# Quick Reference Goals and Recommendations for Each COVID-19 Transmission Scenario
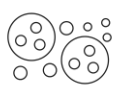
	Plan	Ready	Implement	Scale Up	Intensify
	Scenario 1: No Cases	**Scenario 2:** Sporadic Cases	**Scenario 3:** Clusters of Cases	**Scenario 4A:** Moderate Community Transmission	**Scenario 4B:** Widespread Community Transmission
Optimizing Care Goals	• Resume/accelerate health care services	• Resume/accelerate health care services	• Maintain health care services • Resume/accelerate if there is adequate system capacity and resources	• Modify scheduled acute inpatient services in proportion to available resources and according to key metrics • Maintain/resume/accelerate other care to ensure adequate capacity for COVID-19 patients	• Defer scheduled acute inpatient services in proportion to available resources and according to key metrics • Maintain/resume/accelerate other care to create capacity for COVID-19 patients
Regional or Sub-Regional Steering Committees	• Determine COVID-19 transmission scenario • Monitor health system metrics • Coordinate with health care organizations, providers, and sectors outside of health care to: optimize capacity and maintain care services; optimize health human resources (HHR) across the region; protect vulnerable populations; reinforce immunization programs; support consistent communication				
All Sectors	• Resume/accelerate scheduled care • Standardize process improvements • Strengthen partnerships • Prepare surge plans (to optimize capacity and HHR, protect vulnerable populations, and refresh visitor presence guidelines) for all transmission scenarios • Reinforce immunization programs	• Resume/accelerate scheduled care • Ready surge plans • Manage COVID-19 • Reinforce immunization programs	• Maintain/accelerate scheduled care • Implement and enhance surge plans • Manage COVID-19 • Reinforce immunization programs	• Prioritize time sensitive scheduled care • Scale up surge plans	• Defer scheduled care as required • Intensify surge plans
	• Use virtual care	• Monitor health system metrics	• Support care partner participation	• Standardize communications	• Train on IPAC
Hospital-Based Care	• Review and reprioritize wait lists • Address time-sensitive care backlog • Review surge plans • Plan for COVID-protected wards, where feasible • Refresh visitor policy • Reduce unnecessary tests and treatments		• Create capacity • Collaborate with primary care and home and community care	• Prioritize time-sensitive surgeries and procedures • Consider deferring non-time sensitive surgeries and procedures • Implement COVID-protected wards, where feasible	
Primary Care & Out of Hospital Ambulatory Care	• Determine services to prioritize for in-person care • Reduce unnecessary tests and treatments • Identify required resources to support services in each scenario		• Assess capacity and set appropriate priorities of care • Collaborate with hospitals and home and community care	• Assess capacity and set appropriate priorities of care • Collaborate with hospitals and home and community care	
Home and Community Care & Community Support Services	• Identify required resources to support services in each scenario		• Ensure services continue • Cohort care teams	• Ensure services continue	

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