Optimizing Elective Surgery: Virtual Care Supports in the COVID-19 Context

The Opportunity:

As the health system begins resumption of elective surgery during the COVID-19 pandemic, virtually enabled models of care can help streamline pre and post surgical delivery and processes while minimizing inperson contact.

Virtual and digital tools enable more efficient and effective ways for teams of providers to work together to support patients.

Surgical Process Management

Tools are being used by 30 hospitals to organize and balance surgical case load, regionally in some cases.

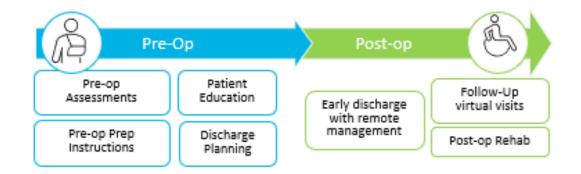
Example:



The platform is available via standing procurement through Thunder Bay Regional Health Sciences Centre at (807) 684-6000.

For assistance, please contact us at info@otn.ca





Home Video Visits: Can be used for pre-anaesthetic assessment, pre-op surgical reassessment and post-op follow-up. St. Joseph's Healthcare Hamilton pioneered a model that keeps the surgical team connected to the patient and home care staff using telephone, video and the hospital portal. St. Joseph's Healthcare & Hamilton **Click to Read More**

Integrated Multi-feature Platforms to Support the Surgical Journey

A surgical transitions solution can help standardize surgical pathways and improve patient engagement and support before, during, and after surgery. Three solutions that leverage the patient's own device are available on Ontario Health (OTN)'s VoR for purchase. All solutions are available in English and French. Click to Read More

SeamlessMD



Care plans, biometric data Engage, monitor patients through entire care pathway, before and monitoring, multi-channel patient education, virtual visits after surgery

Users:







Integrates symptoms, safety and advanced clinical alert algorithms, improves outcomes and efficiency



Benefits of an enhanced virtual approach:

- improved coordination of care
- streamlined throughput
- improved patient experience
- reduced length of stay
- minimized re-admission

Earlier Discharge with RPM

More intensive remote monitoring can assist in earlier discharge and improved postoperative care. OH (OTN) currently offers an RPM platform with protocols available to support post-acute care. Monitoring technology can be delivered to patient's homes and managed by the Telehomecare nurses regionally.

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Other similar models are also available.

Example: SMArTVIEW

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Support for Primary Care

The Ontario eConsult Program enables primary care clinicians to access specialist advice online to help manage patients post-operatively. Using this solution, they can more easily request timely advice from the patient's surgeon in their community.

eConsult

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