount (minimum charge \$5.00 U.S., maximum \$100.00 U.S.)

# Non-Sufficient Funds (NSF) Cheques and Pre-Authorized Debits<sup>‡</sup>

A cheque you draw or a pre-authorized debit that is returned unpaid due to non-sufficient funds being available in your account

\$45.00

## Online Cheque Viewing

View images of items online via CIBC Online Banking, CIBC SmartBanking for Business, or CIBC Cash Management Online (CMO) Image Retrieval

No Charge\*

In addition to transaction fee, if applicable.

<sup>&</sup>lt;sup>‡</sup> In addition to transaction fee, if applicable.

<sup>\*</sup> CMO monthly Maintenance fee applies.

## Interac e-Transfer® (ET)

Available through CIBC Online Banking. You will need the recipient's email address to complete the transaction.

Sending an e-Transfer	\$1.50 each <sup>‡†</sup>
Receiving an e-Transfer	No Charge‡

**Note:** Only a primary signing authority of a CIBC business account can send an ET. ET is not available to clients who were issued Convenience Cards prior to 2003.

<sup>\*</sup> For e-Transfers that exceed any quantities included in your account package.

Retrieval and Copy of a Cancelled Cheque or Other Item	
Per item	\$5.00

Note: Copies of certified cheques are not provided.

Returned Cheques (chargebacks)	
A cheque you deposit that is returned unpaid	\$7.00 each
Advance notification of returned cheque (chargeback) advice, if requested	\$5.00 each

Stop Payments	
Cheques/Pre-Authorized Payments	
Full details provided	\$12.50 per request
Full details not provided	\$20.00 per request
<i>Interac</i> e-Transfer	\$3.50 per request

## **Business Services**

Bank Confirmation (audit verifications)	
Verification of balance only	\$25.00
Providing additional information involving extra work	\$40.00/staff/hour (minimum \$40.00)

Credit Reports*	
Enquiry within Canada	
Verbal	\$20.00 per report
Rushed verbal (same day)	\$25.00 per report
Written	\$25.00 per report
Verbal and written	\$30.00 per report
Enquiry outside of Canada	
Verbal or written	\$30.00 per report

Note: Additional out-of-pocket expenses may apply.

\* Credit report fees apply to: a request for a credit report on your account, whether made by you or by another party with your consent; and your request that CIBC obtain a report on another party's account at CIBC or another institution.

<sup>&</sup>lt;sup>‡</sup> In addition to transaction fee, if applicable.

Currency Supplied	
Cash orders supplied – per \$1,000 of currency	\$1.50
Coin orders supplied – per roll of coin	\$0.16
Government Payment and Filing Service	
Per payment/filing	\$2.00
Item Inquiries	
For each item request or transaction listing	
At a CIBC Banking Centre, by telephone <sup>8</sup> or by mail	\$5.00
By CIBC ATM, CIBC Telephone or Online Banking	No Charge
Transfer Between Financial Institutions	
To transfer the account to another Financial Institution (via Balance of Account Transfer form)	\$19.50
Wallet Depository Service	
Designed for business customers who deposit large amounts of cash, coin or cheques and/	\$2.50/ month

# **Other Services**

## Accounts Closed Within 90 Days of Being Opened

or have business needs which may include

banking outside regular banking hours

Funds not transferred to another CIBC deposit instrument or account

\$20.00

per account

Bank Drafts and Money Orders‡	
Canadian currency	\$7.50 per item
U.S. currency	\$7.50 CDN per item
Foreign currency	\$7.50 CDN per item

<sup>\*</sup> In addition to transaction fee, if applicable.

Collection Items	
Outgoing CDN dollar item within Canada*	
Up to \$5,000	\$15.00 each
Over \$5,000	0.15% of the item amount (minimum \$25.00 each+)

## Outgoing CDN dollar item outside of Canada\*

0.20% of the item amount (minimum \$30.00 each, maximum \$150.00 each\*)

## Outgoing U.S. and foreign currency item inside or outside of Canada\*

0.20% of the item amount (minimum \$30.00 each+)

- \* Other financial institutions may levy additional charges.
- + Additional out-of-pocket expenses may apply.

**Note:** Incoming collections from other financial institutions will be subject to a charge by CIBC, which may be passed on by the financial institution to their customer.

## Dormant (Inactive) Account Fee<sup>10</sup>

Business Accounts become dormant (inactive) when there has been no customer initiated activity for 6 months with the exception of the CIBC Business Investment Growth Account, which is considered dormant (inactive) if no transactions have been initiated for a 12-month period\*

For maintaining a dormant (inactive) account for 2, 3 or 4 years	Lesser of \$20.00 or account balance
For maintaining a dormant (inactive) account for 5, 6, 7 or 8 years	Lesser of \$30.00 or account balance
For maintaining a dormant (inactive) account for 9 years	Lesser of \$40.00 or account balance

After 10 years, if your account remains dormant, your Canadian account balances are transferred to the Bank of Canada.

\* Exception also applies to the CIBC Business Interest Account®.

Request for Replacement of Bank Draft or Money Order		
Drawn in Canadian currency	No Charge	
Drawn in U.S. currency or other foreign currency	\$25.00	

Note: Some conditions apply, talk to a CIBC business advisor for details.

## Safety Deposit Boxes

Safety deposit boxes are available in a variety of sizes and prices; some common examples with approximate dimensions are shown in the chart below. Rent is always paid in advance.

,	· ·
Box Size	Price/Year*
1 1/2" x 5" x 24"	\$55.00
2 1/2" x 5" x 24"	\$75.00
3 1/4" x 5" x 24"	\$80.00
5" x 5" x 24"	\$135.00
2 1/2" x 10 3/8" x 24"	\$150.00
5" x 10 3/8" x 24"	\$300.00
10" x 10 3/8" x 24"	\$350.00

<sup>\*</sup> Plus applicable taxes.

**Note:** Please contact your CIBC Banking Centre or CIBC business advisor for details on fees for other safety deposit box sizes.

## Safety Deposit Box Closing

If your box is closed within one year after it is opened, CIBC will refund the rent based on the months remaining, up to a maximum of 6 months.

If your box is closed after the first full year, CIBC will refund your rent pro-rated on the remaining months in the term.

Replacement Services*	
Replacement of lost keys	\$15.00 per key
Drilling of box and replacement of lost keys	\$100.00

<sup>\*</sup> Fees will be charged in Canadian currency. Plus applicable taxes.

Search for Accounts	
Search for accounts of deceased or incapacitated persons	\$6.50 per name per CIBC Banking Centre (Minimum \$22.00; Plus applicable taxes)
Letter to confirm account balance, interest, etc., if required	\$16.50 per account (Plus applicable taxes)

Wire Payments and Inter-Branch Payments		
Outgoing Wire Payments		
\$10,000 or less	\$30.00 per payment	
\$10,000.01 - \$50,000	\$50.00 per payment	
Greater than \$50,000	\$80.00 per payment	
Incoming Wire Payments		
Canadian and U.S. currency	\$15.00 per payment	
Other currencies	\$15.00 CDN per payment	

Wire Payment Investigation	
Recall	\$35.00 per investigation
Trace	\$35.00 per investigation
Amend <sup>‡</sup>	\$35.00 per investigation

<sup>&</sup>lt;sup>‡</sup>Wire amendment fees may apply to both incoming and outgoing wire payments.

Outgoing wire fees will be charged in Canadian currency. For wires from foreign currency accounts (including U.S. accounts), the equivalent fee will be charged in the same currency as the account using an exchange rate set by CIBC on a date determined by CIBC.

Note: Correspondent Banks may levy additional charges.

For Canadian and U.S. currency, the fee will be charged in the same currency as the incoming payment and deducted from the incoming payment amount. For other currencies, the Canadian equivalent fee will be converted to the same currency as the incoming payment using an exchange rate set by CIBC on a date determined by CIBC and deducted from the incoming payment amount.

Inter-Branch Payments (between CIBC Banking Centres in Canada)		
\$10,000 or less	\$15.00 per payment	
\$10,000.01 - \$25,000	\$30.00 per payment	
\$25,000.01 - \$100,000	\$60.00 per payment	
Greater than \$100,000	\$100.00 per payment	

Note: Additional out-of-pocket expenses may apply.

## Small Business Overdraft

The following applies to each bank account for which you have requested and we have approved a Small Business Overdraft:

# **Small Business Overdraft Fees and Interest**

## Fee

A monthly administration fee is charged for each bank account that is approved for a Small Business Overdraft. The current monthly fee is \$9.50, and is subject to change by CIBC. This fee is charged whether or not you use the overdraft in any particular month and is in addition to any other charges or fees.

#### Interest

Interest is charged on the amount of your overdraft, up to the approved overdraft limit for the account, based on the interest rate specified in your agreement with CIBC. Current interest rates (subject to credit approval) are as follows:

Secured Overdraft	
Canadian dollar borrowings	CIBC Prime Rate <sup>11</sup> + 0.5% per year
U.S. dollar borrowings	CIBC U.S. Base Rate <sup>12</sup> + 0.5% per year
Unsecured Overdraft	
Canadian dollar borrowings	CIBC Prime Rate <sup>11</sup> + 5% per year
U.S. dollar borrowings	CIBC U.S. Base Rate <sup>12</sup> + 5% per year

There are two types of overdrafts, **secured** and **unsecured**. For a secured Small Business Overdraft, either you or a guarantor may pledge a cash equivalent as security. To do so, you or the guarantor must sign CIBC's standard Securities Pledge Agreement (in Quebec: a moveable hypothec). Costs incurred by CIBC with respect to the pledge will be charged to you or the guarantor.

## How Overdraft Interest Is Calculated

Interest on your Small Business Overdraft is calculated based on the final daily overdraft balance in your account (up to the approved limit for that account) and charged monthly. Any overdraft balance in excess of your approved Small Business Overdraft limit will be charged interest as indicated under "CIBC Discretionary Business Overdraft" on the following page. Interest that is charged to you, and is unpaid, compounds monthly and continues to compound whether or not CIBC has demanded payment from you, starts a legal action or gets judgment against you.

# CIBC Discretionary Business Overdraft

Unless you have made prior arrangements with us, we may refuse to allow an overdraft (or an overdraft that exceeds your approved overdraft limit) and may return your cheque or pre-authorized debit NSF. If we allow an overdraft (or an overdraft that exceeds your approved overdraft limit), the following applies:

# CIBC Discretionary Business Overdraft Fees and Interest

#### Fee

A fee is charged at the end of each day on which you create an overdraft or increase the amount of your overdraft (that is not an approved overdraft) due to any action you/your business initiate(s) including, but not limited to: cheques, withdrawals, bill payments, pre-authorized debits and *Interac* © Direct Payments. The current fee is \$5.00 and is subject to change by CIBC.

#### Interest

Interest is charged on the amount of any overdraft that is not an approved overdraft or exceeds your approved overdraft limit. The interest rate is a variable rate per year equal to CIBC's Standard Overdraft Rate as declared by CIBC from time to time. The current Standard Overdraft Rate is 21% per year.

## How Overdraft Interest Is Calculated

Interest on any overdraft that is not an approved overdraft or exceeds your approved overdraft limit is calculated based on the final daily overdraft balance in your account and charged monthly. Interest that is charged to you, and is unpaid, compounds monthly and continues to compound whether or not CIBC has demanded payment from you, starts a legal action or gets judgment against you.

# **Accounts No Longer Offered**

Account Plans	CIBC Business Operating Account for Small Business Clients	CIBC Business Operating Account for Small Business Clients, Additional Option
Plan 1: Pay As You Go Pay a monthly account fee, plus a fee for each transaction <sup>2</sup>		
Monthly account fee <sup>4</sup>	\$8.00	\$11.00
Each transaction <sup>2</sup>	\$1.00 self-service <sup>16</sup> \$1.25 full-service <sup>17</sup>	
Plan 2: Flat Fee Package <sup>6</sup> Pay a single monthly package fee for a predetermined number of transactions <sup>2</sup>		
Monthly account fee <sup>4</sup>		
• 10 transactions	\$13.00	\$13.00
• 20 transactions	\$22.00	\$22.00
• 35 transactions	\$31.00	\$31.00
• 50 transactions	\$41.00	\$41.00
• 100 transactions	\$70.00	\$70.00
<ul> <li>Non-profit organizations</li> <li>10 transactions</li> </ul>	\$5.00	\$5.00
Each additional transaction² over package limit	\$1.25	\$1.25
Features		
One free transaction <sup>2</sup> for every \$2,000 held in the account throughout the entire calendar month <sup>5</sup>	V	V
Note: Additional fees may apply to the operation of your account(s). Items		

**Note:** Additional fees may apply to the operation of your account(s). Items Deposited charges may also apply; see Additional Services and Charges for details.

# **CIBC Business Interest Account**

Fee Summary	
Monthly account fee	No Charge
Each credit transaction <sup>2</sup>	\$1.00
Each debit transaction <sup>2</sup>	\$5.00
eStatements <sup>15</sup> available through CIBC Online Banking	

**Note:** Deposits of cash, coin, more than four cheques at once or a combination of these are not acceptable. Overdraft protection is not available for this account. Cheque certification service is not available for this account.

## Interest

Daily interest, calculated on each day's final balance, and credited to your account effective as of the last business day of the calendar month. However, the interest cannot be withdrawn, and will not be printed at CIBC Banking Centre terminals or at CIBC ATMs, nor made available through CIBC Telephone or Online Banking until two business days after the end of the calendar month. Interest rates quoted are annual and subject to change without prior notice, and are on display at any CIBC Banking Centre.

# Other Important Information

## U.S. Float on U.S. Dollar Current Account

Due to timing delays in dealing with U.S. financial institutions, there is a gap between the time that CIBC gives and receives value for funds in U.S. dollar transactions. This delay is called a "float" and affects the way any deposit interest and overdraft fees or interest charges (collectively referred to as "overdraft charges") will be calculated on your U.S. Dollar Current Account. For example, when you make a deposit in U.S. dollars (other than a CIBC draft). CIBC must collect those U.S. funds through the applicable U.S. dollar banking system. In general, CIBC receives credit for those funds at least one, and sometimes several. business days after the U.S. dollar deposit is made to your account, so we will only give you value for deposits one or two days after the deposit is made. Similarly, CIBC usually gives value to the appropriate U.S. financial institution for the amount of a U.S. dollar payment drawn on your account at least one business day before the date the U.S. dollar payment appears as recorded in your usual account statement.

Therefore, for the purpose of determining the balance in a U.S. Dollar Current Account for the calculation of deposit interest or overdraft charges payable:

 Each U.S. dollar deposit made (other than a CIBC draft) that may appear on your account statement on the date of deposit will only be considered received and credited to the account (and available for reduction of any overdraft) on the first or second<sup>13</sup> business day immediately after the deposit is made.

- To ensure same-day credit for deposits of CIBC drafts and cheques drawn on the CIBC branch of account, these items should be segregated from other items and deposited separately.
- Each cash withdrawal, electronic funds transfer, cheque or any other payment drawn on the account (other than drawn for purchase of one or more items at the CIBC branch of account) (collectively referred to as a "withdrawal") or paid out from your account on the corresponding date shown on your usual account statement will be considered effectively deducted from your account on the first business day immediately before that date.
- Based on the above, even if your account balance shows a credit balance because of a U.S. dollar deposit you made, if any U.S. dollar withdrawal is made prior to the date on which we give you value for that deposit (as indicated above), you may incur overdraft charges.
- Saturdays, Sundays and holidays that your CIBC branch of account is closed are not business days for the above purposes.

A supplementary float statement will be sent to you after your account statement is sent, to confirm the daily balances, interest and overdraft charges, adjusted as indicated above. This supplementary float statement will not be sent if there has been no activity in your account to report.

## Foreign currency transactions

CIBC may, in its discretion, permit transactions in a currency different from that of your account. The foreign currency will be converted to the currency of your account at the exchange rate determined by CIBC on a date determined by CIBC, which may be different from the date you performed the transaction. If a foreign currency Instrument previously deposited and converted to the currency of your account is returned to CIBC unpaid for any reason, you agree an amount equal to the foreign currency Instrument will be converted to the currency of your account based on a foreign exchange sell rate determined by CIBC on a date determined by CIBC and the converted amount will be charged back to your account. CIBC is not responsible for any losses you may incur due to changes in foreign currency exchange rates or the unavailability of funds due to foreign currency restrictions. You agree that any claims CIBC may have against you, and any service or other charges related to your account, can be deducted from your account in the same currency as the account<sup>14</sup>.

## Account conversions

If you change your account type prior to the end of the final business day of the month to an account with a different fee structure, all transactions during that month (including those made before the change) will be subject to the fees under the fee structure that applies to your new account type at the end of the month. However, any fees which have already been paid or deducted from your account during the month (e.g., for money orders) will not be refunded upon conversion.

# **General Terms and Conditions**

- Cheques or debits transacted at your CIBC Banking Centre may not be included with the account statement.
- Cheques deposited will be credited subject to final payment. We undertake to exercise reasonable diligence to collect cheques, but are not responsible for any delay, notice or failure to collect.
- You may make deposits at any CIBC Banking Centre which accepts over-the-counter business deposits (each a "Depository Location"). All deposits made at a Depository Location will be credited to one or more of your accounts (each a "Designated Account"). Your branch of account for any deposits made at a Depository Location will continue to be the CIBC Banking Centre which maintains the Designated Account to be credited with your deposits. Each deposit made at a Depository Location, through a teller processing for same day value, will be processed for credit to the related Designated Account as of the same business day. Deposits made through a teller not processed for same day value will be processed for credit as of the next business day. Saturdays, Sundays and holidays that CIBC is closed are not business days for this purpose. Cash withdrawals are not permitted and cheques cannot be cashed or certified at Depository Locations other than your branch of account. You authorize CIBC to debit your Designated Account for any returned item pertaining to deposits previously
- In most cases, deposits, withdrawals and other transactions done at a CIBC Banking Centre or CIBC ATM after 6:00p.m. local time, and any Telephone Banking and Online Banking transactions done after 6:00p.m.
   Eastern Time will be processed the next business day.

- Monthly account, transaction and items deposited fees are calculated for the calendar month up to and including the final business day of the month. Such fees are dated the final calendar day of the month but are not posted until the second business day in the following month.
- U.S. dollar coins deposited or exchanged will be treated as if they are Canadian dollar coins.
- All fees are subject to GST/HST/QST and PST where applicable.
- Please note: In some instances, different charges or interest rates, separately negotiated between CIBC and the individual client, may apply. Other terms and conditions applicable to your account are set out in the account agreements or in the agreement respecting the particular service.
- This disclosure brochure outlines many of the charges for commonly used services. Charges for services not contained in this summary may be obtained from a CIBC business advisor.
- Digital or electronic representations of cheques and other Instruments, or the relevant information from the cheque or Instrument, may be made or captured and used by financial institutions involved in the exchange and clearing of payments in Canada and elsewhere, in which case the original paper item may be destroyed and not returned to you. CIBC is entitled to act upon such a representation or information for all purposes as if it were the original paper item. CIBC and other financial institutions may reject any cheque or other Instrument that does not comply in all respects with all applicable bylaws, regulations, rules and standards of CIBC and the Canadian Payments Association.

# For more information

talk to a CIBC business advisor visit your nearest CIBC Banking Centre visit cibc.com/business call 1 800 465-CIBC (2422)

If there is no account activity, a statement may not be produced. If no statement is produced, the printed statement fee will not apply.

<sup>2</sup> Transactions include any debits and credits to your account (excluding CIBC interest credits and fee debits). Debits include, without limitation, withdrawals, cheques, pre-authorized payments, bill payments, Interac Direct Payments, Interac e-Transfer payments, direct deposits and transfers to other accounts. Credits include, without limitation, deposits, pre-authorized payments, bill payments, Interac Direct Payments, Interac e-Transfer payments, and direct deposits and transfers from other accounts (except transfers from CIBC business accounts). Additional charges may apply including, without limitation, Interac e-Transfer, "Items Deposited" and "Currency Supplied" fees where applicable.

<sup>3</sup> Cheque deposits include cheques, money orders, drafts and all other clearing items. "Items Deposited" charges apply to deposits in excess of the deposit

package. Refer to page 7.

Monthly fee applies even if there is no account activity. Other fees may apply to the operation of your account; see pages 6-12 for details.

Free transaction(s) cannot be carried forward for use in subsequent months.

- 6 If you choose a Flat Fee Package and perform fewer than the allowed number of transactions in a month, the unused transactions cannot be carried forward to subsequent months.
- 7 CIBC U.S. Dollar Current Account cheques payable by CIBC through its clearing agent to U.S. payees. This service is only available to clients with a CIBC U.S. Dollar Current Account.

8 Other than CIBC Telephone Banking.

<sup>9</sup> This means ATMs not displaying the CIBC name or logo.

Three dormant (inactive) account notices will be sent to you, the first after two years, the second after five years and the third after nine years. Charges will only be levied if you do not complete and return the acknowledgement on the notice, or reactivate your account, within the time frame specified on the notice.

"Prime Rate" means the variable reference rate of interest per year as declared by CIBC from time to time to be its base rate for Canadian dollar

loans madé by CIBC in Canada.

- \*U.S. Base Rate\* means the variable reference rate of interest per year, as declared by CIBC from time to time to be its base rate for U.S. dollar loans made by CIBC in Canada.
- The number of days will depend on the location of your CIBC Banking Centre. Ask a CIBC business advisor for the float factor that applies to your CIBC Banking Centre.
- 14 Other fees and charges may also apply as a result of a deposit being charged back to your account.
- Estatements are available for Canadian and U.S. dollar CIBC business accounts. eStatements are available once a month at month end on CIBC Online Banking or based on your preferred statement cycle on CIBC SmartBanking for Business (SmartBanking) or CIBC Cash Management Online (CMO). To view eStatements on CIBC Online Banking, you must be a Signatory or Co-Signatory and registered for CIBC Online Banking. To view eStatements on SmartBanking or CMO, you must be registered for the platform, entitled to one or more business accounts and entitled to eStatements. Included with CMO monthly Maintenance fee.

Self-service refers to cheques written as well as transactions performed through an ATM, Point of Sale terminal, ABM-Wallet Combo Depository Service, CIBC Telephone Banking Automated Service, CIBC Business Contact Centre Automated Service, CIBC Online Banking, SmartBanking, CMO, CIBC eDeposit for cash, or CIBC

eDeposit for cheques.

Full-service refers to transactions performed in a CIBC Banking Centre, through a CIBC Telephone Banking representative, through a CIBC Business Contact Centre representative, or through the regular Wallet Depository Service.

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