



# **Result-based Plan Briefing Book 2012-13**

Ministry of Transportation

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# Ministry of Transportation

## 2012 - 13 Results-based Plan Briefing Book

### Ministry Overview

Transportation is a cornerstone of Ontario's prosperity. Much of what we value — our jobs, our leisure time, access to health care and education — depends upon the quality and accessibility of our transportation system.

The Ministry of Transportation (MTO) strives to be a world leader in moving people and goods safely, efficiently and sustainably to support a globally-competitive economy and a high quality of life. In fulfilling this vision, the ministry supports the key Ontario government priorities of a stronger Ontario, a greener Ontario and a better Ontario for families.

MTO focuses its efforts on five key priorities:

- **Increase transit ridership** by working with our partners to make transit an attractive and affordable alternative to the automobile. We are expanding services, promoting integration and reducing congestion.
- **Promote a multimodal transportation network to support the efficient movement of people and goods** by working with our partners, including the federal government, to optimize the use of all modes of transportation while addressing the province's economic and climate change objectives.
- **Promote road safety** in order to remain among the safest jurisdictions in North America. We use education, legislation, regulation, and highway design to keep our province safe and efficient.
- **Improve Ontario's highway, bridge, and border infrastructure** through strategic investments throughout the province.
- **Integrate the principle of sustainability** into the ministry's decision-making, programs, policies and operations by building awareness of it and implementing a sustainability strategy.

## **MTO Vision**

To be a world leader in moving people and goods safely, efficiently and sustainably, and to support a globally-competitive economy and a high quality of life

## **MTO Priorities and Strategies**

### **1. Increase transit ridership**

Work with our partners to improve public transit by expanding services, promoting integration and reducing congestion.

#### **Initiatives**

- PRESTO fare card
- Provincial Gas Tax Program
- 2-way, all day GO train service

### **2. Promote a multimodal transportation network**

Work with our partners, including the federal government, to optimize the use of all modes of transportation while addressing the province's economic and climate change objectives.

#### **Initiatives**

- Regional Transportation Plan
- Union Station revitalization
- Continental Gateway Strategy
- Air Rail Link

### **3. Promote road safety in order to remain among the safest jurisdictions in North America**

Improve safety for all road users through education, legislation, regulation and designing highways to be as safe and efficient as possible.

#### **Initiatives**

- Public awareness and commercial vehicle safety initiatives
- Improved fine collections and regulatory improvements

### **4. Improve Ontario's highway, bridge and border infrastructure**

Improve transportation infrastructure through strategic investments in highways, bridges, borders and local transportation infrastructure throughout the province.

#### **Initiatives**

- The Windsor-Essex Parkway
- Highway Service Centre improvements
- 407E Extension

### **5. Integrate the principle of sustainability**

Implement the ministry's sustainability strategy and continue to build awareness about sustainability at MTO.

#### **Initiatives**

- Hybrid and electric fleet vehicles
- Green vehicle license plates
- Renewable energy at some remote airports

## Ministry Activities

**Policy and Planning** activities promote a safe, efficient, and sustainable multimodal transportation system that supports strong communities, an enhanced quality of life, and a prosperous economy. The Policy and Planning Division conducts the long-term planning necessary to ease traffic congestion in urban areas and facilitate the movement of people and goods along our highways and across our borders. This division also manages transit policy and programs, major transit infrastructure investments and the ministry's relationship with Ontario's transit agency, Metrolinx. Some initiatives are:

- Working with Metrolinx to implement the Regional Transportation Plan (RTP).
- Developing long-range multimodal transportation plans and strategies to support the Growth Plan for the Greater Golden Horseshoe and the Growth Plan for Northern Ontario.
- Improving GO Transit service and facilities by adding additional infrastructure and equipment and diligently working to meet customer service expectations.
- Investing in municipal transit by providing provincial Gas Tax revenues to 93 transit systems in 120 communities.
- Working with Metrolinx and Infrastructure Ontario on the construction of the Air Rail Link, a dedicated rail link connecting Union Station to Pearson International Airport.
- Supporting the revitalization of Union Station, a project in partnership with Metrolinx, the City of Toronto, and the federal government.
- Supporting rapid transit projects in Ottawa, Durham and Waterloo Region, and the replacement of streetcars in Toronto.
- Developing infrastructure, policy and regulatory recommendations to enhance the competitiveness of Ontario's multimodal goods movement system.
- Reviewing Ontario's intercity bus regulatory regime.
- Overseeing vehicle weights and dimension requirements to ensure all new tractor-trailer combinations are built to rigorous Safe, Productive and Infrastructure Friendly standards.
- Relationship development and engagement activities with First Nations, Métis and Inuit communities in Ontario with respect to the mandate of the ministry and to inform current and future development of transportation infrastructure in Ontario.
- Integrating sustainability into the ministry's decision-making, programs, policies, and operations by implementing a sustainability strategy and continuing to build awareness.

**Road User Safety** activities play a key role in ensuring Ontario retains its distinction as one of the safest road jurisdictions in all of North America. The Road User Safety Division works with many partners to improve mobility and road safety by monitoring, promoting and regulating responsible driving behaviour and enforcing laws regarding commercial vehicles. Some initiatives are:

- Contributing to national road safety goals by actively working with other jurisdictions.
- Enhancing road user and vehicle safety through legislative and regulatory amendments in consultation with key stakeholders and other partners.
- Responding to coroners' recommendations.
- Developing an education and evaluation program for new truck and bus companies in Ontario.
- Supporting the province's road safety agenda with social marketing strategies and public education campaigns.
- Working with stakeholder organizations and community partners to raise public awareness of road safety issues and promote safe driving.
- Enhancing commercial vehicle driver programs such as modernizing hours-of-service rules for commercial drivers and improving daily commercial inspection requirements.
- Increasing focus on beginner drivers by regulating driving schools across the province, implementing a new curriculum and continuing to audit driving schools.
- Modernizing the way collision data is collected by allowing police services to electronically transmit motor vehicle collision reports. This will reduce errors and accelerate the process of producing critical information to support the analysis of road safety trends. Similarly, an initiative to allow electronic certification of documents for court purposes will reduce turn-around times on requests from police and others.
- Improving public services through updated online versions of the driver and truck handbooks and tools to help commercial drivers calculate their commercial vehicle registration fees.
- Continuing to modernize and improve service delivery with ongoing analysis and reviews of programs with an emphasis on road safety, fiscal responsibility and customer service.

**Provincial Highways Management** supports the ministry's commitment to providing a safe, efficient, reliable transportation system by overseeing the operation, maintenance, engineering, construction, and program administration functions of the provincial highway network. The Provincial Highways Management Division oversees year-round highway maintenance and protects public investment in highway infrastructure. The division also provides airport services in twenty-nine remote northern communities and ferry programs and services in communities such as Pelee Island. Initiatives include:

- Construction of Windsor-Essex Parkway (full construction began in the summer of 2011).
- Extending Highway 407 East from Brock Road in Pickering to Highway 35/115.
- Ongoing improvements to Highway 417 in Ottawa, including additional lanes and bridge improvements between Highway 416 and Anderson Road.
- Continuing expansion of Highway 11/17 to four lanes between Thunder Bay and Nipigon that began in 2010. Widening the highway will result in improved traffic flow and enhanced safety.
- Continuing work on the redevelopment of highway service centres on Highways 400 and 401. To date, fourteen service centres have been redeveloped and are now fully operational. Two additional sites will open in 2012 followed by three more sites opening in 2013.
- Continuing to manage highway maintenance contracts with private sector service providers and to pursue innovative changes to contracts to ensure efficient and effective service delivery that adheres to standards, maximizes value for money, and supports safe driving conditions.
- Continuing to deploy winter maintenance technologies such as Road and Weather Information Systems, anti-icing technologies and other innovative approaches to keep highway conditions safe and better manage the use of salt and other materials.
- Interchange work in the Seaton area at Highway 407 ETR (specifically Sideline 26 in the near term) will play a significant role in linking the community to areas to the east and west, encouraging residential and commercial growth by promoting community development. This will ensure Seaton's development as a showcase, sustainable community.
- Construction of a new interchange at the intersection of Highway 400 and County Road 5 will help to preserve up to 2,300 Ontario jobs, and promote local industrial development by providing incentive for companies to relocate in the area through the creation of a direct link to Highway 400.

**Ministry Administration** performed by the Corporate Services Division provides service and support to the operating divisions of the ministry. Corporate Service activities include the provision of high quality, cost-effective business support, advice and services that meet the needs of the ministry and central agencies of government. Some key initiatives are:

- Enhancing controllership, employee engagement, and diversity across the ministry and promoting the Ontario Public Service values of trust, fairness, diversity, excellence, creativity, collaboration and efficiency.
- Providing safe, economical, and environmentally-friendly vehicle fleet services to all Ontario Public Service clients, supporting their ministry's core business.
- Leading costing and pricing of new initiatives proposed by ministry programs, as well as monitoring and advising on the ministry's compliance regarding non-tax revenue fees.
- Leading the development of a strategic framework for diversity and the Accessibility for Ontarians with Disabilities Act (AODA).
- Coordinating requests for access to Ministry of Transportation information under the Freedom of Information and Protection of Privacy Act and providing effective customer service while promoting a culture of openness and transparency.
- Providing leadership for the development of policies and measures to enhance the protection of the ministry's personal information holdings.
- Providing human resource support, including organizational effectiveness, performance and talent management, leadership development and strategic labour relations.
- Providing leadership for the development of ministry emergency preparedness, response and recovery capabilities to assure public safety and service continuity.
- Identifying and implementing strategies to manage government-wide direct operating expense savings and other expenditure management exercises.

**Information Technology** activities involve maximizing benefits for Ontario Public Service business clients while supporting the corporate Information & Information Technology strategies and objectives. The ministry's Labour and Transportation Cluster is responsible for this work. Some initiatives are:

- On-time, on-budget implementation of technology projects that solve business problems, enhance program delivery, enable new business opportunities and improve customer service.
- Providing strategic advice and leadership on the effective use of Information & Information Technology.
- Ensuring the security and integrity of all systems and networks and the protection of privacy.
- Reducing the technology footprint and complexity of the technology environment through standardization and a shift to component-based delivery. The goal is to build pattern-based solutions with reusable assets using repeatable processes.
- Modernizing client applications, including the Road User Safety Modernization Project, Guelph Data Centre Migration, Capital Improvement Delivery Project, e-Notifications, Payment Card Project, Highway Infrastructure Business Solutions Project, Employment Standards, Dispute Resolution Services and Labour Relations Board Renewal.
- Hosting the .Net Solutions Delivery Centre of Excellence, the central provider for all Microsoft .Net technology solution development to the Ontario Public Service. The .Net Solutions Delivery Centre provides services to all I&IT clusters encompassing all Microsoft .Net products including SharePoint, Dynamics, .Net custom application development, .Net commercial off-the-shelf implementations and application hosting through the .Net Solutions Delivery Environment.



## **Highlights of Achievements**

### ***Increasing transit ridership***

- Making progress on the Regional Transportation Plan projects, including the Viva Bus Rapid Transit project and the construction of the central tunnelled portion of Eglinton-Scarborough Crosstown Light Rail Transit project.
- Moving forward with delivery of the Air Rail Link connecting Union Station and Pearson International Airport, two of the busiest transportation hubs in Ontario.
- Delivering on GO Transit improvements including these highlights: construction is well underway on the GO Georgetown South project; introduced GO Train service to Kitchener-Waterloo and Guelph; added a new Allandale Waterfront GO Station in Barrie; added more than 3,500 new parking spaces across the GO network; expanded several trains to increase capacity; launched a GO Mobile app.
- PRESTO farecard has been rolled out on the entire GO system, most major systems surrounding Toronto and key parts of the TTC.
- Supporting the implementation of rapid transit projects in the City of Ottawa and the Region of Durham.
- Delivered the Ontario Gas Tax Program, providing funding to municipalities for service improvements such as additional buses, expanded routes, longer hours, increased accessibility and improved security infrastructure.
- Developed Transit Supportive Guidelines to help urban planners and developers create transit-oriented communities.

### ***Promoting a multimodal transportation network to support the efficient movement of people and goods***

- Implemented the Greater Golden Horseshoe Model, a common multimodal travel forecasting platform for auto, transit, and freight, for the Ministry of Transportation, the Ministry of Infrastructure and Metrolinx to integrate growth management objectives into transportation planning.
- Advancing the high occupancy vehicle lanes project on Highway 417 in the Ottawa area, Eagleson Rd. to Highway 7 interchange, for 15.8km. Completion is expected in fall 2014.

### ***Promoting road safety***

- Ontario holds a leading position as one of the safest jurisdictions in North America.
- Maintaining a mandatory medical reporting program that remains one of the most stringent in North America. Nearly 200,000 medical reports are processed annually.
- Working with over 150 community groups across the province to raise awareness of safe driving practices through local initiatives.

- Continuing to monitor, research and evaluate the effectiveness of senior driver licensing programs.
- Continuing to conduct over 8,600 senior driver Group Education Sessions, 15,000 demerit point interviews and 100,000 truck inspections annually.
- Continuing to promote and distribute iDRIVE, an innovative road safety program to raise awareness among young drivers about the risks and consequences of bad driving habits.
- Implemented the Ontario Photo Card on July 25, 2011 at 21 ServiceOntario locations. ServiceOntario will be rolling out the Ontario Photo Card to all its centres by the end of 2012.

### ***Improving Ontario's highway, bridge and border infrastructure***

- Led long-range transportation planning initiatives that will protect major new corridors in the Greater Golden Horseshoe for future highways and transit infrastructure.
- Invested over \$2.5 billion in 2011-12 on design, engineering, property, construction, and improvements to repair and expand highways, roads, and bridges across Ontario.
- In partnership with Infrastructure Ontario, undertook a review and upgrade of 20 of the 23 existing highway service centres, generating about 2,500 jobs. Once completed, each service centre will employ 100 to 150 people.
- Began full construction on the \$1.4 billion Windsor-Essex Parkway, one of the most significant single highway projects in Ontario's history. The Parkway will separate local and international traffic and ensure the efficient movement of people and goods through the Windsor–Detroit gateway while providing community and environmental benefits.
- Announced the preferred bidder selected to design, build, finance, and maintain Highway 407 East for phase one from Brock Road in Pickering to Harmony Road in Oshawa. There will be approximately 148 km of new lanes, 26 road structures, which includes 10 interchanges and two complex freeway-to-freeway interchanges, and 31 major water-crossing structures
- Completed a rapid bridge replacement on Highway 417 in Ottawa (at Carling Avenue).

### ***Integrating sustainability***

- Incorporated sustainability in the development of long-range multimodal transportation plans by using a “building block” approach to identify and select options for managing travel demand, optimizing the system, and improving the transportation network.
- The Electric Vehicle Incentive Program launched in July 2010. To date, the program has provided more than 190 incentive payments and over 390 green plates have been issued.
- The Fleet Management Centre at the ministry has worked collaboratively with the Ontario Public Service (OPS) Green Office to establish an aggressive set of fuel and greenhouse gas (GHG) emission reduction targets. These targets represent a five year plan (2009 to 2014) to reduce the OPS fleets' GHG footprint by 22.6 per cent. For fiscal

year 2011-12, the OPS fleet exceeded its prescribed target by 2 per cent which cumulatively represents a 71 per cent attainment of the overall target.

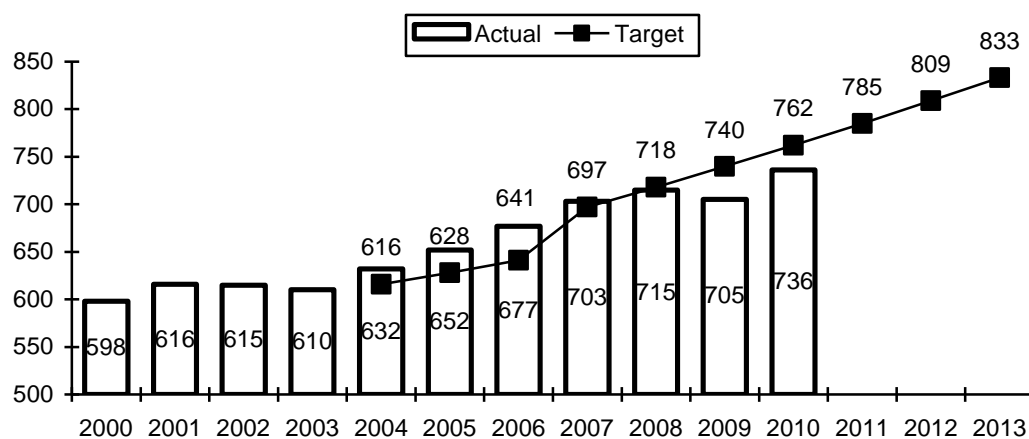
## Measuring Performance

Tracking progress on our priorities to ensure that goals are met.

### Municipal transit ridership in large urban centres is growing

Municipal transit systems serving Ontario's 15 largest urban centres carried 736 million passengers in 2010 on conventional and specialized services. Ridership is expected to increase from 785 million trips in 2011 to 833 million trips by 2013.

**Figure 1 Municipal transit ridership in large urban centres**



**Table 1 Municipal Transit Ridership in Large Urban Centres**

Years	Actual (millions)	Target (millions)
2000	598	
2001	616	
2002	615	
2003	610	
2004	632	616
2005	652	628
2006	677	641
2007	703	697
2008	715	718
2009	705	740
2010	736	762
2011		785
2012		809
2013		833

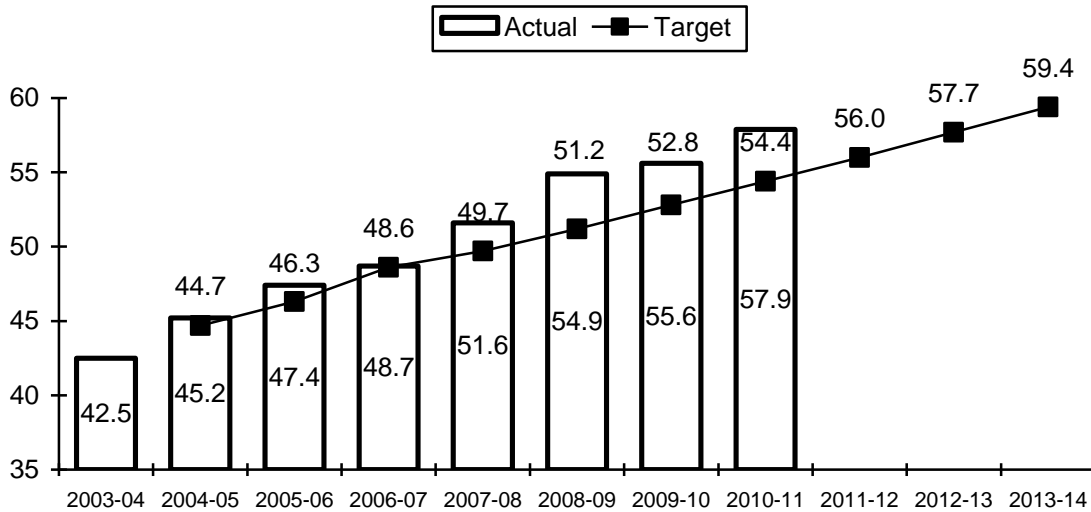
Related link: **Public Transit Systems in Ontario**

<http://www.mto.gov.on.ca/english/traveller/transit.shtml>

## GO Transit Ridership

Metrolinx's GO Transit trains and buses carried 57.9 million passengers in 2010-11. Ridership is expected to increase from 56 million passengers in 2011-12 to 59.4 million by 2013-14.

**Figure 2 GO Transit Ridership**



**Table 2 GO Transit Ridership**

Years	Actual (millions)	Target (millions)
2003 - 04	42.5	
2004 - 05	45.2	44.7
2005 - 06	47.4	46.3
2006 - 07	48.7	48.6
2007 - 08	51.6	49.7
2008 - 09	54.9	51.2
2009 - 10	55.6	52.8
2010 - 11	57.9	54.4
2011 - 12		56.0
2012 - 13		57.7
2013 - 14		59.4

Related link: **GO Transit**

<http://www.gotransit.com/publicroot/en/default.aspx>

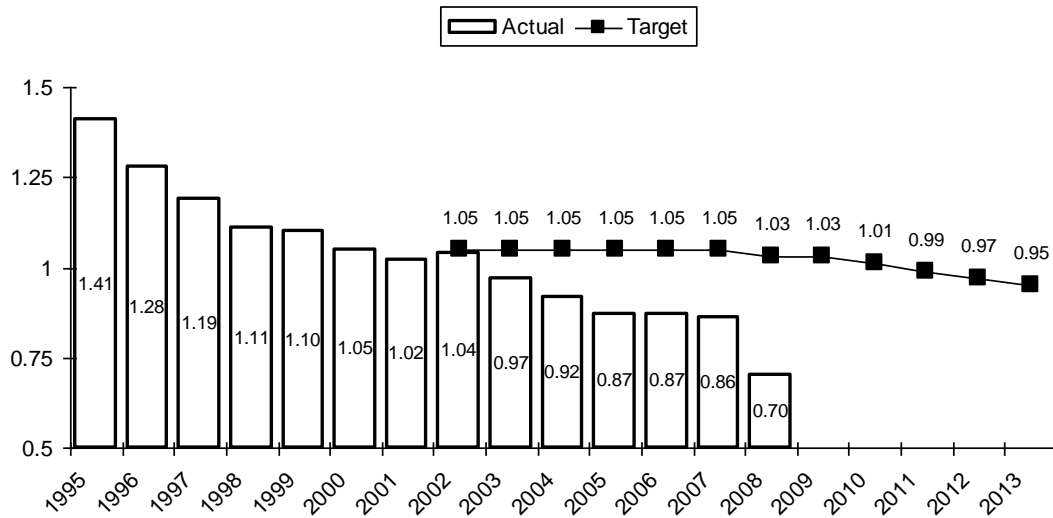
### **Border and Trade Corridor Infrastructure Improvements**

Ontario trade with the continental US amounted to \$266.5 billion in 2010, of which nearly \$196.5 billion (approximately 74 per cent) was moved by truck. In 2011, approximately 39.1 million vehicles, including more than 6.7 million trucks, used Ontario's international border crossings. Ontario, in partnership with the federal government, is continuing to invest in infrastructure upgrades to improve highway trade corridors, reduce congestion and expand capacity for border access at Windsor, Sarnia, Niagara and Sault St. Marie. The ministry will also continue to work with the federal government and Quebec to improve the efficiency of the multimodal transportation system for international trade and goods movement with the Ontario-Quebec Continental Gateway and other initiatives.

### **Fatalities per 10,000 drivers**

Ontario was the safest jurisdiction in both Canada and North America in terms of motor vehicle collision fatalities in 2008 (latest published data available), reporting a rate of 0.7 fatalities per 10,000 licensed drivers. Fatalities have fallen steadily for over a decade due to public education campaigns, road safety improvement programs and strict enforcement. Fatalities are expected to fall from 1.01 fatalities per 10,000 licensed drivers in 2010 to 0.9 in 2013.

**Figure 3 Fatalities per 10,000 Licensed Drivers.**



**Table 3 Fatalities per 10,000 Licensed Drivers**

Years	Actual	Target
1995	1.41	
1996	1.28	
1997	1.19	
1998	1.11	
1999	1.10	
2000	1.05	
2001	1.02	
2002	1.04	1.05
2003	0.97	1.05
2004	0.92	1.05
2005	0.87	1.05
2006	0.87	1.05
2007	0.86	1.05
2008	0.70	1.03
2009		1.03
2010		1.01
2011		0.99
2012		0.97
2013		0.95

Related link: **Ontario Road Safety Annual Reports**

<http://www.mto.gov.on.ca/english/safety/orsar/index.shtml>

## Ministry of Transportation Organization Chart as of May 2012

Minister: Honourable **Bob Chiarelli**

- Ontario Highway Transport Board Chairperson: **Gary Stanley**
- Metrolinx Chairperson: **Robert Prichard**
- Parliamentary Assistant: **Vic Dhillon**
- Deputy Minister: **Carol Layton** 416-327-9162

ADM Policy & Planning: **John Lieou** 416-327-8521

- Director Aboriginal Relations: **Bob Goulais** (416) 327-9166
- Director Transit Policy: **Andrew Posluns** 416-585-7347
- Director Transportation Planning: **Pat Boeckner** 416-585-7238
- Director Transportation Policy: **Elizabeth Kay-zorowski** (416) 585-7325
- Director Strategic Policy & Transportation Economics: **David Ward** 416-212-1893
- Director Transportation Pan/Parapan AM Games: **Teresa Morando** 416-327-9166

Chief Information Officer Labour & Transportation Cluster: **Ken Kawall** 416-327-1955

- Director RUS Solutions: **Bob Stephens** 416-235-5209
- Director Highways & Economics Solutions: **Howard Bertrand** 905-704-2488
- Director, Service Management: **Dani Danyluk** 905-704-2834
- Director, Architecture, Information Management & Labour Solutions: **Daniel Young** (416)326-3181

ADM Road User Safety: **Robert Fleming** 416-235-4453

- Director Road User Safety Modernization Project: **Linda Dunstall** 416-235-4628
- Director Carrier Safety & Enforcement: **Peter Hurst** 905-704-2501
- Director Licensing Services: **Paul Brown** 416-235-4392
- Director Organizational Development: **Barbara Maher** 416-235-4864
- Director Service Delivery Partnerships: **Kim Lambert** 416-235-5312
- Director Safety Policy & Education: **Heidi Francis** 416-235-4050
- Director Regional Operations: **Tony Foster** 416-235-3526
- Director Program Development and Evaluation: **Paul Harbottle** 416-235-4199
- Executive Director RUS Modernization: **Predrag Maric** 416-235-4827
  - Director Organizational Change and Knowledge Management: **Vacant**
  - IT Director RUS Modernization **Harp Ahluwalia** 416-235-6689

ADM Provincial Highways Management: **Gerry Chaput** 416-327-9044

- Regional Director Central: **Lou Politano** 416-235-5484
- Regional Director Western: **Ann Baldwin** 519-873-4333
- Regional Director Eastern: **Kathryn Moore** 613-545-4600
- Regional Director Northeastern: **Eric Doidge** 705-497-5500
- Regional Director Northwestern: **Ian Smith** 807-473-2050
- Executive Director & Chief Engineer Asset Management: **Steve Cripps** 905-704-2299
  - Director Investment Strategies: **Shael Gwartz** 905-704-2622
  - Director Highway Standards: **Peter Verok** 905-704-2194
  - Director Contract Management & Operations: **Paul Lecoarer** 905-704-2601

- Director, Windsor Border Initiatives Implementation Group: **Fausto Natarelli**  
416-326-6876

ADM Corporate Services: **Mike Goodale** 905-704-2701

- Director Strategic Human Resources: **Maria Tejada** 905-704-2043
- Director Finance: **Linda McAusland** 905-704-2702
- Director Facilities & Business Services: **Shelley Tapp** 905-704-2727
- Manager Emergency Mgmt & Planning Office **Noris Bot** 905-704-2463
- Manager Freedom of Information & Privacy Office **Janet Dadufalza** 416-212-1923

Director Internal Audit Services: **Krystyna Kot** 905-704-2870

Director Legal Services: **Mary Gersht** 416-235-4406

Director Communications: **Kimberley Bates** 416-327-2117



## **LEGISLATION ADMINISTERED BY MTO**

### **Airports Act**

The *Airports Act* empowers the ministry to acquire, establish, extend, improve, construct, operate or maintain airports to serve one or more areas in Ontario.

### **Bridges Act**

The *Bridges Act* pertains to the construction of bridges over rivers and streams that fall under the jurisdiction of the Province of Ontario.

### **Capital Investment Plan Act**

The *Capital Investment Plan Act* is administered by the Ministry of Finance. Part III of the Act established the Ontario Transportation Capital Corporation (OTCC) and that agency's regulation of Highway 407.

### **Dangerous Goods Transportation Act**

The *Dangerous Goods Transportation Act*, together with the federal *Transportation of Dangerous Goods Act*, promotes the safe transport of dangerous goods on Ontario's highways.

### **Highway 407 Act, 1998**

The *Highway 407 Act* designates Highway 407 as an open access private toll-highway.

### **Highway Memorials for Fallen Police Officers Act**

The Legislative Assembly may, by resolution, name bridges and other structures on the King's Highway in memory of police officers who have died in the line of duty.

### **Highway Traffic Act**

The *Highway Traffic Act* is the primary source of highway transportation-related legislation in Ontario.

### **Improving Customer Service for Road Users Act**

The *Improving Customer Service for Road Users Act* permits MTO to delegate responsibility for delivering any or all services relating to a "road user program" (undefined).

### **Local Roads Boards Act**

The *Local Roads Boards Act* provides for the creation of boards to manage local roads within territories without municipal organization.

### **Metrolinx Act**

The *Metrolinx Act* establishes Metrolinx as a Crown agency whose objectives include the planning, financing and development of a multimodal transportation network.

### **Ministry of Transportation Act**

The *Ministry of Transportation Act* establishes the Ministry of Transportation and authorizes the Minister of Transportation to have charge over the ministry.

**Motorized Snow Vehicles Act**

The *Motorized Snow Vehicles Act* regulates the operation of motorized snow vehicles.

**Off Road Vehicles Act**

The *Off-Road Vehicles Act* regulates and controls off-road vehicles and their drivers.

**Ontario Highway Transport Board Act**

The *Ontario Highway Transport Board Act* governs the Ontario Highway Transport Board. The Board oversees the intercity bus industry and issues licences required under the *Public Vehicles Act*.

**Ontario Transportation Development Corporation Act**

The *Ontario Transportation Development Corporation Act* continues the corporation known as the Ontario Transportation Development Corporation (OTDC) with objects related to public transportation.

**Photo Card Act, 2008**

The *Photo Card Act, 2008* authorizes the issuing of three kinds of voluntary photo cards to individuals: basic, enhanced and combined.

**Public Service Works on Highways Act**

The *Public Service Works Act* affects construction services. It governs requests from a road authority (i.e. city, township, region, MTO) for the relocation of public service works (e.g. pipes, telephone and hydro lines) on a highway's right-of-way.

**Public Transportation and Highway Improvement Act (PTHIA)**

The *Public Transportation and Highway Improvement Act* affirms the ministry's obligation to maintain and repair provincial highways and provides authority to enter agreements to construct provincial highways and bridges.

**Public Vehicles Act**

The *Public Vehicles Act*, together with the *Ontario Highway Transport Board Act*, regulates the intercity bus industry (including via charter, car pool and school bus).

**Railways Act**

The *Railways Act* governs railways that are largely superseded by the *Shortline Railways Act, 1995*.

**Shortline Railways Act**

The *Shortline Railways Act* regulates the establishment of short-line railways, railways that operate exclusively within the province, and the adoption of safety standards.

**Toll Bridges Act**

The *Toll Bridges Act* provides the authority to designate the Burlington Bay Skyway, the Fort Frances Causeway and the Welland Canal Bridge or Tunnel or any international bridge or tunnel as a toll bridge.

## **Urban Transportation Development Corporation Ltd. Act**

The *Urban Transportation Development Corporation Ltd. Act* was established by Letters Patent on October 10, 1974 under the *Canada Corporations Act* 1980, c.72. and is authorized to provide certain transportation related indemnities.

## **AGENCIES, BOARDS AND COMMISSIONS (ABCs)**

**Table 4 Agencies, Boards and Commissions**

<b>Name of Agencies Boards and Commissions</b>	<b>2012-13 Estimates</b>	<b>2011 - 12 Interim Actuals</b>	<b>2010-11 Actuals</b>
Ontario Highway Transport Board expenditures	465,000	451,498	456,575
Ontario Highway Transport Board revenue	65,000	70,682	64,504
METROLINX, operating subsidy	130,516,800	102,184,000	97,136,518
METROLINX, capital subsidy	2,120,599,300	1,957,180,700	1,283,076,938

### **Ontario Highway Transport Board:**

The board is a quasi-judicial agency responsible for controlling market entry for the public vehicle (or intercity bus) industry. Specifically, it is responsible for all economic regulatory matters pertaining to the intercity bus industry, ranging from consideration of applications for public vehicle services on the basis on public need, to issuing licences, to settling disputes between carriers and imposing penalties. Hearings may be requested by a person whose operations, licence or transportation service is the subject of a proceeding or by any interested person who applies to, and is specified by, the board to be a party. The board has the authority to impose all costs associated with a hearing on the parties, based on user-pay.

### **Metrolinx:**

The Corporation provides leadership in the development of an integrated, multi-modal transportation plan for the Greater Toronto and Hamilton Area. The transportation plan will conform with transportation policies of growth plans prepared and approved under the Places to Grow Act, 2005 and comply with other provincial transportation policies and plans applicable to the regional transportation area. The Corporation also acts on behalf of municipalities as a central procurement agency for the procurement of local transit system vehicles, equipment, technologies and related supplies and services on behalf of Ontario municipalities. The corporation is also responsible for the operation of the GO Transit system and the provision of other transit-related services.

## MINISTRY FINANCIAL INFORMATION

Ontario's transportation network plays a critical role in supporting economic growth. Our economic competitiveness relies on the safe, efficient movement of people and goods throughout our province and across our borders. Investments in highways, bridges, public transit, and strategic corridors create jobs and provide infrastructure to attract new investment and keep our economy strong.

The Ministry of Transportation is committed to increasing transit ridership by working with our partners to make transit a convenient and accessible option for commuters. The ministry is also working to advance an integrated multimodal transportation network.

Ontario is a leader in road safety, both within Canada and in North America. Our safety record over the past decade is the result of legislative and regulatory changes, public education, enforcement, and partnerships with key road safety stakeholders.

**Table 5 Ministry Planned Expenditures for 2012-13**

Operating Expense	1,511,399,214
Capital Expense	1,075,864,100
Operating Assets	5,000
Capital Assets	2,462,396,700

Note: Operating and Capital includes consolidations and other adjustments.

**Table 6 Ministry Operating and Capital Financial Information**

<b>Votes and Programs</b>	<b>Estimates 2012-13 \$</b>	<b>Change from Estimates 2011-12 \$</b>	<b>%</b>	<b>Estimates 2011-12* \$</b>	<b>Interim Actuals 2011-12* \$</b>	<b>Actuals 2010-11* \$</b>
<b>OPERATING AND CAPITAL EXPENSE</b>						
Ministry Administration	45,140,200	1,495,900	3.4	43,644,300	39,888,000	46,866,452
Policy and Planning	2,593,148,500	91,887,600	3.7	2,501,260,900	2,484,441,800	1,797,877,887
Road User Safety	106,011,900	10,352,200	10.8	95,659,700	98,867,800	100,443,163
Provincial Highways Management	467,756,600	41,674,000	9.8	426,082,600	425,514,200	445,526,405
Labour and Transportation Cluster	72,250,800	2,626,500	3.8	69,624,300	71,627,100	70,690,855
<b>Total Operating and Capital Expense to be Voted</b>	<b>3,284,308,000</b>	<b>148,036,200</b>	<b>4.7</b>	<b>3,136,271,800</b>	<b>3,120,338,900</b>	<b>2,461,424,762</b>
Statutory Appropriations	600,099,014	41,288,900	7.4	558,810,114	558,100,814	512,599,318
<b>Ministry Total Operating and Capital Expense</b>	<b>3,884,407,014</b>	<b>189,325,100</b>	<b>5.1</b>	<b>3,695,081,914</b>	<b>3,678,439,714</b>	<b>2,974,024,080</b>
Consolidation & Other Adjustments	(1,297,143,700)	57,597,500		(1,354,741,200)	(1,340,542,700)	(710,553,000)
<b>Total Including Consolidation &amp; Other Adjustments</b>	<b>2,587,263,314</b>	<b>246,922,600</b>	<b>10.6</b>	<b>2,340,340,714</b>	<b>2,337,897,014</b>	<b>2,263,471,080</b>
<b>Operating and Capital Assets</b>						
Ministry Administration	8,625,000	1,188,000	16.0	7,437,000	7,786,000	8,994,540
Policy and Planning	1,000	-	-	1,000	-	-
Road User Safety	3,325,800	(2,124,700)	(39.0)	5,450,500	954,711	3,888,075
Provincial Highways Management	2,450,448,900	325,958,300	15.3	2,124,490,600	1,936,083,400	1,942,584,907
Labour and Transportation Cluster	1,000	-	-	1,000	-	-
<b>Total Operating and Capital Assets to be Voted</b>	<b>2,462,401,700</b>	<b>325,021,600</b>	<b>15.2</b>	<b>2,137,380,100</b>	<b>1,944,824,111</b>	<b>1,955,467,522</b>
<b>Total Assets</b>	<b>2,462,401,700</b>	<b>325,021,600</b>	<b>15.2</b>	<b>2,137,380,100</b>	<b>1,944,824,111</b>	<b>1,955,467,522</b>

\* Figures for the previous fiscal year are re-stated to reflect any changes in ministry organization and/or program structure. Interim actuals reflect the numbers presented in the 2012 Ontario Budget.

## **APPENDIX: ANNUAL REPORT 2011-12**

The Ministry of Transportation (MTO) strives to be a world leader in moving people and goods safely, efficiently and sustainably to support a globally-competitive economy and a high quality of life. In fulfilling this vision, the ministry supports the key Ontario government priorities of a stronger Ontario, a greener Ontario and a better Ontario for families.

MTO focuses its efforts on five key priorities:

- Increasing Transit Ridership
- Promoting a multimodal transportation network to support the efficient movement of people and goods
- Promoting road safety to remain among the safest jurisdictions in North America
- Improving Ontario's highway, bridge and border infrastructure
- Integrating sustainability into the ministry's decision-making, programs, policies and operations.

## **MINISTRY'S ACHIEVEMENTS**

### **Increasing transit ridership:**

#### ***Providing More and Better Public Transit***

- Continued to administer the Dedicated Gas Tax Funds for Public Transportation (Gas Tax) Program. Since 2004, the government has provided over \$1.9 billion in gas tax funding to Ontario municipalities to improve and expand public transit.
- Updated and expanded the Transit Supportive Guidelines, with input from municipalities and transit operators, developers and land use and transportation planners. This document contains a comprehensive set of guidelines on the most current advice in urban and transportation planning, transit improvement programs and urban design. It is a collection of strategies and best practices to assist municipal and transit planners in integrating land use and transit planning, and in particular, to increase transit ridership. The Guidelines were released in January 2012.
- Metrolinx's Transit Procurement Initiative (TPI) has resulted in the coordinated purchase of more than 500 buses on behalf of Ontario municipalities since 2007. By acting as the central procurement agency, Metrolinx has also helped municipalities realize significant savings in bus unit costs.
- Implementing the Air Rail Link by supporting Metrolinx:
  - In the RFP process, culminating in the award of an AFP contract to AirLinx Transit Partners for the 3 km spur line into Terminal 1 at Pearson Airport

- In signing a contract for the purchase of 18 Diesel Multiple Unit vehicles for the Air Rail Link.
- Worked with municipalities to provide committed funding and support for rapid transit projects outside of the Greater Toronto and Hamilton Area:
  - On September 1, 2011, signed the \$600 million transfer payment agreement with the City of Ottawa on the Ottawa Light Rail Transit (OLRT) project.
  - Assisted the City of Ottawa with updating the OLRT business case.
- Regional Transportation Plan projects:
  - In August 2011, construction started on the Eglinton-Scarborough Crosstown project in Toronto with the West Tunnel Launch Site at Keeleedale Park near Black Creek.
  - Construction is progressing well and is on track for the Davis Drive and Highway 7 segments of the York VIVA bus rapid transit network
  - Construction is progressing on the Mississauga Transitway.
- PRESTO
  - Completed the full roll out of the PRESTO farecard system on all GO buses and trains and on most major GTHA transit systems, including those in Oakville, Hamilton, Burlington, Brampton, Mississauga, York Region Transit/VIVA and Durham, along with 14 TTC subway stations.
  - Metrolinx is working with OC Transpo and is on track for implementation of the PRESTO farecard in Ottawa by summer 2012.

### ***Improving GO Transit Service***

- Introduced GO train service to Kitchener and Guelph.
- Launched a GO Mobile application.
- Added a new Allandale Waterfront GO Station in Barrie.
- Added more than 3,500 new parking spaces at GO rail stations across the network, including at Appleby, Aurora, Bramalea, Centennial, Lincolnville, Milton, Mount Joy, Rouge Hill and Whitby GO Stations.
- For the quarter ending December 21, 2011, GO's on-time performance was 95 per cent.

### **Promoting a multimodal transportation network to support the efficient movement of people and goods**

- Leading several long-range multimodal transportation planning initiatives in support of the Growth Plan for the Greater Golden Horseshoe and the Growth Plan for Northern Ontario. These include:
  - The GTA West Environmental Assessment study,
  - The Niagara to GTA Environmental Assessment study,

- The Simcoe Area Long Range Transportation Strategy,
  - The Northern Ontario Multi-modal Transportation Strategy.
- Developed long-term forecasts of traffic, population and employment growth patterns to facilitate better policy development and infrastructure planning.
- Completed Phase 1 of the two-phase 2011 Transportation Tomorrow Survey (TTS), which captures foundational travel profiles and trip characteristics of households for use by MTO, all regions, and local municipalities in the Greater Golden Horseshoe for transportation, housing, social and employment area planning.
- Supported coordination with New York State through a permanent committee to oversee implementation of the Bi-national Transportation Strategy for the Niagara Frontier, which addresses transportation needs of the four border crossings in Niagara.
- Developed province-wide data-sharing tools (branded as iCorridor) with a graphical interface that display layers of data on the provincial highway system such as travel speeds, volumes, and reliability factors for all highway sections. Tools will be deployed for a wide variety of transportation planning, operational design and prioritization initiatives.

## **Promoting Road Safety to Remain Among the Safest Jurisdictions in North America**

### ***Promoting safer roads through legislation and regulation***

- Continued monitoring of Ontario's distracted driving law, which came into effect on October 26, 2009 and is one of the most stringent pieces of distracted driving legislation in North America. The law makes it illegal to talk, type, dial, or send e-mail or text messages using a handheld device while driving. It also prohibits drivers from viewing display screens not related to the driving task. Police began issuing tickets in February 2010. Across the province, 124,163 charges were laid under the distracted driving provisions of the Highway Traffic Act between February 1, 2010 and January 2012.
- Continued support for measures implemented under *The Road Safety Act, 2009*:
  - **Graduated Licensing System (GLS) Escalating Sanctions:** As of January 2012, a total of 20,769 GLS escalating sanctions were issued, of which 8,066 were related to violating a novice condition, 12,541 were for convictions with four or more demerit points and 162 were for court-ordered suspensions for convictions eligible for four or more demerit points.
  - **Zero Blood Alcohol Concentration (BAC) for Drivers 21 and Under:** As of January 2012, there have been 709 Zero BAC for 21 and under convictions, resulting in 30-day licence suspensions.
- Continued support of the drinking and driving "warn range" for drivers caught with a blood alcohol concentration of 0.05 to 0.08, introduced in May 2009. As of March 2012,



there have been 46,202 Warn Range Blood Alcohol Concentration (BAC) suspensions issued since May 2009. Of these, 2,088 are repeat offenders:

- 1,958 second time (7- day suspension),
  - 120 third time (30 - day suspension), and
  - 10 fourth time (30 - day suspension).
- As of March 2012, MTO Enforcement Officers have conducted 23,712 speed limiter inspections and have laid 2,839 charges under Bill 41, *Highway Traffic Amendments Act 2008 (Mandatory speed-limiting systems for large trucks)*.

### ***Ensuring safety and security on our roads***

- Ontario doubled funding for RIDE activities to \$2.4 million in 2008, 2009 and again in 2010. The province had the lowest impaired driving offence rates in Canada in 2010 – 60 per cent lower than the rest of Canada.
- Ontario's mandatory medical reporting program remains one of the most stringent in North America. Nearly 200,000 medical reports are processed annually.

### ***Working closely with our road safety partners to enhance safety***

- In the fall of 2011, the ministry released a series of four new online videos outlining the process for obtaining an Ontario driver's licence.
- The Ministry's Regional Planners work with over 150 road safety partners across the province to raise awareness of many road safety issues through local initiatives.
- The ministry annually conducts over 8,600 senior driver Group Education Sessions, 15,000 demerit point interviews and 100,000 truck inspections.
- Continued promotion of "iDRIVE ROAD STORIES," an innovative youth road safety program that raises awareness among young drivers about the risks and consequences of bad driving habits.

### ***Carrier safety and enforcement***

- In 2011, the ministry, in consultation with police services, municipalities and vendors, initiated the e-Collisions project to create an integrated and electronic solution for reporting motor vehicle collisions to MTO. When fully implemented, collision information will be more timely and accurate. An initial pilot for electronic data transfer with a police service began in December 2011.
- Each year, MTO conducts approximately 100,000 commercial driver and vehicle inspections, six province-wide truck safety blitzes and 250 regional truck safety blitzes.
- During RoadCheck 2011 (a three-day random blitz benchmarking truck safety in Canada, the US and Mexico), Ontario's compliance rate was 81.8 per cent, which is a significant improvement from 1995 when the compliance rate was 56.7 per cent.

### **Improving Ontario's Highway, Bridge and Border Infrastructure**

#### ***Expanding Ontario's highways and keeping them efficient and well maintained***

- In total, MTO invested over \$2.5 billion in 2011-12 on design, engineering, property, construction and improvements to repair and expand highways, roads and bridges across Ontario. This includes over \$1.98 billion for highway and bridge construction and rehabilitation in 2011-12.
- Overall, the improvement of over 1,167 centreline kilometres of provincial highways and 90 bridges were completed in 2011-12. In addition, 176 lane-kilometres of new/widened highway and 14 new bridges were completed.

<b>Southern Ontario</b>	<b>2010-11</b>	<b>2011-12*</b>
Pavement Rehabilitation (Centreline Km)	800	606
Bridge Rehabilitation / Reconstruction	71	59
New Highway (lane km)	90	95
New Bridges Built	4	5

<b>Northern Ontario</b>	<b>2010-11</b>	<b>2011-12*</b>
Pavement Rehabilitation (Centreline Km)	883	561
Bridge Rehabilitation / Reconstruction	31	31
New Highway (lane km)	131	81
New Bridges Built	20	9

\* Estimate of completion

- The Province publishes multi-year plans on highway improvements to inform the public and help the construction industry plan for future work. The ministry's 2011-2015 Plans were published in the summer of 2011. For more information, visit [www.mto.gov.on.ca/english/pubs/highway-construction/index.shtml](http://www.mto.gov.on.ca/english/pubs/highway-construction/index.shtml).
- Some major accomplishments related to provincial highway construction in 2011-12 include:

### **East**

- Completion of widening of Highway 7 to four lanes from Ashton Station Road to Carleton Place for 5.6km, Carleton Place.
- Completion of road resurfacing on Highway 401 from Highway 33 in Trenton to Northumberland Road 26 east of Brighton for 12.4 km.
- Completion of the Scugog River bridge improvement and widening on Highway 7 in Lindsay.
- Completion of the Moira River bridge improvement on Highway 37 in Belleville.
- Completion of the Carling Avenue bridge replacement using rapid bridge replacement techniques in just 17 hours.

### **West**

- Completion of the Highway 402 westbound expansion from two to four lanes from the Bluewater Bridge to east of Marphy Road in Sarnia. This project was partly funded by the federal government through the Boarder Infrastructure Fund (BIF).
- Completion of Phase 3 of the Highway 401 Woodstock to Cambridge expansion (four to six lanes) from Oxford Road 2 to Drumbo Road for 15.3 km.
- Completion of the rehabilitation of the Blacks Road, Furnival Road, Dunborough Road and Southminister Bourne Road underpasses on Highway 401, south of London.
- Completion of road resurfacing including culvert improvements on Highway 21 from Highway 9 to Tiverton.

### **Central**

- Completion of 16 km of new High Occupancy Vehicle lanes on the QEW from Oakville to Burlington.
- Completion of the widening of the QEW from four to six lanes, from Seventh Street to the Garden City Skyway Bridge through St. Catharines.
- Completion of the resurfacing of Highway 403 from Central Parkway to Winston Churchill Boulevard for over 10 km in Mississauga.
- Completion of the improvement of Nottawasaga River Bridge on Highway 89 in Simcoe County.
- Completion of the resurfacing of Highway 409 between Highway 401 and Highway 427. Work also includes bridge improvements, median barrier upgrades and highway lighting replacement.

### **Northeastern Ontario**

- Completion of road resurfacing on Highway 11 for 20.2 km including an improvement of Granite Lake Bridge, south of Lakeshore Drive.
- Completion of road resurfacing on Highway 17 for 11.1 km including three structural improvements, west of Mattawa.
- Completion of resurfacing on Highway 522 for 19.7 km including two structural culvert replacements and one bridge rehabilitation, west of Trout Creek.
- Completion of 17km of 4 lane expansion on Hwy 11 from Sundridge to South River, south of North Bay.

### **Northwestern Ontario**

- Completion of resurfacing on Highway 11 west of Highway 11B westerly, west of Atikokan for 30.9 km.
- Completion of resurfacing on Highway 17 west of Thunder Bay westerly for 37.1 km.
- Completion of resurfacing on Highway 125 and Highway 105 south of Red Lake southerly for 30.6 km.
- Completion of reconstruction on Highway 11/17 including operational improvements on the Thunder Bay Expressway for 3.7 km.

### ***Improving traffic flow at the Windsor-Detroit border***

- Completion of initial construction for the Windsor-Essex Parkway including construction of two bridges and installation of a 2 km noise barrier in the area of North Talbot Road to Howard Avenue.
- Start of full construction of the Windsor-Essex Parkway on an aggressive schedule that will see the facility open to traffic in late 2014.
- Completion of the Howard Avenue CPR grade separation to ease congestion and travel times for commuters.
- Completion of the widening and improvements to Highway 401 from west of Manning Road to east of Essex County Road 46 improving road conditions and enhancing safety for drivers.
- The Intelligent Transportation Systems program is delivering improvements to international gateways and border crossings, including The Windsor Gateway.
- Development of detailed designs for improvements to the Canadian Plaza for the Windsor-Detroit Tunnel which, when complete, will help address local traffic concerns.

### ***Improving Ontario's bridge infrastructure***

- Accelerated bridge replacement is an innovative technology that allows bridges to be replaced in a matter of hours instead of months or years. The state-of-the-art technology lifts out the old bridge and then replaces it with a new one that was constructed nearby. This method reduces costs, improves site safety, helps the environment, minimizes traffic disruption and gets traffic flowing again sooner. To date,

four rapid bridge replacement projects have been completed on provincial freeways – one project on Highway 403 in Hamilton (Aberdeen Avenue), and three projects on Highway 417 in Ottawa (Island Park, Clyde Avenue and Carling Avenue).

- To date, eleven bridges have been replaced for Local Road Boards in remote Northern areas within one or two days each, at about one tenth the cost of a conventional bridge.
- Implemented a Solar Powered Cathodic Protection system for the Warden Avenue bridge over Highway 401 in Toronto (uses solar power to cathodically protect steel reinforcement on bridge decks).

### ***Fourteen new Highway Service Centres now open***

- Improvements to twenty of twenty-three highway service centre sites are being done over three years and will be completed in 2013.
- To date, fourteen service centres have been redeveloped and are now fully operational.
- Two additional sites will open in 2012 followed by three more sites opening in 2013.
- The newly modernized centres showcase Ontario's hospitality and provide a safe place for travellers to rest, eat and refuel their vehicles, 24 hours a day, seven days a week, year round. Maps and other information about this program can be found at the following website: <http://www.mto.gov.on.ca/english/traveller/service-centres/>

### **Integrating the Principle of Sustainability**

#### ***Promoting Sustainable Transportation***

- Incorporating sustainability in the development of long-range multimodal transportation strategies by using a robust “building block” approach to identify and select options for improving the transportation network. These options seek to optimize the existing transportation network, and incorporate non-roadway infrastructure improvements before considering major highway infrastructure investment.
- Invested \$380 million for High Occupancy Vehicle (HOV) lanes on the QEW in Halton Region, adding 16 km of new HOV lanes to the QEW from Trafalgar Road in Oakville to Guelph Line in Burlington. The project was completed in 2011.
- In 2009, the ministry opened 4 km of High Occupancy Vehicle (HOV) lanes on Highway 417 in Ottawa eastbound from Eagleson to Moodie. Construction is underway to build HOV lanes on Highway 417 in each direction from Moodie Drive to Palladium Drive. Construction started in November 2011 and is scheduled to finish in the fall of 2014.
- Recognized leader in North America in recycling asphalt pavements, re-using existing materials, conserving large quantities of non-renewable aggregate resources, significantly reducing energy requirements and avoiding costly disposal costs.

- Responding to climate change by using a network of over twenty rain gauges in northern Ontario to collect rainfall data. These gauges have been in place for two summers and over time they will provide data that will help inform climate change in Ontario. It will also provide data for an informed rational for altering current drainage design requirement for climate change adaptation.
- Received an ECO recognition award from the Environmental Commissioner of Ontario for work on the Beamsville carpool Lot.
- Initiated consultations with Aboriginal and Métis communities, municipalities, and key stakeholders in Northern Ontario for the Northern Ontario Multimodal Transportation Strategy.

### ***Protecting the Environment***

- Developed and consulted for an Air Quality and Climate Change Guide that provides a standardized approach to assess and mitigate the potential air quality impacts and greenhouse gas emissions of provincial transportation projects supported by the Ministry of Environment and advocated by the Environmental Commissioner.
- Analyzed and determined the most effective computerized rail and road noise prediction models to support future updates to Noise Guidance and policy documents for provincial transportation projects.
- Pavement rehabilitation using cold in-place recycling (CIR) techniques emit 50 per cent less green house gases, consumes 62 per cent fewer aggregates and costs 40-50 per cent less when compared to conventional mill and overlay techniques. To date, 10.7 million square metres of pavement have been recycled using CIR, resulting in a reduction of close to 165,000 tonnes of CO<sub>2</sub> emissions.
- Retrofitted the 547 ministry owned traffic signals to LED lamps, reducing energy consumption by 80 per cent (enough to power 5,700 – 200 watt light bulbs for one year).
- Recognized leader in using leading edge technology to ensure that the right amount of salt is distributed at the right time, before during and after a storm. This is accomplished through a comprehensive network of over 140 Road Weather Information sites that provide timely weather data for accurate weather forecasts. Electronic spreader controls are calibrated on every truck used for salt distribution to ensure that only the right amount of salt is delivered for the intensity of the storm.
- Using Direct Liquid Application of salt brines to ensure that snow does not bond to the roadway so that roads can be cleared with minimum effort and salt use. Salt is also either pre-treated or pre-wetted to reduce the amount of bounce of each salt fragment thereby ensuring that minimum salt usage is achieved. This approach can reduce consumption in a storm from between 15 and 25 per cent, depending on conditions.

- Partnered with Canada's Department of Fisheries and Oceans and Ontario's Ministry of Natural Resources to modernize agreements related to the protection of fish habitats and processes for ensuring compliance with permitting requirements.

### **Additional Ministry Achievements**

#### ***Enhancing employee engagement and diversity***

- Developing a rigorous Diversity Action Plan by building on successes of its previous diversity strategy. Its implementation in 2012-2013 will foster continued cultural and behavioural transformation in every corner of the ministry.
- Released the ministry's ninth annual Accessibility Plan to the public as prescribed under the Ontarians with Disabilities Act, 2001.
- Filed the ministry's second Customer Service Accessibility Compliance report outlining the ministry's compliance with the Accessibility Standards for Customer Service regulation issued under the Accessibility for Ontarians with Disabilities Act, 2005.
- The ministry's new intranet was awarded the "Showcase Ontario Merit Award" for employee engagement. The intranet has become a vital tool for sharing information in a large ministry such as MTO and has increased engagement and productivity levels within the ministry.

#### ***Service and Support***

- Achieved a 92.9 per cent level of compliance with the 30-day response standard under the Freedom of Information and Protection of Privacy Act in 2011.
- Updated the ministry's Continuity of Operations Plan and Ministry Emergency Response Plan, and developed a new strategic Nuclear Emergency Response Plan.
- Led a successful 2011 public awareness campaign for Emergency Preparedness Week with events in Toronto, Kingston, North Bay, London and St. Catharines. The ministry coordinated the St. Catharines event with other local governments and agencies to produce a strong awareness event.

#### ***Providing financial leadership***

- Delivered key ministry initiatives within budget and achieved government expenditure reduction targets.
- The ministry reported a 100 per cent competitive procurement rate with 233 assignments initiated on the 2010-11 Consulting Services Report and a 98.2 per cent competitive rate for contracts above Ontario's Trade Agreement thresholds awarded in 2010-11 as identified on the Agreement on Internal Trade report.

### ***Establishing the Ministry as the Ontario Public Service Fleet Centre of Excellence***

- The Ontario Public Service (OPS) Fleet Management Centre continued to implement industry best practices while providing consistently high levels of customer service to the OPS. The Fleet Management Centre created eleven vehicle pools that reduce transportation spending and ensure appropriate transportation is available for government business.
- Continued the uptake of hybrid and alternate fuel vehicles in executive and general ministry fleets to promote energy savings and reduce emissions. As of March 31, 2012, there are more than one thousand hybrid vehicles in the OPS Fleet.

### ***Information Technology***

- The existing Inquiry Services System (ISS) was enhanced in 2011 to add a new field to the vehicle's information screen to provide enforcement agencies real-time access to a vehicle's insurance validity. This enhancement provides enforcement agencies with a new tool when enforcing the Highway Traffic Act on Ontario's roads. Today, more than 6,100 OPP users and more than 3,700 users from municipal police services have access to the ministry's databases through ISS, representing 42 police services in Ontario.
- In providing effective IT governance and risk management, the Labour & Transportation Cluster Architecture group conducted 115 Cluster architecture reviews, participated in 33 corporate architecture reviews and obtained 11 projects delegated for cluster-only review in 2011-12.
- The .Net Solutions Delivery Centre of Excellence is responsible for being the central provider for all Microsoft .Net technology solution development within the OPS and is hosted within the LTC. The .Net SDC provides services to all I&IT clusters and all Microsoft .Net products including SharePoint, Dynamics, .Net custom application development, .Net commercial off-the-shelf (COTS) implementations and application hosting through the .Net Solutions Delivery Environment.

## **Ministry Interim Actual Expenditures 2011-12**

Table 7 Ministry Interim Actual Expenditures 2011-12

Operating	\$1,414,110,514
Capital	\$923,786,500
Staff Strength as of March 31, 2012	3,818

Note: Interim Actuals represent the number in the 2012 Ontario Budget.