

# Update from the Commissioner: Moving Access and Privacy Forward

Patricia Kosseim

Information and Privacy Commissioner  
of Ontario



Information and Privacy  
Commissioner of Ontario

Commissaire à l'information et à la  
protection de la vie privée de l'Ontario

IPA Town Hall Forum

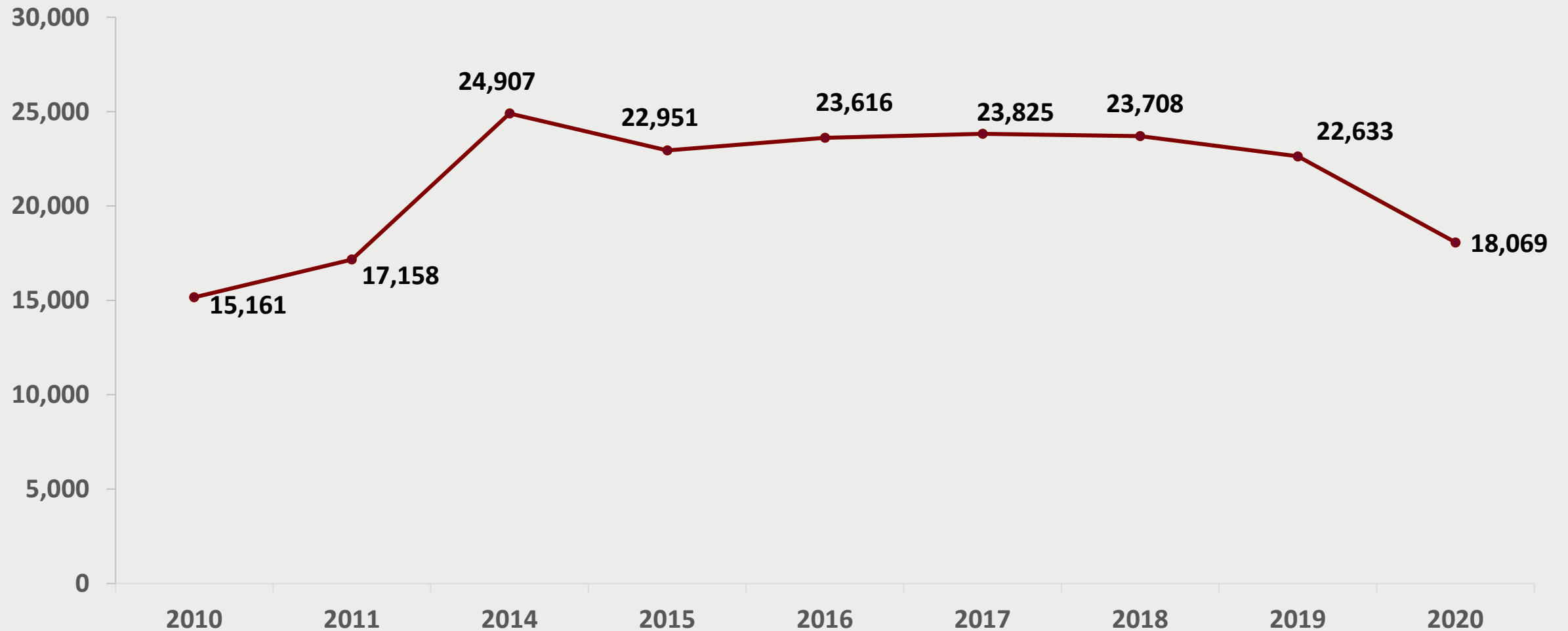
June 1, 2021

# Impact of COVID-19 on FOIP Operations

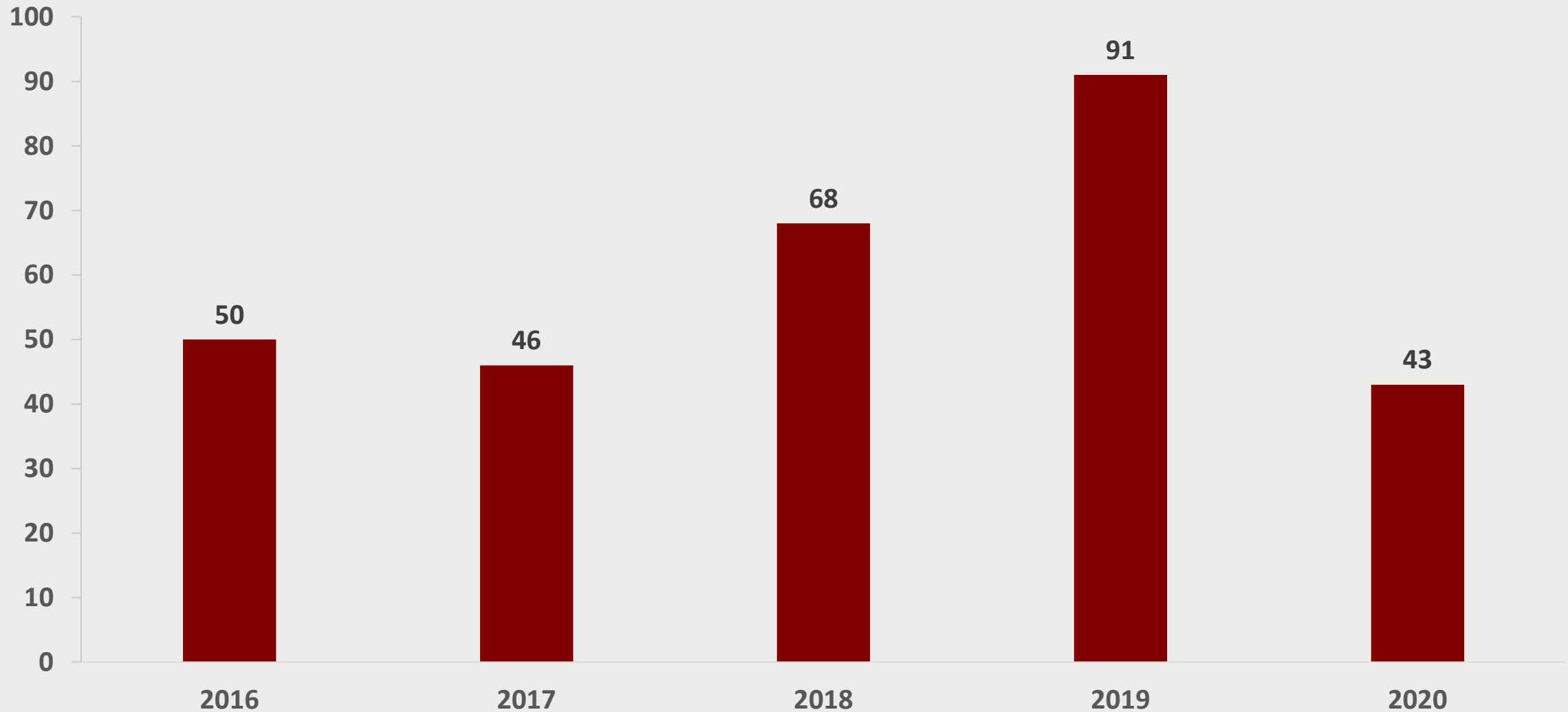
- Expectation remains to comply with access and privacy laws.
- Meeting the 30-day time limit under COVID will be taken in to consideration with regards to Deemed Refusal appeals.
- Privacy breaches should continue to be reported to the IPC using our [online breach report form](#).



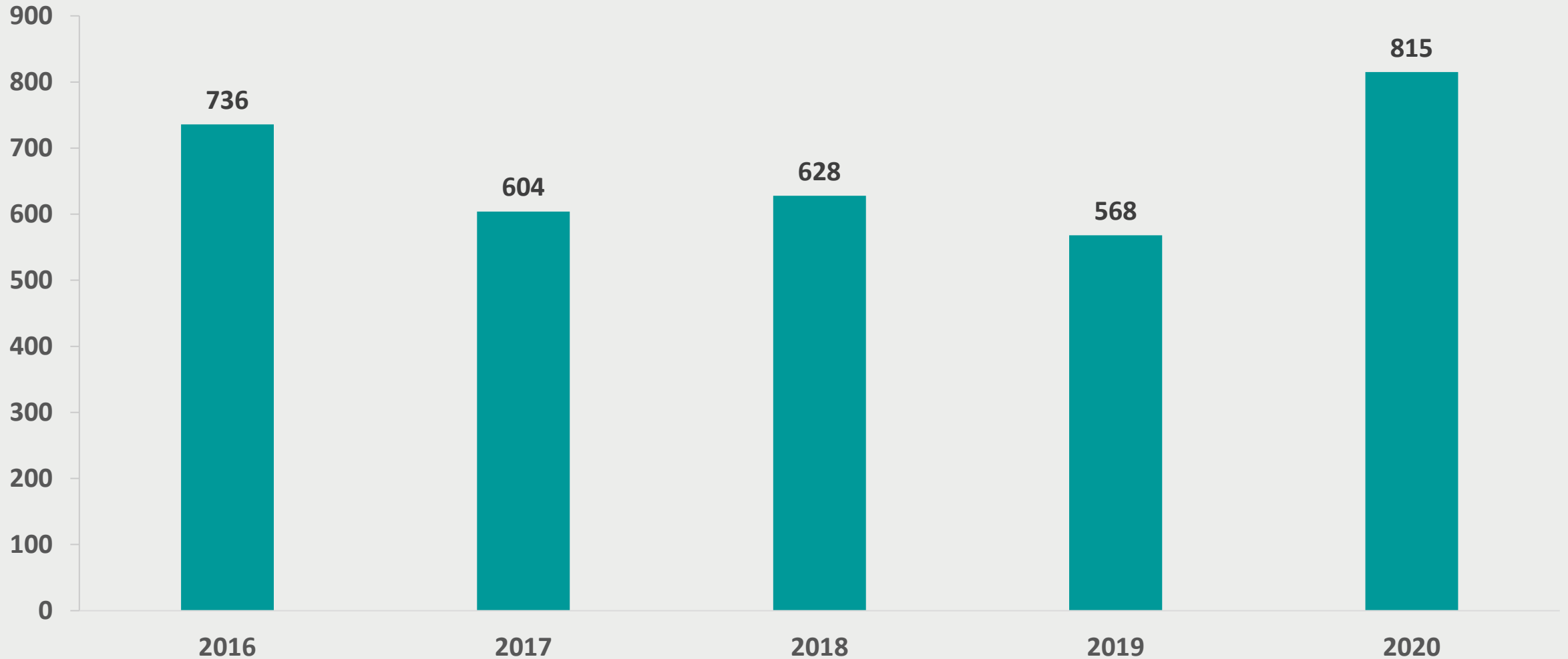
# Access Requests Filed Under *FIPPA*



# Provincial Public Sector Self-Reported Breaches



# Provincial Access Appeals Opened





Conversations about people, privacy, and access to information. Hosted by Patricia Kosseim, Information and Privacy Commissioner of Ontario.

## Info Matters

Information and Privacy Commissioner of Ontario

Government

★★★★★ 5.0 • 3 Ratings

APR. 30, 2021

### Teaching kids about privacy >

Parents, kids, teachers, this one's for you! Explaining privacy in a way that kids can understand — concepts and tools you can use to start discussing this very important topic from a young age. Conversation with international privacy expert Daniel Solove with highlights from his children's book ...

▶ **PLAY** 30 min

APR. 7, 2021

### Demystifying the FOI Process >

Access to government information is essential to a healthy democracy. It provides a window into government decision-making. It supports accountability and transparency. It fosters civic engagement. It's your right! But if you've never filed a freedom of information (FOI) request before, t...

▶ **PLAY** 28 min

MAR. 18, 2021

### À la rencontre des Franco-Ontariens | Reaching out to Franco-Ontarians >

Les commissaires Kosseim et Burke discutent des défis et des possibilités d'atteindre la population franco-ontarienne afin de les sensibiliser au sujet de leurs droits linguistiques ainsi que leurs droits d'accès à l'information et de vie privée. Elles échangent des idées en matière de communication et d...

▶ **PLAY** 30 min

MAR. 1, 2021

### Don't get caught! Protect yourself against phishing >

If you were talking to your mother – things you can do to protect and take control over your privacy. Practical tips to protect yourself against phishing and other cyber threats.

▶ **PLAY** 30 min

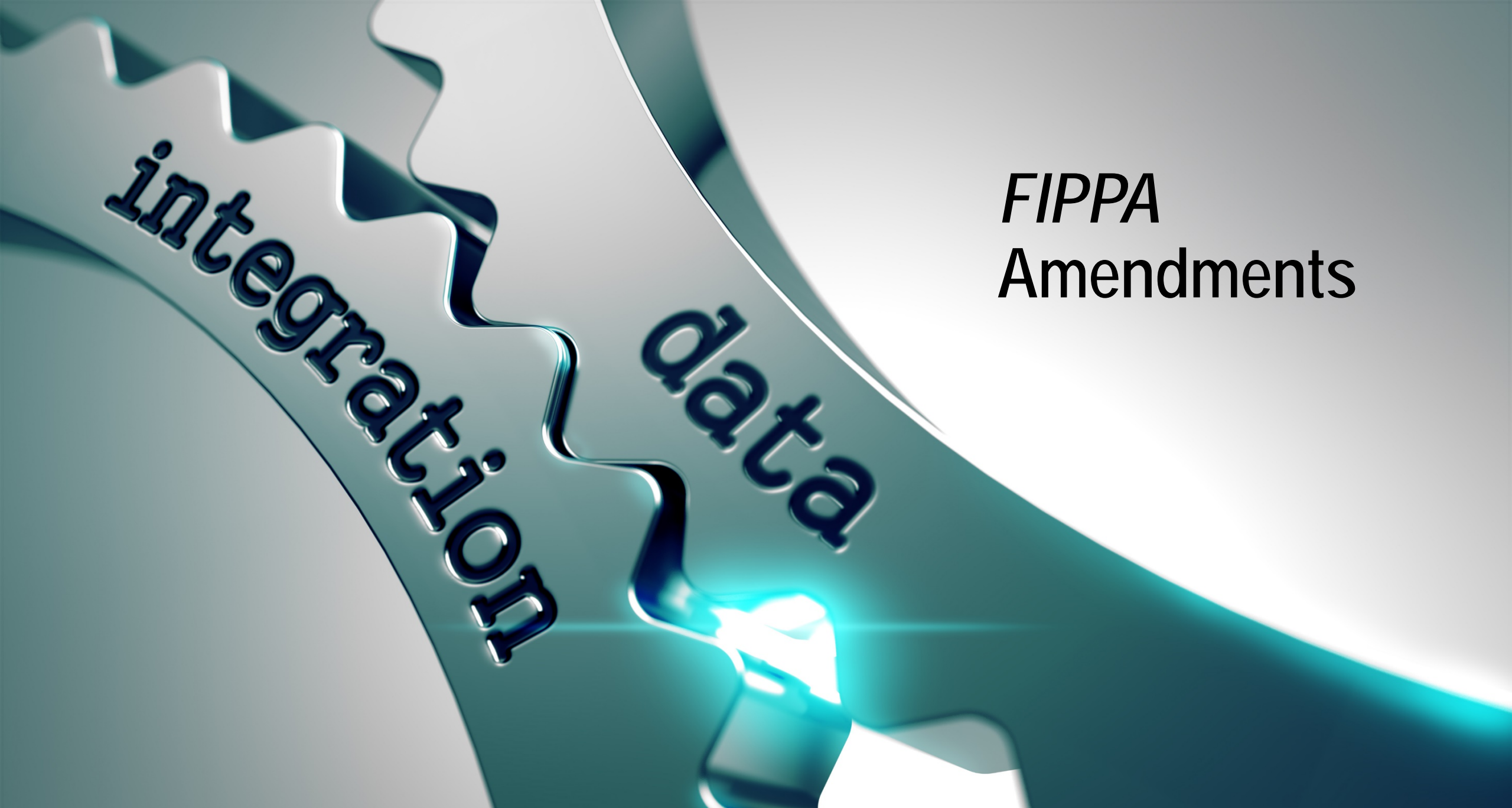
[www.ipc.on.ca/guidance-documents/info-matters-podcast/](http://www.ipc.on.ca/guidance-documents/info-matters-podcast/)











# *FIPPA* Amendments





# IPC Strategic Priorities: 2021-2025





# The Process

## DEVELOPMENT OF PROPOSED STRATEGIC PRIORITIES

September to November 2020

- Consulted with all IPC staff on top issues resonating with Ontarians (through complaints, appeals, inquiries, media requests, etc.)
- Researched and analyzed trends emerging from IPC's daily environmental scanning function
- Developed a long list of potential strategic priorities, narrowed down to a short list of six (6) using defined criteria in consultation with IPC's Senior Management Committee

December 2020 to January 2021

- Consulted with external, ad hoc strategic advisory committee
- Drafted the external consultation paper to gather input from general public and key stakeholders
- Released IPC's public consultation paper and launched public consultation process
- Initiated targeted outreach to over 100 key stakeholders

## CONSULTATION ON PROPOSED STRATEGIC PRIORITIES

## CONSIDERATION OF PUBLIC AND STAKEHOLDER INPUT

January to March 2021

- Considered responses received through the public consultation process
- Reconvened the ad hoc strategic advisory committee to discuss and deliberate on the public input received
- Selected IPC's final slate of strategic priorities for 2021-2025

April 2021

- Published final report announcing IPC's strategic priorities for 2021 – 2025
- Began the strategic implementation process and development of action plans in dialogue with key stakeholders

## RELEASE OF IPC STRATEGIC PRIORITIES 2021-2025



# Selection Criteria

## Relevance to Ontarians:

- Is the proposed priority of pressing importance to Ontarians, and will it continue to be as significant over the next five years?
- Does the proposed priority pose risks of negative impact on Ontarians? Is there an opportunity to help reduce or eliminate such risks?
- Do the risks and impacts affect certain people or groups more than others?

## Opportunity for impact:

- Will addressing the proposed priority advance the purposes of access and privacy laws in Ontario?
- Is there a realistic opportunity to make significant improvements in this priority area within the next five years?
- Is there a leadership gap the IPC can fill in this priority area?
- Are there partners the IPC can collaborate with to achieve a greater impact?

## IPC capacity:

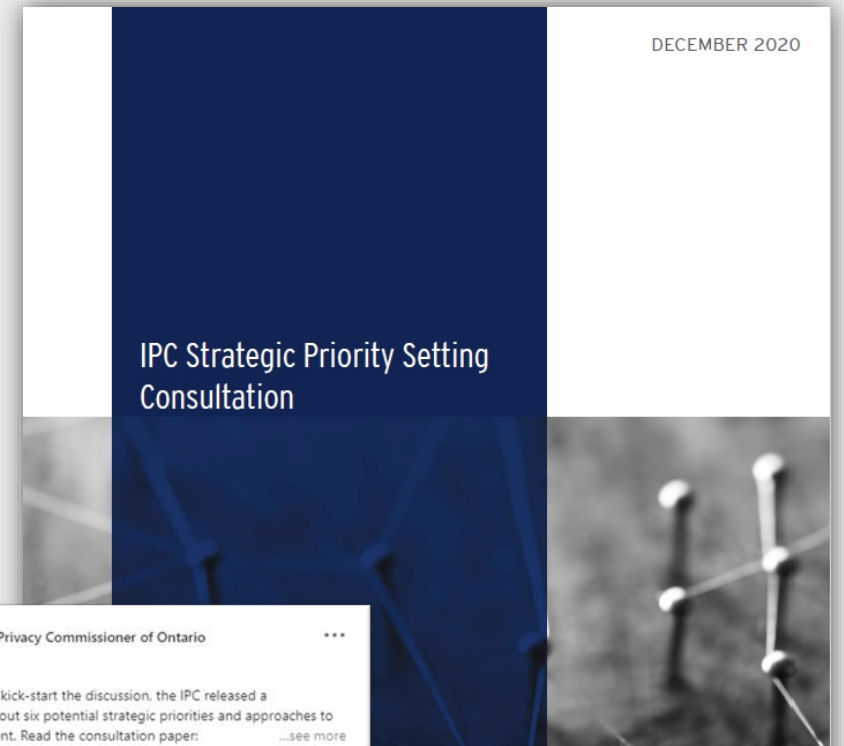
- Does the proposed priority fall within the IPC's mandate?
- Is the proposed priority well-aligned with the IPC's strengths (including any past work done on the issue)?
- Can the IPC reasonably address this proposed priority area with its current level of resources?



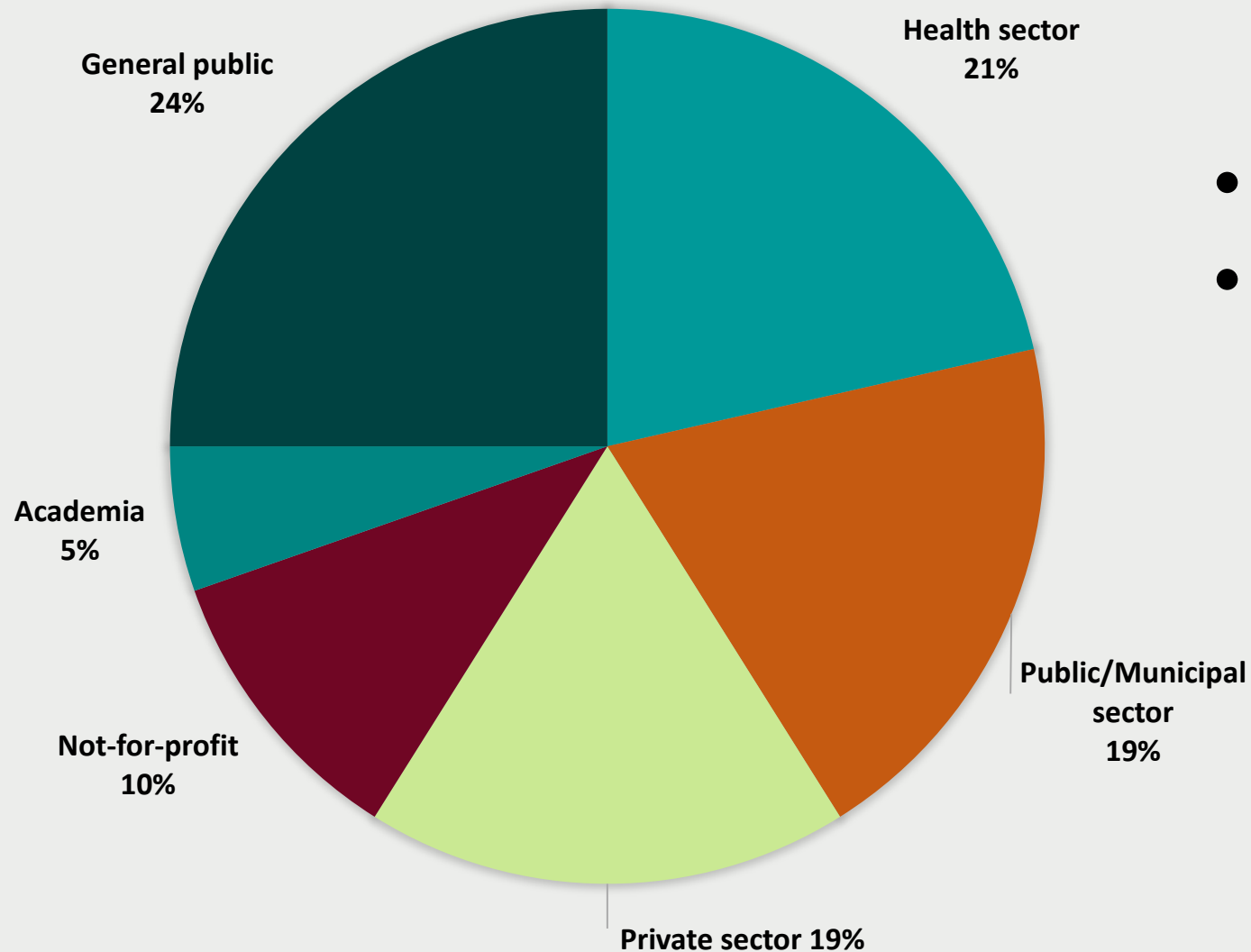


# Public Consultation

- December 10, 2020, to January 22, 2021
- 100 stakeholders contacted directly
- Issued French and English news releases with consultation paper
- Promoted the consultation broadly on our social media channels
- Interactive form on the IPC's website



# Who We Heard From



- 59 total submissions
- Broad cross-sectoral representation

# What We Heard

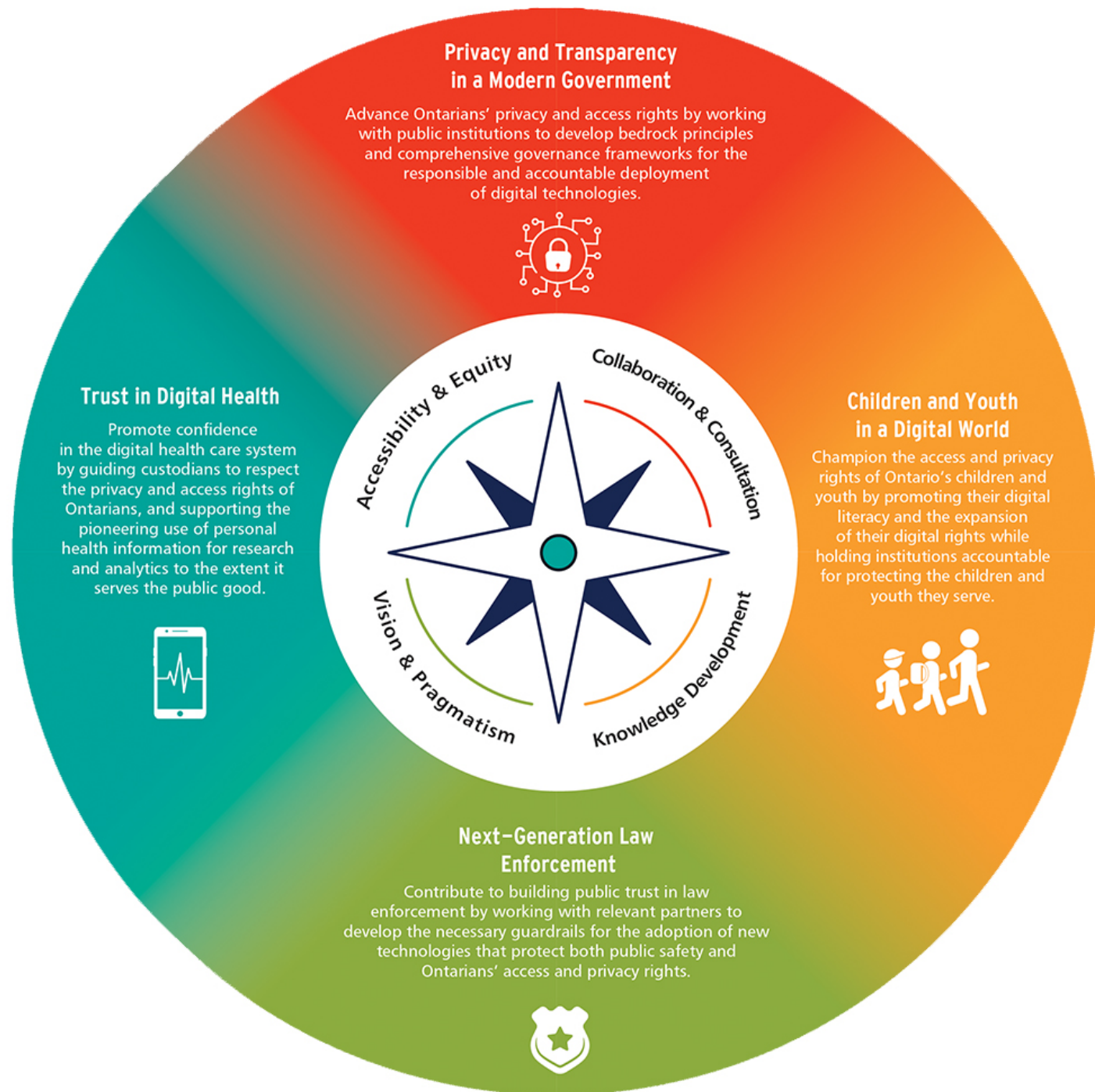




# Strategic Priorities: What We Decided

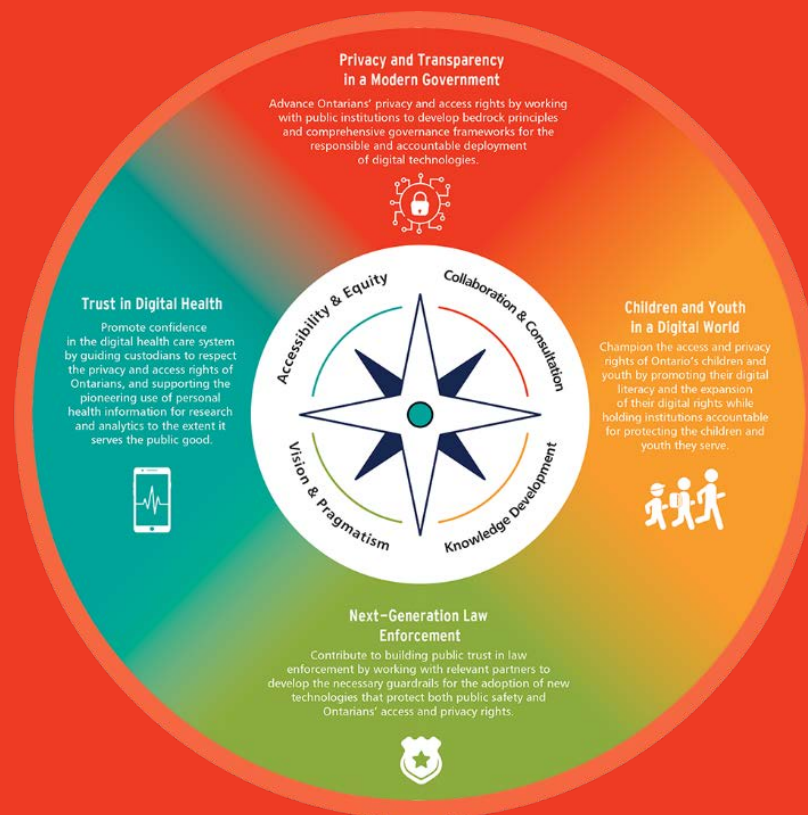


# IPC Strategic Priorities 2021-2025



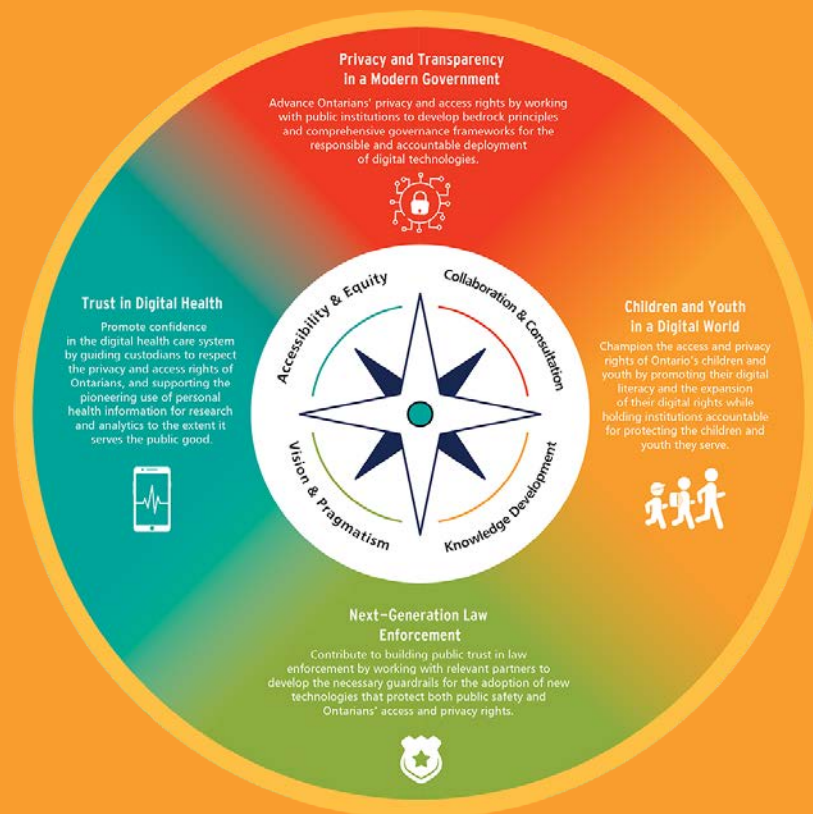
# Privacy and Transparency in a Modern Government

Advance Ontarians' privacy and access rights by working with public institutions to develop bedrock principles and comprehensive governance frameworks for the responsible and accountable deployment of digital technologies.



# Children and Youth in a Digital World

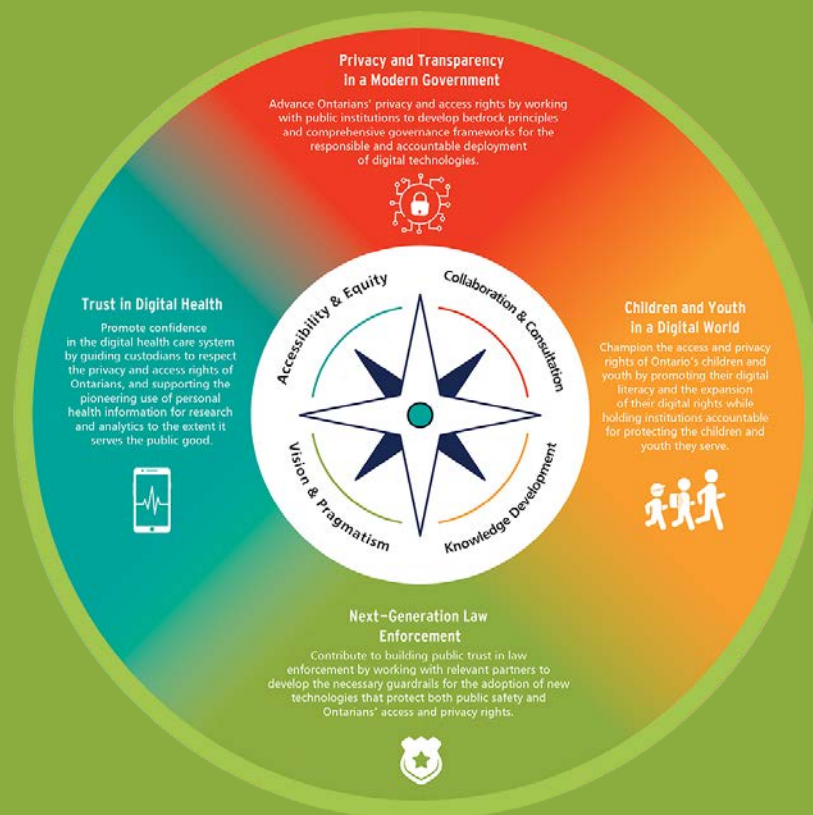
Champion the access and privacy rights of Ontario's children and youth by promoting their digital literacy and the expansion of their digital rights while holding institutions accountable for protecting the children and youth they serve.





# Next-Generation Law Enforcement

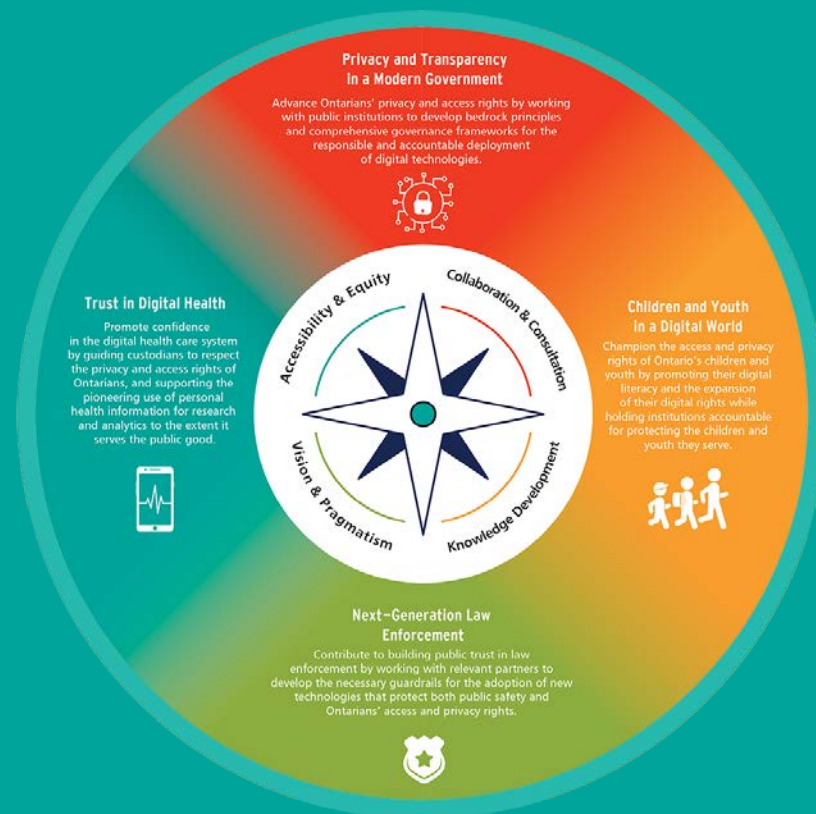
Contribute to building public trust in law enforcement by working with relevant partners to develop the necessary guardrails for the adoption of new technologies that protect both public safety and Ontarians' access and privacy rights.





# Trust in Digital Health

Promote confidence in the digital health care system by guiding custodians to respect the privacy and access rights of Ontarians, and supporting the pioneering use of personal health information for research and analytics to the extent it serves the public good.



# Made-in-Ontario Private Sector Law

The IPC will develop the foundational building blocks and oversight mechanisms for implementing Ontario's private-sector privacy law in a manner that protects privacy, supports responsible innovation, and accords with our province's unique circumstances and economic reality.



# Cross-Cutting Approaches

**Applying an Accessibility and Equity Lens**

**Being Both Visionary and Pragmatic**

**Collaborating and Consulting**

**Developing Knowledge, Skills  
and Capacity**





APRIL 2021

IPC Strategic Priorities  
2021-2025



[www.ipc.on.ca/about-us/ipc-strategic-priorities-2021-2025/](http://www.ipc.on.ca/about-us/ipc-strategic-priorities-2021-2025/)





# Next Steps



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