

## TD Direct Investing

## TalkBroker quick reference guide



Welcome to TalkBroker.

To access TalkBroker simply dial:

**1-800-240-5869**

(in Toronto 416-593-8470)

To access the Help Desk dial:

**1-800-667-6299**

(in Toronto 416-982-6000)

In this guide the TalkBroker® system prompts are identified by the letters **TB**. Commands to be used within each function are described in the following charts. In brackets below each Command are the Universal Commands that allow you to return to this function from anywhere in the TalkBroker system.

**For fast navigation you may speak these commands at any time during your call:**

|                    |   |
|--------------------|---|
| say "Main Menu"    | To return to the Main Menu  |
| say "Help"         | To get help anywhere within TalkBroker  |
| say "Instructions" | To receive helpful instructions on using TalkBroker                             |
| say "Transfer"     | To transfer to a TD Direct Investing Representative, the Help Desk or Main Menu |
| say "Exit"         | To exit the TalkBroker service  |

## Quotes

**TB: Would you like Canadian Equities, U.S. Equities, Options or Canadian Mutual Funds?**

say "Canadian Equities"  
(Canadian Equity Quotes)

**TB: Please speak a Canadian Company name or Index**

"U.S. Equities"  
(U.S. Equity Quotes)

**TB: Please speak a U.S. Company name or Index**

"Options"  
(Option Quotes)

**TB: Would you like Canadian or U.S. Options?**

"Canadian Mutual Funds"  
(Mutual Fund Quotes)

**TB: Please speak the entire Mutual Fund name**

"Canadian Options"

**TB: Please speak the name of the underlying security or index**

"TD Bank"

**TB: Please speak the month, price and call or put.  
For a LEAPS®<sup>1</sup>, say the year first**

"February, 50, Call"

**Helpful Hint** When listening to a Quote you may press # and advance to your next request

**Helpful Hint** Set the Quote length and detail that you prefer by asking for "Personal Profile" from the "Main Menu"

**Helpful Hint** When requesting a Quote or Order Entry say the company name and not the ticker symbol

## Market Monitor

**TB: Would you like Market Tracker, Portfolio Tracker or New Issues?**

say "Market Tracker"

"Portfolio 1"

"Portfolio Tracker"

"Create Portfolio"

**TB: To retrieve portfolio quotes say the portfolio number or say "Create Portfolio," "Edit Portfolio" or "Main Menu"**

**TB: Please say the number of the portfolio you would like to create**

"Portfolio 1"

**TB: To add an item to your portfolio say "Canadian Equities," "U.S. Equities," "Options" or "Mutual Funds." To return to Portfolio Tracker say "Return"**

"New Issues"

"Edit Portfolio"

**Helpful Hint** You can # ahead while listening to the read backs in Market Tracker, Portfolio Tracker and Review Orders

example

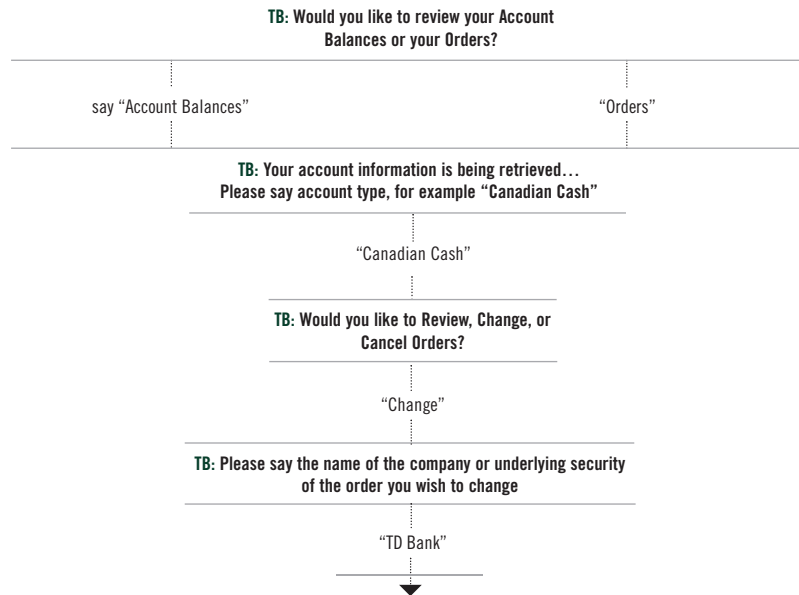
## Order Entry



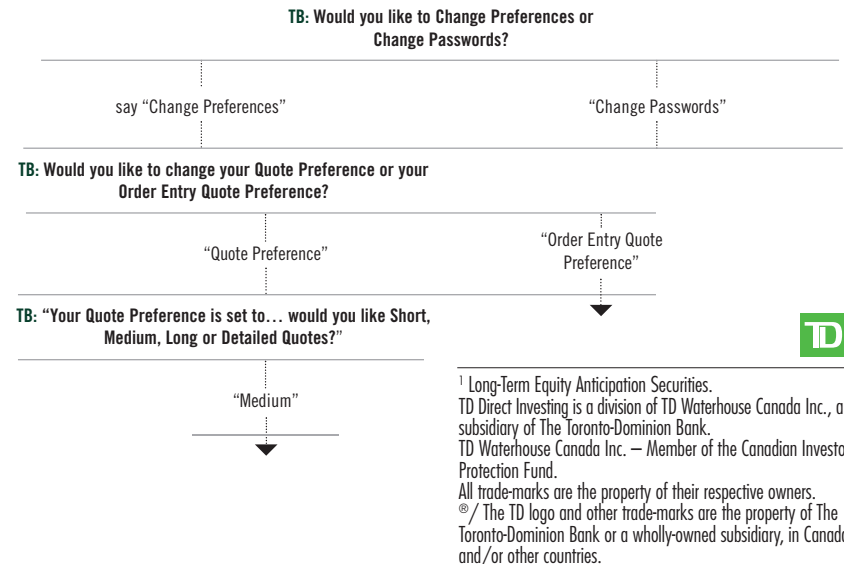
**Helpful Hint** Wait until the end of the prompt before saying your request


**Helpful Hint** Transfer to a Representative at any point by saying "Transfer"

## Account Inquiry



## Personal Profile



 <sup>1</sup> Long-Term Equity Anticipation Securities. TD Direct Investing is a division of TD Waterhouse Canada Inc., a subsidiary of The Toronto-Dominion Bank. TD Waterhouse Canada Inc. — Member of the Canadian Investor Protection Fund. All trade-marks are the property of their respective owners. ®/ The TD logo and other trade-marks are the property of The Toronto-Dominion Bank or a wholly-owned subsidiary, in Canada and/or other countries.