

TORONTO TASTE

VOLUNTEER TOOLKIT

What is Toronto Taste?

Second Harvest's largest signature event and Toronto's premiere culinary event, celebrating it's 29th year. Toronto Taste is a fundraiser that showcases Toronto's top restaurants and beverage purveyors who will treat ticketholders to an all you can eat evening. Funds raised at Toronto Taste will provide over one million meals to children, adults and seniors experiencing hunger in our community.

ABOUT SECOND HARVEST

Second Harvest is Canada's largest food rescue organization with over 30 years of expertise in perishable food recovery. Every year, the rescue of unsold, surplus food expands to include more donations from farms, manufacturers, distributors and retail which is redirected to social service organizations and schools. Working with hundreds of businesses across the food supply chain, the amount of edible food going to waste is reduced, which in turn stops millions of pounds of greenhouse gases from damaging our environment.

THE DETAILS

Date

Sunday, June 9, 2019

Location

Evergreen Brick Works 550 Bayview Ave, Toronto, ON M4W 3X8

Website

torontotaste.ca

THE VENUE

Evergreen Brick Works 550 Bayview Ave. Toronto, ON M4W 3X8

Visit the Evergreen Brick Works website to learn more about getting to the venue



DIRECTIONS

EVERGREEN FREE SHUTTLE

Departs from Parkette on Erindale Ave. & Broadview every 30-45 minutes from 9:30am-7:00pm (space in shuttle is limited)

TTC

TTC Bus #28 Bayview South is available from Davisville Station. Plan your trip on TTC

PARKING

Pay & Park is available, spots are very limited. Other methods of transportation are advised.



Official Rideshare Partner of Toronto Taste

\$10.00 ride credit for new users

HELLOTASTE

\$5.00 ride credit each way

HELLOVOLUNTEER



1450 Lodestar Road, Unit 18 Toronto, ON M3J 3C1 t: 416.408.2594 f: 416.408.2598 secondharvest.ca









VOLUNTEER 101

Key Contacts

Marjorie Richards

Volunteer Program Coordinator w) 416-408-2594 ext. 243 c) 416-312-0759 marjorier@secondharvest.ca

Ashley Ferguson

Volunteer Program Manager w) 416-408-2594 ext. 287 c) 416-524-9486 ashleyf@secondharvest.ca

Volunteer Management Committee

Hyame Fadel-Jardine Natalie Brochu Dionne Duhamel

Volunteer Check In

- Check In at the Centre for Green Cities (Volunteer Retreat)
- Parcel Check is available for your belongings but we ask you to keep them to a minimum. Second Harvest is not responsible for lost or stolen property.

Volunteer Check Out

- All volunteers must check out at the Volunteer Retreat after their shift. You cannot stay to enjoy the event unless you have bought a ticket.
- You will receive ballots to enter our Prize Draws and a thank you gift for donating your time.

Need to Cancel?

Please give as much notice as possible. We require at least 24 hours notice for cancellations. You must email Marjorie at marjorier@secondharvest.ca.

Running Late?

Notify Marjorie by text: 416-312-0759. Be sure to include your name and FTA.



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VOLUNTEER 101



Volunteer Accessibility

- Please let us know if you have any medications, allergies, or health concerns prior to volunteering.
- If you require periods of sitting during your shift, please let us know.

Health & Safety

- There will be a first aid kit located in the Volunteer Retreat and EMS will be on site.
- Please report all injuries to a member of the Volunteer Management Team. An incident report will need to be completed on site.

Volunteer Breaks

- Volunteers are entitled to a break after 4 hours of work.
 Your Team Leader will coordinate all breaks.
- Volunteers working more than 4 hours will receive a 30 minute break, 4 hours or less will receive an optional 15 minute break.











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Important!

- Please dress for the weather.
- Wear your t-shirt & wristband at all times.



Dress Code

- Volunteers will receive a T-shirt and wristband upon check in.
- Volunteers assigned to an event shift (start time between 3:00pm – 8:00pm): Black bottoms (i.e. pants, walking shorts, knee-length skirts); comfortable dress shoes.
- Volunteers assigned to set up, tear down or shifts ending before 5:00pm: Please wear "working clothing" that enable you to perform hands-on tasks.

Volunteer Expectations

- As a representative of Second Harvest, you must conduct yourself in a professional manner at all times.
- Volunteers not meeting this expectation will be asked to leave the event.

Food Policy

- Volunteers are not permitted to sample food or specialty drinks provided by the chef participants. This is strictly reserved for ticketholders.
- Volunteers seen sampling from the food & drink stations may be reassigned or asked to leave the event.











VOLUNTEER PERKS

Food Rescue

Food served at Toronto Taste that is not plated or exposed to public touch will be rescued and redistributed to our agency network.



- We will feed you! A complimentary meal will be provided to you during your shift. It will be served in the Volunteer Retreat and we do our best to accommodate all dietary needs. If you have special requirements, please let us know.
- Win a Prize! We have 6 prizes up for grabs that are exclusive to our volunteers. Once your shift is complete, you will receive your prize ballots.
- Thank You Gift! As a thank you for donating your time to Toronto Taste, we will have goodies lined up for you to take on your way out in addition to keeping your T-Shirt as a souvenir.
- *Shop our Auction! You will have the chance to bid on items in the Silent and Wine Auctions.
- *Buy Raffle Tickets! You have the opportunity to purchase raffle tickets at the event or in advance. Visit our website for more information.

*Activities should not interfere with your volunteer responsibilities.



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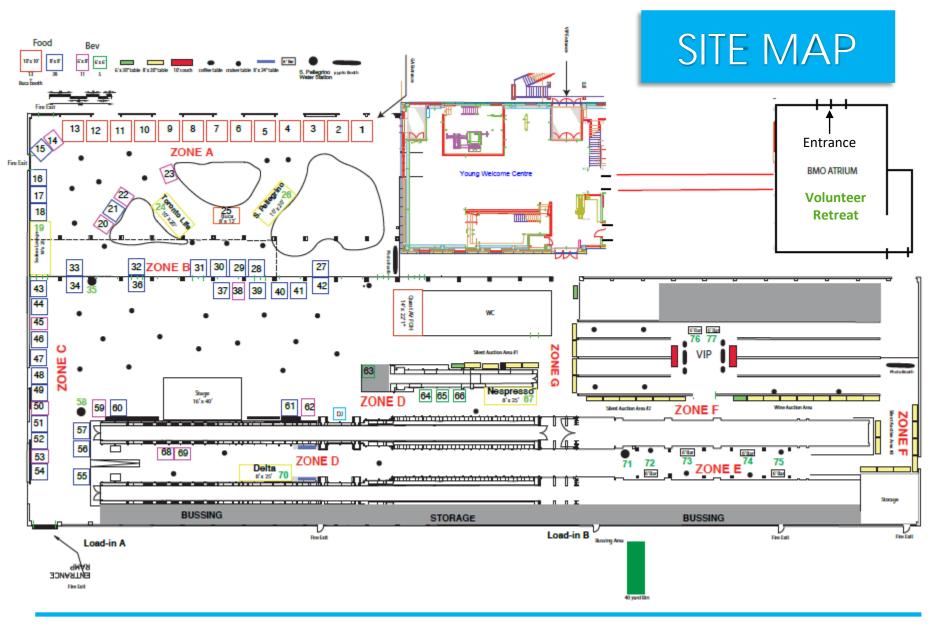
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THANK YOU





Special thanks to the following:

The Daniels Corporation Anting Sponsor of Toronto Taste

Presenting Sponsor of Toronto Taste

Pickle Barrel, San Pellegrino, NespressoFor providing delicious food and beverages

Gift in-kind donors

For providing our volunteer prizes and giveaways

All Our Volunteers

Without you, the event would not be a success!









